CHR Connect and CHR Connect Pro

Helping patients stay connected to their healthcare, **all in one place**.

TELUS CHR Connect App empowers patients in their healthcare journey, enhancing engagement and continuity of care, including an updated Stripe integration for faster, more seamless payments.

Easy appointment booking and payments:
Patients can book online, complete forms and securely pay for services, including prepayments for future visits, to help reduce administrative burden.

Improved engagement and efficiency:
Secure two-way messaging helps reduce no-shows and streamline communication.

Centralized access and virtual care:
The patient portal consolidates information, while virtual visits offer secure, convenient video appointments with live chat and task assignments.

Seamless, encrypted, and convenient payment collection:
Stripe's integrated solution automates payments, handles pre-booking transactions and supports both in-clinic and in-app payment options.

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Upgrade to **CHR Connect Pro** for features that focus on improved clinic-patient communication and enhanced clinic branding, with the added benefit of eClaims integration.

Instantly broadcast important clinic updates:
Easily send important updates or news to all patients with in-app broadcasts in just a few clicks.

Easier and timely communication with patients:
Patient-initiated messages enable direct communication to clinics and with automatic response templates.

Strengthen your clinic's brand identity:
Custom branding features like logos and colour schemes help reflect your clinic's unique identity and build brand recognition.

Enhance patient engagement and reduce no-shows:
Push notifications keep patients informed about appointments and updates in real time.

CHR Connect vs. CHR Connect Pro.

Features	Basic Included with CHR Connect	Pro Contact us for more info
Online booking	●	●
Private messaging	●	●
Virtual visit	●	●
Stripe-enabled in-app payments	●	●
Stripe in-clinic payment terminal	●	●
Pre-booking payment	●	●
Patient-initiated messaging		●
Grey label		●
Push notifications		●
In-app campaign		●
Self-initiated qnaires		●
eClaims integration		●

emrsales@telus.com | telushealth.com/**chr-connect**

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