

TELUS Health glucose sensor step therapy program

Information for pharmacy providers

Program structure

TELUS Health launched the glucose sensor step therapy program on November 26, 2017.

Step	Therapeutic class
Step 1	Insulin (e.g. Humalog, Lantus)
Step 2	Diabetic glucose sensors (FreeStyle Libre)

How does the program work at the pharmacy?

1. Plan member presents prescription for processing at the pharmacy.
2. TELUS Health adjudication engine verifies whether or not a step therapy program applies to the particular claim.
3. If a prior step has not been fulfilled, you might see one of the following return messages:
 - a. 'Preference or Step Drug Available'
 - b. 'Prerequisite DIN required first'

Please note: the information in this document pertains to the glucose sensor step therapy program maintained by TELUS Health only. For information regarding any other step therapy programs, plan members will need to contact their insurance carriers.

Program details

- The program consists of 2 steps which were established to ensure a paid claim for insulin has been recorded on a patient profile prior to allowing glucose sensor claims to be processed
- Currently, only the FreeStyle Libre Glucose Sensor (PIN: 97799171) is assigned to Step 2