Managing Asymptomatic COVID-19 testing in Ontario

October 2020

TELUS® Health

Table of Contents

Introduction

The Ministry of Health and Long Term Care is expanding specimen collection for COVID-19 Testing of At-Risk Asymptomatic Persons through Ontario Pharmacies effective September 25, 2020.

The following document is intended to describe in detail on how to support this new activity within the Kroll application.

The MOHLTC has introduced 3 new PINS to support payment of services relating to COVID-19 testing

- PIN 09858124: Assessment Fee for COVID-19 Test (Only one (1) screening assessment can be billed per eligible person per prospective specimen collection)

- PIN 09858125: Specimen Collection for COVID-19 Test (Only one (1) specimen collection per day for an eligible person. The pharmacist must have submitted a corresponding claim with PIN 09858124 (Assessment for the COVID-19 test) for the same patient.)

- PIN 09858126: Transportation Fee (COVID-19 Specimen) (amount paid includes transporting the specimens from the pharmacy to the collection site -maximum of two (2) trips per day)

Here is how to action various patient scenarios within Kroll and comply with the MOHLTC claims process

Claim for eligible patients WITHOUT an Ontario health card number:

Pharmacies can use the proxy patient ID: 79999 999 93 in the Client ID in place of the Health card number.

Reminder to use Intervention codes: PS and PB when submitting the claim.

Claim for Transportation fee: In order to submit a claim for the Transportation fee, pharmacists must:

1. Create a patient record with the following information:

Field Name	Information
First Name	Transport
Last Name	Fee
Patient Gender	Blank
Patient Date of Birth	Leave blank or enter 20000101
Proxy Patient ID	79999 999 93

> **NOTE:**
> 1. If Store Configuration Settings forcing gender on patient card is set:
>   - OFF – leave the gender field blank on the proxy patient card
>   - ON – enter Undifferentiated in the Gender field
> 2. Stores can turn this configuration option off until further notice.

2. When submitting a claim for the Transportation Fee, please ensure claim has:

   o Intervention Codes

     ▪ PS : Professional Care Services

     ▪ PB : Name entered is consistent with card

   o Valid Pharmacist ID

   o Maximum Reimbursement amount ($10)

> **NOTE:** Do not submit a claim for the Transportation Fee under a patient's name. Use the above proxy patient ID.

MOHLTC Specimen Label Requirements

At least three patient identifiers must be included on the specimen label (e.g., patient name, date of birth, health card number, postal code or gender) along with specimen type and the date the sample was collected.

This information can be added to the SIG line of the Rx record used to claim the Specimen Collection Fee. The vial label generated as a result of this claim, can be used to label the specimen sample and will meet the requirements.

> **NOTE:** If your store is using a structured workflow with thermal printing AND a vial label is NOT printing for an Rx using a Fee For Service drug card, please contact the Help Desk to enable that.

Pharmacy Record

The Professional Notes portion of Professional Services on the Patient card can be used to document the assessment and the decision to go ahead with testing.

As a reminder, Pharmacists can easily book appointments through the use of the Kroll calendar in our system.