



# Mixture Time Set up Changes

User Guide

July 2021

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## Mixture Time Set up Changes

Third party payers such as TELUS/Assure will allow a pharmacy to charge additional fees for mixtures based on their determination of the number of minutes required to prepare the mixture. The fee schedule is typically dependent on the mixture type, total quantity and number of components. The reimbursement time guidelines for TELUS/Assure are noted below and can be found at [http://page.telushealth.com/rs/655-URY-133/images/supportdoc\\_compound-eligibility-en.pdf?\\_ga=2.232875934.1641613068.1625517315-1146326151.1613664105](http://page.telushealth.com/rs/655-URY-133/images/supportdoc_compound-eligibility-en.pdf?_ga=2.232875934.1641613068.1625517315-1146326151.1613664105)

### Reimbursement time guidelines for compounds

TELUS Health receives inquiries from pharmacies regarding the allowable time charges that can be charged to TELUS Health when submitting compounds. Depending on the mixture preparation, please refer to the appropriate chart below when submitting claims.

Cream/ointment/ lotion compounds		1 ingredient = 2 minutes (max 12 minutes), plus 2 minutes per 50 grams
Quantity range	No. of ingredients	Allowable time
0 to 50 grams	2	6 min
	3	8 min
	4	10 min
	5	12 min
	6+	14 min
51 to 100 grams	2	8 min
	3	10 min
	4	12 min
	5	14 min
101 to 150 grams	2	10 min
	3	12 min
	4	14 min
	5	16 min
151 to 200 grams	2	12 min
	3	14 min
	4	16 min
	5	18 min
201 to 250 grams	2	14 min
	3	16 min
	4	18 min
	5	20 min
251 to 300 grams	2	16 min
	3	18 min
	4	20 min
	5	22 min
301 to 350 grams	2	20 min
	3	20 min
	4	22 min
	5	24 min
351 to 400 grams	2	20 min
	3	22 min
	4	24 min
	5	26 min
401 to 450 grams	2	22 min
	3	24 min
	4	26 min
	5	28 min
> 450 grams	2	24 min
	3	26 min
	4	28 min
	5	30 min
6+	32 min	

Powder/liquid to liquid compounds		Each ingredient = 2 minutes, max 12 minutes (no extra time for volume) * If end result are vials, add extra 5 minutes on top of ingredient charge.
No. of ingredients	Allowable time	
2	4 min	
3	6 min	
4	8 min	
5	10 min	
6+	12 min	

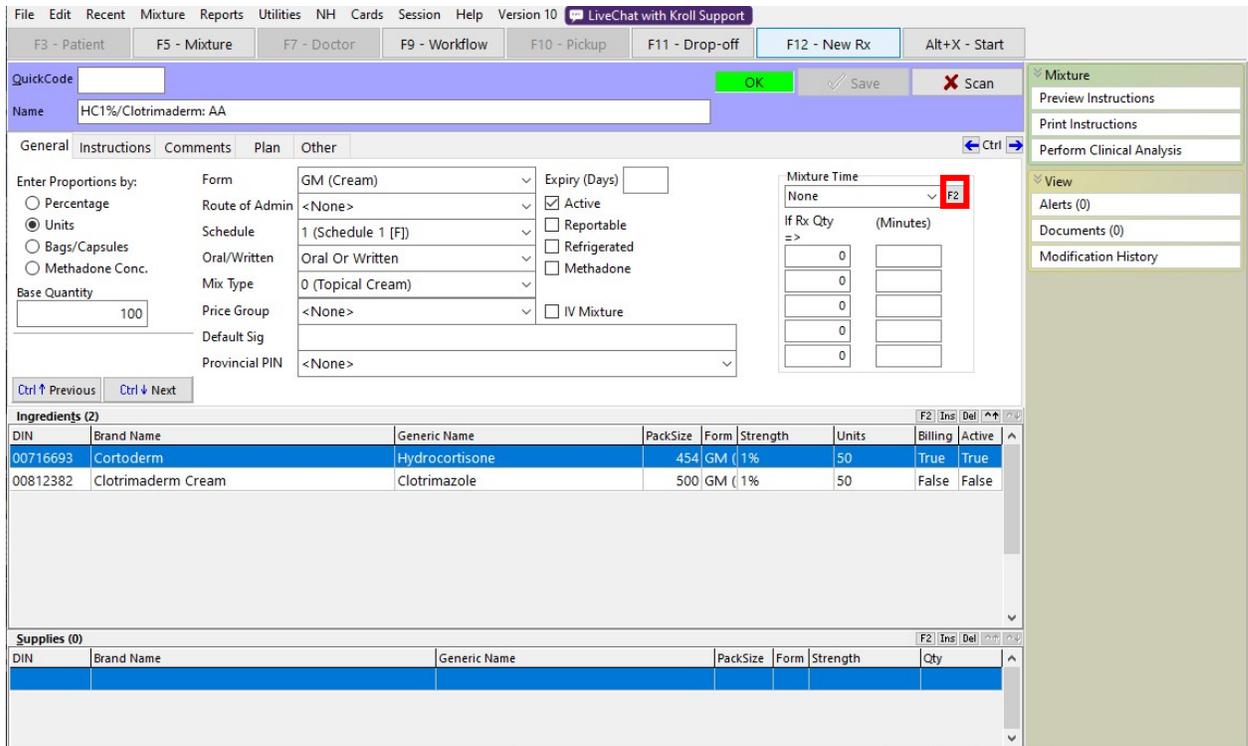
Capsules/tablets to liquid compounds		Each ingredient = 2 minutes, max 12 minutes (no extra time for volume) *If you must crush tablet or open capsule (i.e., powder is unavailable), add 10 minutes on top of ingredient charge.
No. of ingredients	Allowable time	
2	4 min	
3	6 min	
4	8 min	
5	10 min	
6+	12 min	

Liquid to liquid compounds		Each ingredient = 2 minutes, max 12 minutes (no extra time for volume)
No. of ingredients	Allowable time	
2	4 min	
3	6 min	
4	8 min	
5	10 min	
6+	12 min	

Capsule compounds		Allowable time (see below) plus an additional 20 seconds per capsule, maximum 60 minutes
No. of Ingredients	Allowable Time	
1	3 min	
2	6 min	
3	9 min	
4	12 min	
5	15 min	
6+	18 min	

Suppository compounds		Allowable time (see below) plus an additional 45 seconds per suppository, maximum 60 minutes
No. of ingredients	Allowable time	
1	2 min	
2	4 min	
3	6 min	
4	8 min	
5	10 min	
6+	12 min	

1. To optimize the use of the mixture time tables in Kroll, go to any mixture card and click F2 beside the Mixture Time drop down menu:



File Edit Recent Mixture Reports Utilities NH Cards Session Help Version 10 LiveChat with Kroll Support

F3 - Patient F5 - Mixture F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

QuickCode  OK Save Scan

Name HC1%/Clotrimaderm: AA

General Instructions Comments Plan Other

Enter Proportions by:
   
Form GM (Cream)
   
Route of Admin <None>
   
Schedule 1 (Schedule 1 [F])
   
Oral/Written Oral Or Written
   
Mix Type 0 (Topical Cream)
   
Price Group <None>
   
Default Sig
   
Provincial PIN <None>

Mixture Time: None (F2)

If Rx Qty (Minutes):
   
=> 0
   
0
   
0
   
0
   
0

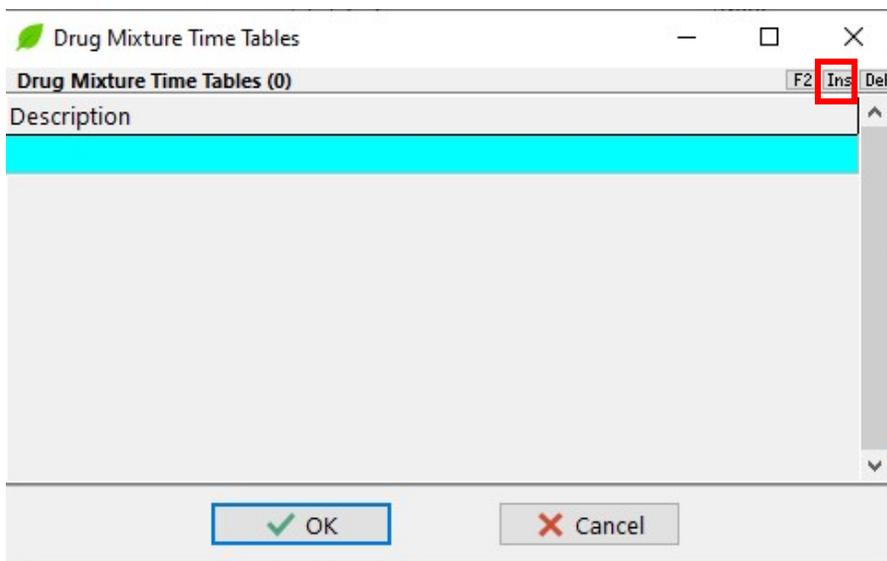
Ingredients (2)

DIN	Brand Name	Generic Name	PackSize	Form	Strength	Units	Billing	Active
00716693	Cortoderm	Hydrocortisone	454	GM (1%)	50	True	True	
00812382	Clotrimaderm Cream	Clotrimazole	500	GM (1%)	50	False	False	

Supplies (0)

DIN	Brand Name	Generic Name	PackSize	Form	Strength	Qty

2. The Drug Mixture Time tables screen displays.



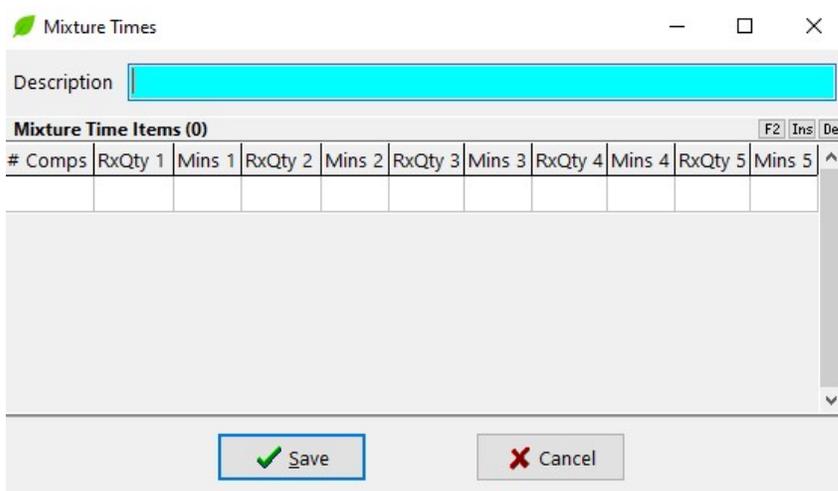
Drug Mixture Time Tables

Drug Mixture Time Tables (0) F2 Ins Del

Description

OK Cancel

3. Press Insert or click Ins. The Mixture Times screen displays.



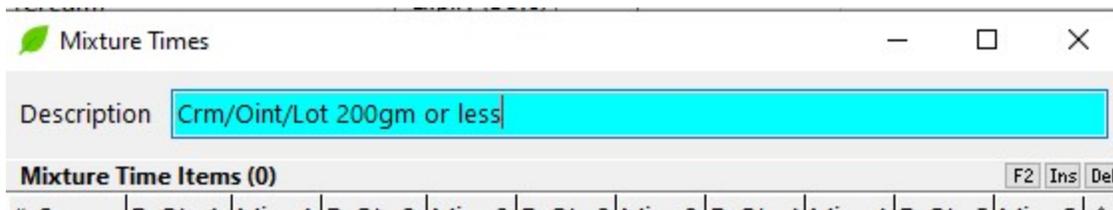
Mixture Times

Description

**Mixture Time Items (0)** F2 Ins Del

# Comps	RxQty 1	Mins 1	RxQty 2	Mins 2	RxQty 3	Mins 3	RxQty 4	Mins 4	RxQty 5	Mins 5

Enter a description such as “Crm/Oint/Lot 200gm or less” [Suggest using the categories noted in the TELUS/Assure guidelines above].

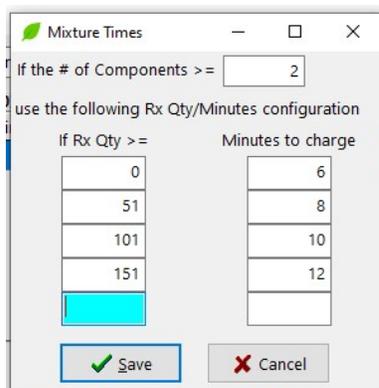


Mixture Times

Description

**Mixture Time Items (0)** F2 Ins Del

4. Press or click F2 to display the Mixture Times screen. Enter the number of components, total quantity of the mixture and the number of minutes to charge. Using the guidelines from TELUS/Assure above, the following would be entered if the number of components is equal to 2 and the total quantity is less than or equal to 200gm.



Mixture Times

If the # of Components >=

use the following Rx Qty/Minutes configuration

If Rx Qty >=	Minutes to charge
<input type="text" value="0"/>	<input type="text" value="6"/>
<input type="text" value="51"/>	<input type="text" value="8"/>
<input type="text" value="101"/>	<input type="text" value="10"/>
<input type="text" value="151"/>	<input type="text" value="12"/>
<input type="text"/>	<input type="text"/>

Click <Save>

- Once again while the Mixture Times screen is displayed, press or click F2 to enter the information on the Mixture Times screen when the number of components is equal to 3 and the total quantity is less than or equal to 200gm.

Mixture Times

If the # of Components >=

use the following Rx Qty/Minutes configuration

If Rx Qty >=	Minutes to charge
<input type="text" value="0"/>	<input type="text" value="8"/>
<input type="text" value="51"/>	<input type="text" value="10"/>
<input type="text" value="101"/>	<input type="text" value="12"/>
<input type="text" value="151"/>	<input type="text" value="14"/>
<input type="text"/>	<input type="text"/>

Click <Save>. Continue to enter the details in the Mixture Times screen for all applicable number of components and the total quantity is less than or equal to 200gm.

Mixture Times

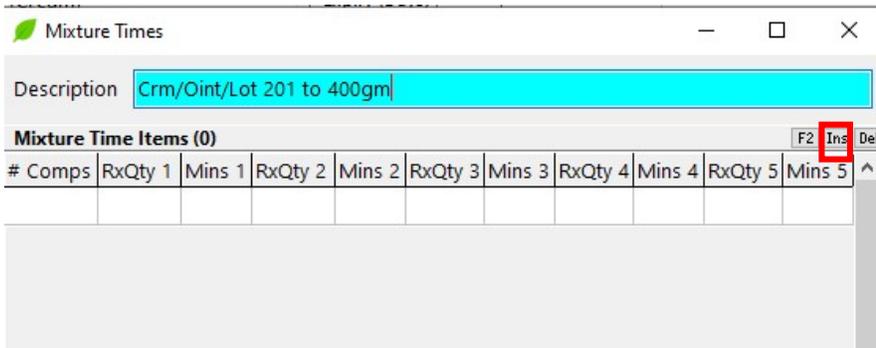
Description

**Mixture Time Items (5)** F2 Ins Del

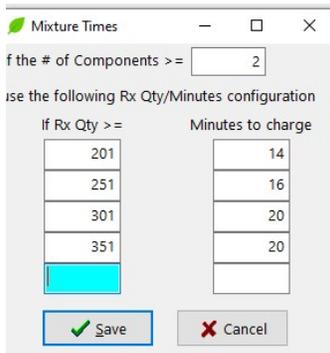
# Comps	RxQty 1	Mins 1	RxQty 2	Mins 2	RxQty 3	Mins 3	RxQty 4	Mins 4	RxQty 5	Mins 5
2	0	6	51	8	101	10	151	12		
3	0	8	51	10	101	12	151	14		
4	0	10	51	12	101	14	151	16		
5	0	12	51	14	101	16	151	18		
6	0	14	51	16	101	18	151	20		

Click <Save> when complete.

- With the Drug Mixture Time Tables screen displayed, press Insert or click Ins to create the next table. Continuing to use our example, enter “Crm/Oint/Lot 201 to 400gm”. Click Ins to enter the detailed mixture times.

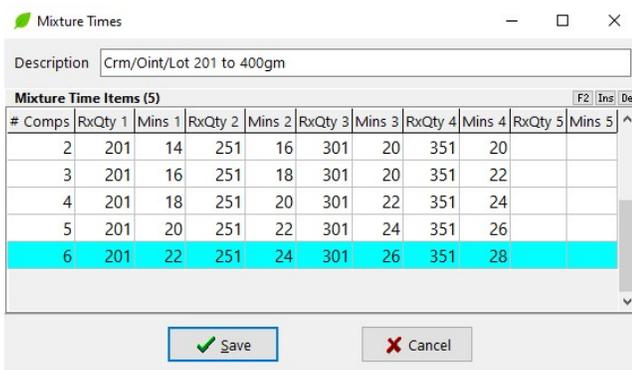


- Enter the number of components, total quantity of the mixture and the number of minutes to charge. Using the guidelines from TELUS/Assure above, the following would be entered if the number of components is equal to 2 and the total quantity is between 201 and 400gm.



If Rx Qty >=	Minutes to charge
201	14
251	16
301	20
351	20

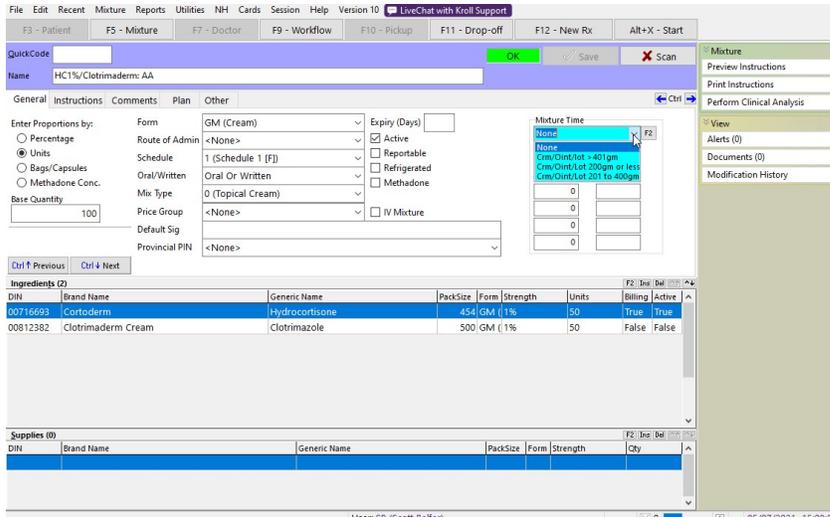
- Click <Save>. Continue to enter the details in the Mixture Times screen for all applicable number of components and the total quantity is between 201 and 400gm.



# Comps	RxQty 1	Mins 1	RxQty 2	Mins 2	RxQty 3	Mins 3	RxQty 4	Mins 4	RxQty 5	Mins 5
2	201	14	251	16	301	20	351	20		
3	201	16	251	18	301	20	351	22		
4	201	18	251	20	301	22	351	24		
5	201	20	251	22	301	24	351	26		
6	201	22	251	24	301	26	351	28		

Complete the time tables for all applicable types of mixtures using the payer guidelines and the steps noted above.

When filling a prescription for a mixture, be sure to select the appropriate Mixture Time table and Click <Save> in order to have the system calculate the correct Mixture Time cost.



**NOTE:** It is important that the correct Mixture Time table is selected for each prescription that uses the mixture card. Also, the dollar amount associated with the Mixture Time is set in Kroll under **File > Configuration > Store > Drug**.

