

July 2021







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Mixture Time Set up Changes

Third party payers such as TELUS/Assure will allow a pharmacy to charge additional fees for mixtures based on their determination of the number of minutes required to prepare the mixture. The fee schedule is typically dependent on the mixture type, total quantity and number of components. The reimbursement time guidelines for TELUS/Assure are noted below and can be found at http://page.telushealth.com/rs/655-URY-133/images/supportdoc_compound-eligibility-en.pdf?_ga=2.232875934.1641613068.1625517315-1146326151.1613664105

Reimbursement time guidelines for compounds

TELUS Health receives inquiries from pharmacies regarding the allowable time charges that can be charged to TELUS Health when submitting compounds. Depending on the mixture preparation, please refer to the appropriate chart below when submitting claims.

Cream/ointment/ lotion compounds		1 ingredient = 2 minutes (max 12 minutes), plus 2 minutes per 50 grams	Powder liquid co
Quantity range	No. of ingredients	Allowable time	No. of in
0 to 50 grams	2	6 min	2
	3	8 min	3
	4	10 min	4
	5	12 min	5
	6+	14 min	6+
51 to 100 grams	2	8 min	
	3	10 min	
	4	12 min	
	5	14 min	Capsule
	6+	16 min	liquia co
101 to 150 grams	2	10 min	
9	3	12 min	No. of it
	4	14 min	NO. OF I
	5	16 min	2
	6+	18 min	3
151 to 200 grame	2	10 min	5
151 to 200 grains	2	12 mm	6+
	3	14 mm	
	4	10 mm	Liquid t
	0	10 min	compoi
	0+	20 min	compoc
201 to 250 grams	2	14 min	No. of in
	3	16 min	2
	4	18 min	3
	5	20 min	
	6+	22 min	4
251 to 300 grams	2	16 min	5
	3	18 min	6+
	4	20 min	
	5	22 min	
	6+	24 min	Capsule
301 to 350 grams	2	20 min	compor
	3	20 min	No. of It
	4	22 min	140. 01 1
	5	24 min	
	6+	26 min	2
351 to 400 grams	2	20 min	3
oor to roo grano	3	22 min	4
	4	24 min	5
	5	26 min	6+
	6+	28 min	
401 to 450 grame	0.	20 min	
401 to 450 grams	2	24 min	Suppos
	4	24 min	compou
	5	20 min	No of it
	6	20 min	NO. OF IT
450	0	out - la	1
> 450 grams	2	24 min	2
	3	20 min	3
	4	28 min	4
	6	30 min	0
	6+	32 min	6+

Powder/liquid to liquid compounds	Each ingredient = 2 minutes, max 12 minutes (no extra time for volume) * If end result are <u>vials</u> , add extra 5 minutes on top of ingredient charge.
No. of ingredients	Allowable time
2 3 4 5 6+	4 min 6 min 8 min 10 min 12 min
Capsules/tablets to liquid compounds	Each ingredient = 2 minutes, max 12 minutes (no extra time for volume) "If you must <u>crush tablet or open</u> <u>capsule</u> (i.e., powder is unavailable), add 10 minutes on top of ingredient charge.
No. of ingredients	Allowable time
2 3 4 5 6+	4 min 6 min 8 min 10 min 12 min
Liquid to liquid compounds	Each ingredient = 2 minutes, max 12 minutes (no extra time for volume)
No. of ingredients	Allowable time
2	4 min
3	6 min
4	8 min
5	10 min
6+	12 min

Capsule compounds	Allowable time (see below) plus an additional 20 seconds per capsule, maximum 60 minutes					
No. of Ingredients	Allowable Time					
1	3 min					
2	6 min					
3	9 min					
4	12 min					
5	15 min					
6+	18 min					

Suppository compounds	Allowable time (see below) plus an additional 45 seconds per suppository, maximum 60 minutes				
No. of ingredients	Allowable time				
1	2 min				
2	4 min				
3	6 min				
4	8 min				
5	10 min				
6+	12 min				





1. To optimize the use of the mixture time tables in Kroll, go to any mixture card and click F2 beside the Mixture Time drop down menu:

File Edit Recent Mixture	Reports Utilitie	s NH Cards	Session Help Vers	sion 10 💬 LiveChat	with Kroll	upport					
F3 - Patient F5 - N	/ixture F7	- Doctor	F9 - Workflow	F10 - Pickup	F11 - Dr	op-off	F12 - New	Rx	Alt+X - St	art	
QuickCode Name HC1%/Clotrimader General Instructions Corr Enter Proportions by: O Percentage	m: AA Iments Plan Form Route of Admin	Other GM (Cream)		✓ Expiry (Days) ✓ ✓ Active		<mark>0 </mark>	K Mixture Tim None	Save e	¥ Scai	n İtri 🏓	Mixture Preview Instructions Print Instructions Perform Clinical Analysis View Alerts (0)
Units Bags/Capsules Methadone Conc. Base Quantity 100 Ctrl ↑ Previous Ctrl ♦ Next	Schedule Oral/Written Mix Type Price Group Default Sig Provincial PIN	1 (Schedule 1 [Oral Or Writter 0 (Topical Crea <none></none>	F]) 1 m)	Reportable Refrigerated Methadone NV Mixture		~	If Rx Qty => 0 0 0 0 0	(Min	utes)		Documents (0) Modification History
Ingredien <u>t</u> s (2)					1				F2 Ins Del	•↑ <u></u> ^↓	
DIN Brand Name			Generic Name		PackSize	Form Str	ength Ur	iits	Billing Activ	<u>e</u> ^	
00716693 Contoderm	`ream		Clotrimazole		454	GM (1%	5 50		False False		
										~	
Supplies (0)									F2 Ins Del	·ή ^ψ	
DIN Brand Name			Generic Name			PackSiz	e Form Streng	th	Qty		

2. The Drug Mixture Time tables screen displays.

🕖 Drug Mixture Time Tables	<u> 21</u>	×
Drug Mixture Time Tables (0)		F2 Ins Del
Description		^
		 *
V OK X Can	icel	





3. Press Insert or click Ins. The Mixture Times screen displays.

Mixture 1	ime Item	s (0)								F2 It	ns De
Comps	RxQty 1	Mins 1	RxQty 2	Mins 2	RxQty 3	Mins 3	RxQty 4	Mins 4	RxQty :	5 Mins	5 ^

Enter a description such as "Crm/Oint/Lot 200gm or less" [Suggest using the categories noted in the TELUS/Assure guidelines above].

🕖 Mixture Ti	mes			×
Description	Crm/Oint/Lot 200gm or less			
Mixture Time	eltems (0)	410.00	F2	Ins Del

4. Press or click F2 to display the Mixture Times screen. Enter the number of components, total quantity of the mixture and the number of minutes to charge. Using the guidelines from TELUS/Assure above, the following would be entered if the number of components is equal to 2 and the total quantity is less than or equal to 200gm.

Mixture Times	_	ц ,
If the # of Compone	nts >=	2
use the following Rx	Qty <mark>/Minutes co</mark> r	figuratio
If Rx Qty >=	Minutes	to charge
0		6
51		8
101		10
151		12
✓ Save	🗙 Can	cel

Click <Save>





5. Once again while the Mixture Times screen is displayed, press or click F2 to enter the information on the Mixture Times screen when the number of components is equal to 3 and the total quantity is less than or equal to 200gm.

🕖 Mix	ture Times			Х
If the #	of Component	5 >=	3	
use the	following Rx Qt	ty/Minutes c	onfigura	tion
lf	Rx Qty >=	Minute	s to cha	rge
	0		8	
	51		10	
	101		12	
	151		14	
I				
	✓ Save	XC	ancel	

Click <Save>. Continue to enter the details in the Mixture Times screen for all applicable number of components and the total quantity is less than or equal to 200gm.

Mixture T	ime Item	s (5)								F2 I	ins [
# Comps	RxQty 1	Mins 1	RxQty 2	Mins 2	RxQty 3	Mins 3	RxQty 4	Mins 4	RxQty 5	Mins	5
2	0	6	51	8	101	10	151	12			
3	0	8	51	10	101	12	151	14			
4	0	10	51	12	101	14	151	16			
5	0	12	51	14	101	16	151	18			
6	0	14	51	16	101	18	151	20			



 With the Drug Mixture Time Tables screen displayed, press Insert or click Ins to create the next table. Continuing to use our example, enter "Crm/Oint/Lot 201 to 400gm". Click Ins to enter the detailed mixture times.





🕖 Mixtu	re Times								-		>	<
Descripti	on Crm,	/Oint/Lo	t 201 to 4	400gm								
Mixture T	lime Item	is (0)	6		h e f						F2 Ins	Del
# Comps	RxQty 1	Mins 1	RxQty 2	Mins 2	RxQty 3	Mins 3	RxQty 4	Mins 4	RxQty	5 N	lins 5	^

 Enter the number of components, total quantity of the mixture and the number of minutes to charge. Using the guidelines from TELUS/Assure above, the following would be entered if the number of components is equal to 2 and the total quantity is between 201 and 400gm.

e the following Rx Q	s >=2
If Rx Qty >=	Minutes to charg
201	14
251	16
301	20
351	20

8. Click <Save>. Continue to enter the details in the Mixture Times screen for all applicable number of components and the total quantity is between 201 and 400gm.

Descripti	on Crm	/Oint/Lo	t 201 to 4	100gm							
Mixture T	ime Item	is (5)								F2]	ns De
# Comps	RxQty 1	Mins 1	RxQty 2	Mins 2	RxQty 3	Mins 3	RxQty 4	Mins 4	RxQty 5	5 Mins	5 ^
2	201	14	251	16	301	20	351	20			
3	201	16	251	18	301	20	351	22			
4	201	18	251	20	301	22	351	24			
5	201	20	251	22	301	24	351	26			
6	201	22	251	24	301	26	351	28			
											~

Complete the time tables for all applicable types of mixtures using the payer guidelines and the steps noted above.





When filling a prescription for a mixture, be sure to select the appropriate Mixture Time table and Click <Save> in order to have the system calculate the correct Mixture Time cost.

F3 - Patient	F5 - Mixture	7 - Doctor	F9 - Workflow	F10 - Pickup	F11 - Drop-off	F12 - New Rx	Alt+X - Start	
uickCode						OK Save	🗙 Scan	[⊗] Mixture
HC19//C	Intrimaderm: AA							Preview Instructions
une incrite								Print Instructions
General Instruction	ons Comments Plan	Other					← Ctrl →	Perform Clinical Analysis
inter Proportions by	; Form	GM (Cream)		 Expiry (Days) 		Mixture Time		∀View
O Percentage	Route of Admin	n <none></none>		V Active		None	F2	Alerts (0)
Units	Schedule	1 (Schedule	1 (F))	- Reportable		Crm/Oint/lot >40	1gm	Documents (0)
O Bags/Capsules	Oral/Written	Oral Or Writ	ten	Refrigerated		Crm/Oint/Lot 200 Crm/Oint/Lot 201	gm or less to 400gm	Modification History
O Methadone Co	nc. Mix Type	0 (Topical Cr	eam)	Methadone		0		
ase Quantity	Price Group	<none></none>				0		
	Default Sig					0		
	Provincial PIN	<none></none>			~	0		
Ctrl 1 Previous Ct	d Vert							
naredients (2)							F2 Ins Del Con A4	
IN Brand I	Name		Generic Name		PackSize Form	Strength Units	Billing Active	
0716693 Corto	derm		Hydrocortisone		454 GM (1% 50	True True	
0812382 Clotrir	naderm Cream		Clotrimazole		500 GM (1% 50	False False	
							~	
upplies (0)							F2 Ins Del an av	
IN Brand I	Name		Generic Nam	e	Paci	kSize Form Strength	Qty ^	

<u>NOTE:</u> It is important that the correct Mixture Time table is selected for each prescription that uses the mixture card. Also, the dollar amount associated with the Mixture Time is set in Kroll under **File > Configuration > Store** > D**rug.**