



ODB Changes Effective October 1 2015

March 2020

Table of Contents

ODB Changes	2
Reduction of Dispensing Fee for LTC Homes	3
6% ODB Markup for Drug Costs > \$1000	5
5 Fees/Year Restrictions for Non-LTC Patients.....	5
Applying an ODB Frequency of Dispensing Exception.....	8
Reasons for Exceptions	11
Given by	11
Consent by	12
Expires on.....	12
Pharmacists Notes	12
Print Prescriber Notification	13
Options Tab	14
Patient Safety.....	14
Risk of Abuse or Diversion	15
Medication Management Issue	16
Fax/Print Reports	17
Document Repository.....	18
2 Generics/ Prior to ADR (No Sub)	18
Appendix.....	19
Sample Prescriber Notifications.....	19
Patient Safety:.....	19
Risk of Abuse:.....	20
Medication Management Issue:	21
Patient Agent Confirmation:.....	22
Patient Signature	22
Patient Agent Confirmation:.....	23
Pharmacist Signature	23
Sample Patient Consents	24
Consent accepted by the patient:.....	24
Consent accepted on behalf of the patient:	25

ODB Changes

The Ontario Ministry of Health and Long Term care have made changes to the Ontario Drug Benefit Act, which take effect on **October 1, 2015**. This document provides a summary of these changes as defined and the effect on your daily pharmacy operations.

These changes are available in **Kroll Version 10 Service Pack 4**.

Reduction of Dispensing Fee for LTC Homes

- The ODB dispensing fee will be reduced by **\$1.26 (\$7.57 total fee)**.
- To simplify the process for Kroll users, the fee reduction will take place automatically without any user intervention.

During the filling process, any prescription for a patient in an LTC home will have a subplan code of **ODBNH**, and the appropriate fee of **\$7.57** will be submitted automatically.

Below screenshot displays a patient setup in an LTC Nursing Home with the current ODB plan information.

The screenshot shows a patient setup form with the following details:

- File Edit Patient Profile Reports Utilities NH Cards Session Help Version 10 (Fluorite)**
- F3 - Patient** | **F5 - Drug** | **F7 - Doctor** | **F9 - Workflow** | **F11 - Drop-off** | **F12 - New Rx** | **Alt-X - Start**
- Last Name: **Smith** | First Name: **John** | Salutation: [dropdown] | **OK** | **Save** | **Scan**
- Address 1: **100 Young St** | **Phone Numbers (1)** (F2 Ins Del)

Description	Phone
Home	(222) 222-2222
- Address 2: [empty]
- City: **Toronto** | Prov: **ON**
- Postal: [empty] | Country: **Canada**
- Email: [empty] | **Send** | Family Doctor: [empty] | **Clear**
- Quick Code: [empty] | **F2** | **Clear**
- Birthdate: **01/01/1941** | Age: **74 years** | Gender: **Male** | Language: **English**
- Height: [empty] | Weight: [empty] | **Load** | **Delete**
- Comments (0)** (F2 Ins Del)

Topic	Comment
- ODB: **ODB** | **123456789**
- Plans (1)** (F2 Ins Del)

SubPlan Code	Group ID	Client ID	Expiry
1	ODB	123456789	
- Allergies (2)** (Add Drug F2 Ins Del)

Dayquil
Peridex
- General** | **Family** | **Nursing Home** | **Copays** | **Communications** | **Other** (Ctrl)

Home	Kroll Test Home	Admit Date	15/09/2015	Inactive	<input type="checkbox"/>
Ward	[dropdown]	Discharge Date	[empty]		
Cycle	<Default>	Last TMR Date	[empty]		

When a prescription is filled for a patient in an LTC home, the filling screen will display a subplan code of **ODBNH** and the reduced fee of **\$7.57** automatically.

File Edit Rx View Labels Profile Reports Utilities NH Central Fill Cards Session Help

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - Fill Rx Alt-X - Start

New Rx Pending Adj Rx Start Date 10/09/15 Latest Fill 0 Qty Init

Priority Default Wait Time Due in 19 mins Forward Rx Work Order 0 Delivery Pickup

Patient Search Name: Smith, John Age: 40 Address: 100 Yonge St Male City: Toronto Prov: ON Phone: Home (222) 222-2222 Plan: ODBNH Client ID: 123456		Drug Search Pack 90 Brand: Lipitor 20mg Generic: Atorvastatin Calcium PFC (Pfizer) Pack: 90 Form: TAB Sched: 1 ODB(BAP): \$200.02 OnHand: 0 DIN: 02230713 Min Qty: 0		Dgc Search Loc Name: Address: City: Prov: Phone: Lic#: Alt. Lic#:	
Allergies (2) Dayquil Peridex		Sig: Route of Admin: Oral Dosage Form: Tablet		Init: KRL KRL Auth Qty: 10 1 Disp Qty: 10 Refills(+) Days: Prod Sel: 1 - Prescrit O/W: Labels: 1 <input type="button" value="F2"/>	
Conditions (1) Heart disease, unspecified				Auth Qty: 10 1 Rem Qty: 10 1 G.P. %: 28.57 Acq Cost: \$23.45 Cost: \$22.22 Markup: \$1.78 Fee: \$7.57 Total: \$32.83	

Plans Pricing Dates Comments Indications Images Other **NH (Alt-N):**

Rx Plans	Plan Pays	Extra Info (F2 Edits)	Message
ODBNH	Not Adjud.		No Doctor specified
Cash	Not Adjud.	Deduct: \$0.00	You must enter a days supply.

If a patient is moved to a non-accredited home, for example a retirement home, group home, or assisted living, Kroll will automatically calculate an **\$8.83** fee.

File Edit Patient Profile Reports Utilities NH Cards Session Help Version 10 (Fluorite)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - New Rx Alt-X - Start

Last Name: **Smith** First Name: **John** Salutation:

Address 1: **100 Young St** Phone Numbers (1) Birthdate: **01/01/1941**
 Address 2: Description: Phone: Home: **(222) 222-2222** Age: **74 years**
 City: **Toronto** Prov: **ON** Gender: **Male**
 Postal: Country: **Canada** Language: **English**
 Email: Family Doctor: Height: Weight:

Quick Code:

Comments (0)

Topic	Comment

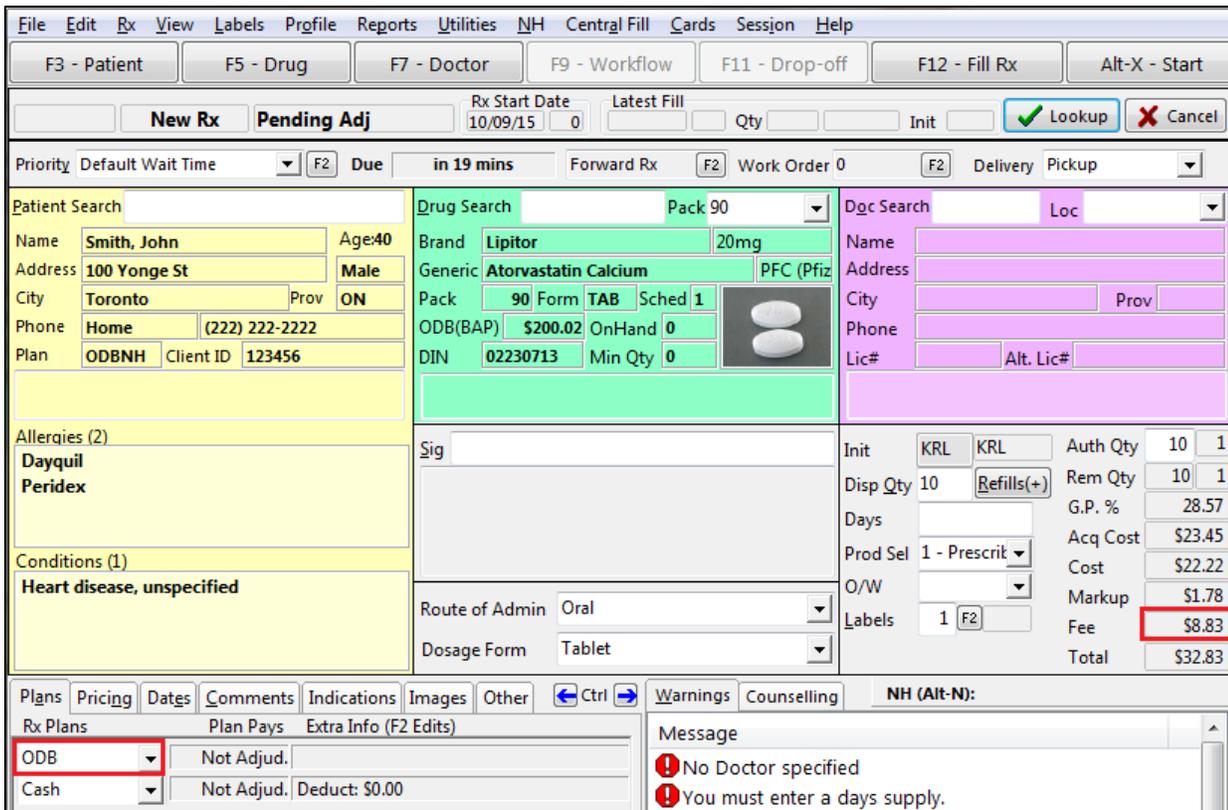
ODB: **ODB** 123456789

Plans (1) <input type="button" value="F2"/> <input type="button" value="Ins"/> <input type="button" value="Del"/>			
SubPlan Code	Group ID	Client ID	Expiry
1 ODB		123456789	

Allergies (2)

General Family **Nursing Home** Copays Communications Other

Home: Kroll Retirement Home	Admit Date: 15/09/2015	Inactive: <input type="checkbox"/>
Ward:	Discharge Date:	



The screenshot shows a medical software interface with the following sections:

- Menu Bar:** File, Edit, Rx, View, Labels, Profile, Reports, Utilities, NH, Central Fill, Cards, Session, Help.
- Buttons:** F3 - Patient, F5 - Drug, F7 - Doctor, F9 - Workflow, F11 - Drop-off, F12 - Fill Rx, Alt-X - Start.
- Form Fields:**
 - Patient Search:** Name: Smith, John; Age: 40; Address: 100 Yonge St; City: Toronto; Prov: ON; Phone: (222) 222-2222; Plan: ODBNH; Client ID: 123456.
 - Drug Search:** Brand: Lipitor; 20mg; Generic: Atorvastatin Calcium; Pack: 90; Form: TAB; Sched: 1; ODB(BAP): \$200.02; OnHand: 0; DIN: 02230713; Min Qty: 0.
 - Drug Image:** Two white tablets.
 - Route of Admin:** Oral; **Dosage Form:** Tablet.
 - Fee Table:**

Init	KRL	KRL	Auth Qty	10	1
Disp Qty	10	Refills(+)	Rem Qty	10	1
Days			G.P. %	28.57	
Prod Sel	1 - Prescrit		Acq Cost	\$23.45	
O/W			Cost	\$22.22	
Labels	1	F2	Markup	\$1.78	
			Fee	\$8.83	
			Total	\$32.83	
- Plans Section:** ODB (highlighted with a red box), Not Adjud.; Cash, Not Adjud., Deduct: \$0.00.
- Message Section:**
 - No Doctor specified
 - You must enter a days supply.

6% ODB Markup for Drug Costs > \$1000

A reduction in the ODB markup from 8% to 6% will automatically apply when the drug cost is greater than or = to \$1000.00.

5 Fees/Year Restrictions for Non-LTC Patients

A restriction of five fees per year will be enforced for all Non-LTC patients for any drugs designated by the Ministry of Health as chronic use medications. This restriction also applies to retirement homes, group homes, assisted living, and compliance pack patients.

Chronic use medications are now flagged in the drug's ALT + G, Drug Formulary screen under the 'Extra Info' column as **Chronic Dispensing**.

File Edit Drug Reports Utilities NH Cards Session Help Version 10

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - New Rx Alt-X - Start

Name Altace DIN 02221829 OK Save Scan

Generic Ramipril Strength 1.25mg Sched 1 (Schedule) Reportable Methadone

Description Yellow/White Cap 1.25 Altace Followup (Days) Oral/Written Not Specific Dispense as Pack Ward Stock

Description 2 Form CAP (Capsule) Trial

Equivalent To Route Oral (Default) Device

Default Sig Manufacturer VCN (Valeant Canada Ltd.) Immunization

Location Handling Instr. Print compliance calendar

Generic Type Brand Multi Source Gene Priority Price Group None Eligible for coupon Flavor Rx Health Inform/Rx Canada

Labels / Workflow Packaging Class 24.32.04.00

Drug line 1 Default (Brand) Half-size Sig Track Lot Num Marketing Msg <None> Clinical Form Capsule

Drug line 2 Default (Generic) Track Expiry Refrigerated Fee for Svc. <None> Narcotic Monitoring Is Median Drug

Comments (0) (F2) (Ins) (Del) Groups (0) (F2) (Ins) (Del) View Reason Codes

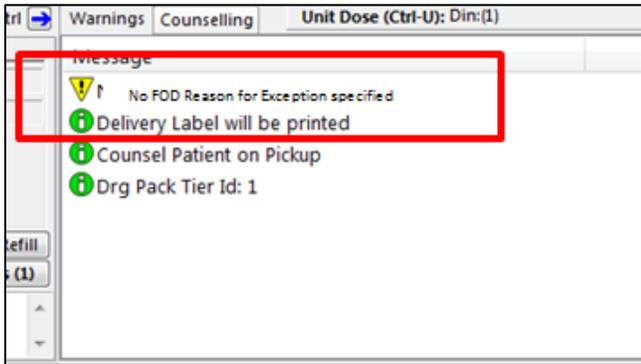
Drug Sub Clear

Drug Formulary Ramipril 1.25mg CAP (Capsule) Select Cancel

Pri	DIN	Drug	Manufacturer	Unit Cost	On Hand	Extra Info
	02387387	Auro-Ramipril 1.25mg	AUR (Auro Pharma Inc)	0.1274	0	Chronic Dispensing
	02420457	Mar-Ramipril 1.25mg	MAR (Marcan Pharmaceu)	0.1274	0	Chronic Dispensing
	02301148	Mylan-Ramipril 1.25mg	MYL (Mylan Pharmaceutic)	0.1274	0	Chronic Dispensing
	02310503	Ran-Ramipril 1.25mg	RAN (Ranbaxy Pharmace)	0.1274	0	Chronic Dispensing
	02295369	Pms-Ramipril 1.25mg	PMS (Pharmascience Inc)	0.1274	0	Chronic Dispensing
	02331101	Jamp-Ramipril 1.25mg	JPC (Jamp Pharma Corpo)	0.1274	0	Chronic Dispensing
	02251515	Apo-Ramipril 1.25mg	APX (Apotex Incorporated)	0.1274	0	Chronic Dispensing
	02287692	Ratio-Ramipril 1.25mg	TEV (Teva Canada Limité)	0.1274	0	Chronic Dispensing
	02291398	Sandoz-Ramipril 1.25mg	SDZ (Sandoz Canada Inc)	0.1274	0	Chronic Dispensing
	02295482	Co-Ramipril 1.25mg	CBT (Cobalt Pharmaceuti)	0.1274	0	Chronic Dispensing
	02221829	Altace 1.25mg	VCN (Valeant Canada Ltc)	0.724	0	Chronic Dispensing

Patient Consent along with fax notification to the prescribing physician must be documented if prescriptions are dispensed less than the prescribed quantity and dispensed more than five fees per year. **Documentation is valid for one year.** After one year, the continuation of the frequency of dispense must be renewed with the patient resigning the consent form and fax notification must be sent again to the prescriber.

If an exception has **NOT** been selected in Kroll, then the user will get a warning message on the sixth fill for the patient.



NOTE: This is a warning message ONLY. The user will still be able to proceed if the Reason for Exception is NOT updated.

Applying an ODB Frequency of Dispensing Exception

When a clinical decision is made by the pharmacist to reduce the dispensing quantity, (i.e. increasing the number of fees per year), this must be documented in the patient record under Consents.

To record an **ODB Frequency of Dispense Exception**, do the following:

Step 1

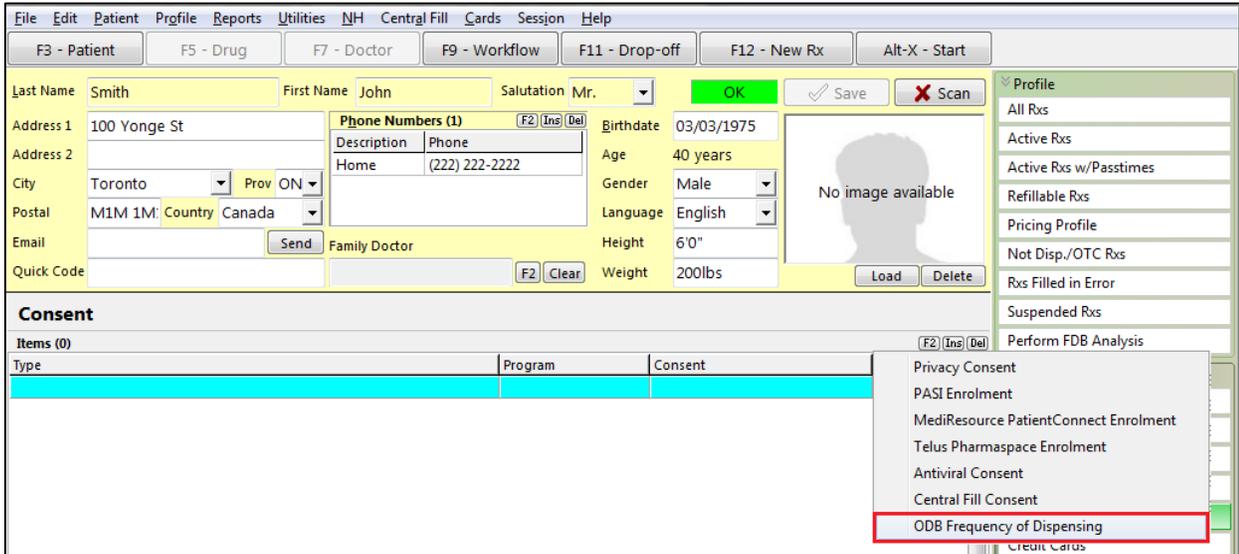
Call up a Patient Record and select **Consents** from the right navigation pane.

The screenshot shows a patient record interface for a patient named John Smith. The interface includes a menu bar at the top with options like 'File', 'Edit', 'Patient', 'Profile', 'Reports', 'Utilities', 'NH', 'Central Fill', 'Cards', 'Session', and 'Help'. Below the menu bar are several function buttons: 'F3 - Patient', 'F5 - Drug', 'F7 - Doctor', 'F9 - Workflow', 'F11 - Drop-off', 'F12 - New Rx', and 'Alt-X - Start'. The main area is divided into several sections:

- Header:** Last Name: Smith, First Name: John, Salutation: Mr., Birthdate: 03/03/1975, Age: 40 years, Gender: Male, Language: English, Height: 6'0", Weight: 200lbs.
- Address:** 100 Yonge St, Toronto, ON, Canada.
- Phone Numbers:** Home: (222) 222-2222.
- Comments:** Empty table with columns for Topic and Comment.
- Plans:** A table with one entry: SubPlan Code: 1, Group ID: ODB, Client ID: 123456, Expiry: (blank).
- Allergies:** Dayquil, Peridex.
- Medical Conditions:** Heart disease, unspecified.
- Groups:** Empty table.
- General Tab (Active):**
 - Patient:** Active (checked), Patient Type: Human, Deceased On: (blank).
 - Prescriptions:** Delivery Type: Default (Pickup), Delivery Route: (blank), Price Group: <None>, Drug line 1: Default (Brand), 2: Default (Gener), Double Count: Not Required.
 - Consent:** Consent: Unknown.
 - Unit Dose:** Type: <None>, Cycle: <None>, Price Group: <Default> (<None>).
 - Rx Totals:** Rx Count: 4, Dollar value: \$133.69, Reset date: (blank).
 - Checkboxes:** Snap Caps Requested, Snap Caps Documented, No Kroll Care, Compliance Calendar on Label.
 - ID:** 3
- Right Navigation Pane:** A list of options including Profile, All Rxs, Active Rxs, Active Rxs w/Passtimes, Refillable Rxs, Pricing Profile, Not Disp./OTC Rxs, Rxs Filled in Error, Suspended Rxs, Perform FDB Analysis, View, Alternate Addresses, AR Profile, Batches, Charting, **Consents** (highlighted with a red box), Credit Cards, Documents, History, Medication Review/Dialogs (3), Rx Counseling History, Special Authority Drugs, To Do Items, and Work Orders.

Step 2

Click **Ins** and select **ODB Frequency of Dispensing**.

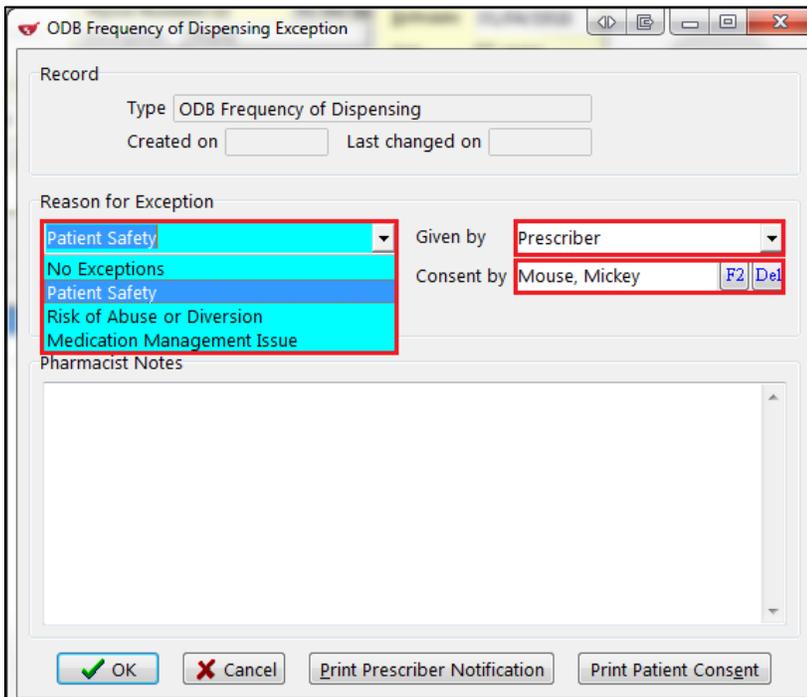


The screenshot shows a patient profile form for John Smith. A dropdown menu is open over the 'Consent' section, listing various consent types. The option 'ODB Frequency of Dispensing' is highlighted with a red box.

Type	Program	Consent

- Privacy Consent
- PASI Enrolment
- MediResource PatientConnect Enrolment
- Telus Pharmaspace Enrolment
- Antiviral Consent
- Central Fill Consent
- ODB Frequency of Dispensing**
- Central Fill Consent

The **ODB Frequency of Dispensing Exception** form will appear. Select an option from the **Reason for Exception** menu and select the person who authorized the consent from the **Given by** menu. Options in the **Given by** menu will depend on your clinical reason for this exception.



The screenshot shows the 'ODB Frequency of Dispensing Exception' form. The 'Reason for Exception' dropdown is open, showing 'Patient Safety' selected. The 'Given by' dropdown is set to 'Prescriber' and the 'Consent by' field contains 'Mouse, Mickey'.

Record
 Type: ODB Frequency of Dispensing
 Created on: [] Last changed on: []

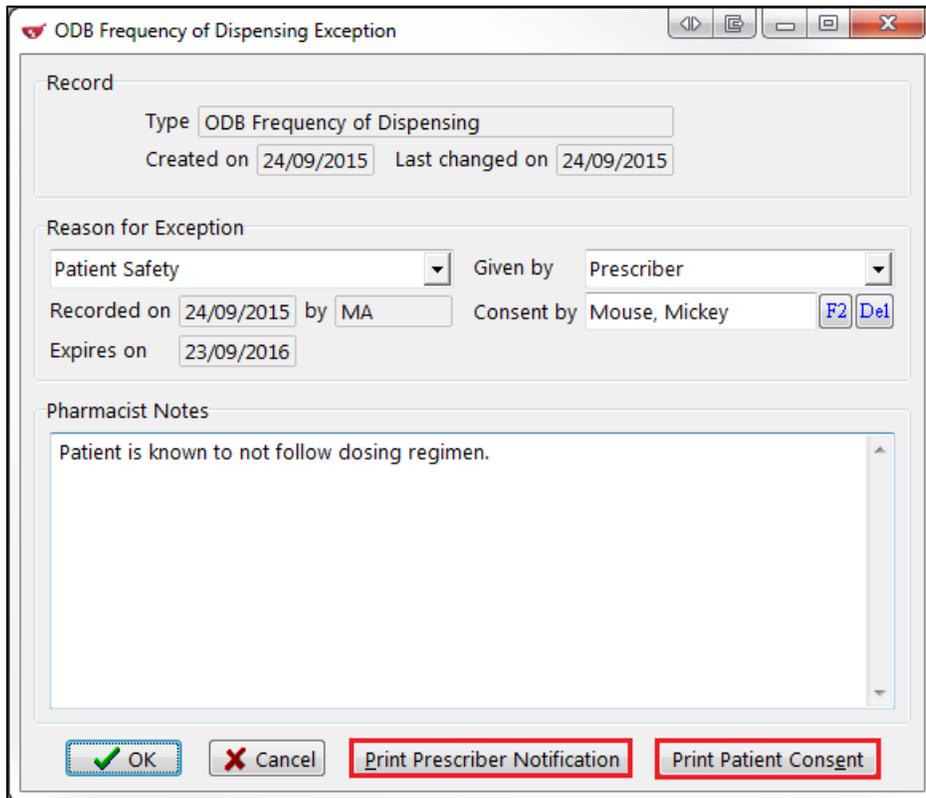
Reason for Exception
 Patient Safety (selected)
 No Exceptions
 Patient Safety
 Risk of Abuse or Diversion
 Medication Management Issue

Given by: Prescriber
 Consent by: Mouse, Mickey

Buttons: OK, Cancel, Print Prescriber Notification, Print Patient Consent

When you select **Patient Safety**, **Risk of Abuse or Diversion**, or **Medication Management Issue** from the **Reason for Exception** menu, the **Print Prescriber Notification** and **Print Patient Consent** buttons will appear at the bottom of the form. The pharmacist can record notes in the 'Pharmacy Notes' free form section. The Notification for **Frequency of Dispensing Change** form must be submitted to the doctor.

Pharmacist notes will print on the notification form sent to the prescriber.



ODB Frequency of Dispensing Exception

Record
 Type: ODB Frequency of Dispensing
 Created on: 24/09/2015 Last changed on: 24/09/2015

Reason for Exception
 Patient Safety (dropdown) Given by: Prescriber (dropdown)
 Recorded on: 24/09/2015 by: MA Consent by: Mouse, Mickey (F2 Del)
 Expires on: 23/09/2016

Pharmacist Notes
 Patient is known to not follow dosing regimen.

Buttons: OK, Cancel, Print Prescriber Notification, Print Patient Consent

NOTE: Pharmacist notes will **NOT** print on the **Patient Consent** form.

Recorded on: This field is populated with the date the consent record is recorded.

Recorded by: This field records the user who created the consent.

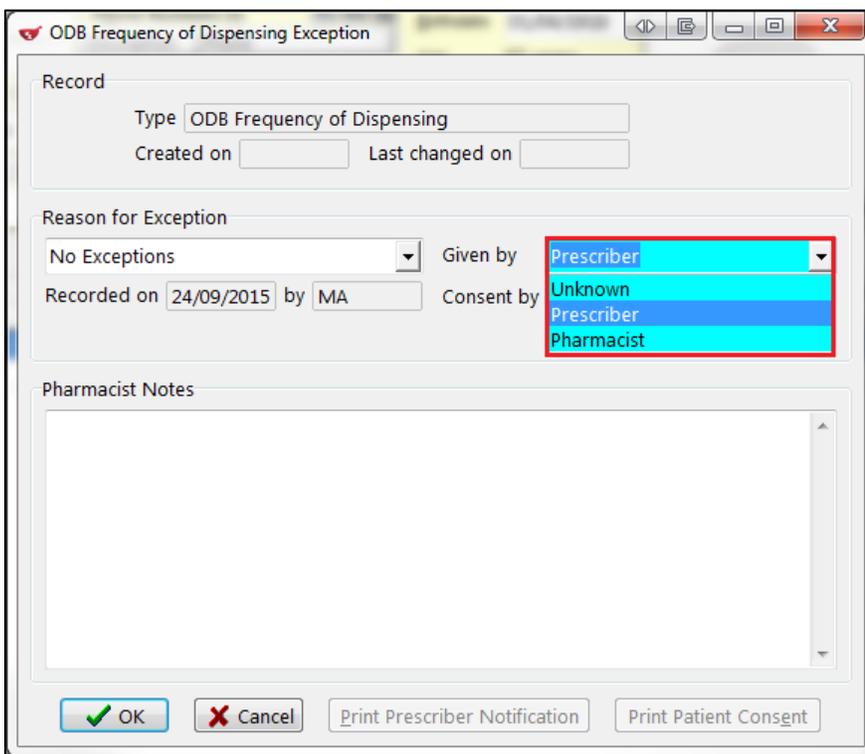
Reasons for Exceptions

The following options are available from the **Reasons for Exception** menu:

- Patient Safety
- Risk of Abuse or Diversion
- Medication Management Issue

Given by

The **Given by** field suggests who is initiating the change in the frequency of dispense. It will most commonly be the Pharmacist who initiates the change, but the physician could also be the initiator.



The screenshot shows a software window titled "ODB Frequency of Dispensing Exception". It contains several input fields and a dropdown menu. The "Record" section has a "Type" field set to "ODB Frequency of Dispensing" and empty "Created on" and "Last changed on" fields. The "Reason for Exception" section has a dropdown set to "No Exceptions". The "Given by" dropdown is open, showing a list of options: "Prescriber", "Unknown", "Prescriber", and "Pharmacist". The "Recorded on" field is "24/09/2015" and "by" is "MA". The "Consent by" field is empty. The "Pharmacist Notes" section is a large empty text area. At the bottom are buttons for "OK", "Cancel", "Print Prescriber Notification", and "Print Patient Consent".

The following options are available from the **Given by** menu:

- Prescriber
- Pharmacist

Consent by

The **Consent by** field is defaulted to the patient. Select **F2** or **Del** to bring up the Patient Search screen to change to a different patient/agent.

Consent by	Test, ODP	F2	Del
------------	-----------	----	-----

Expires on

The **Expired on** field is defaulted to one year from the **Recorded on** date and this field is only visible when the **Reason for Exception** is other than 'No Exceptions'.

Recorded on	24/09/2015
Expires on	23/09/2016

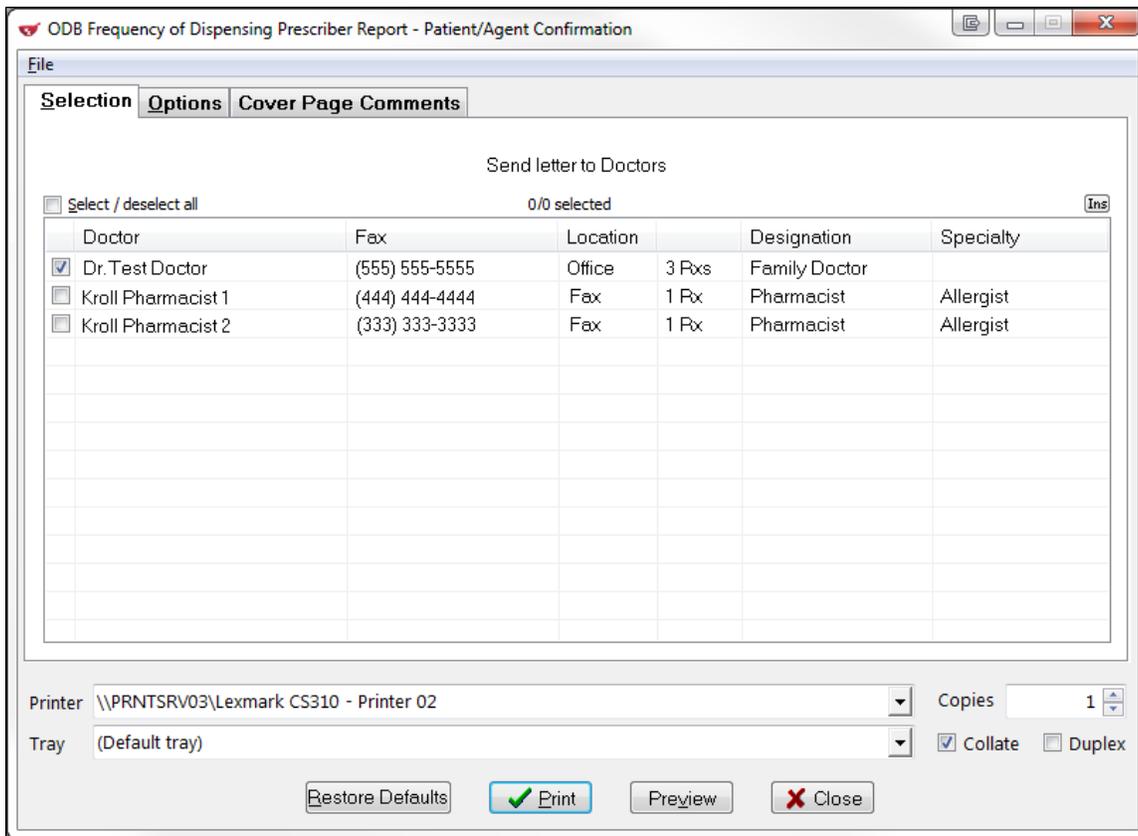
Pharmacists Notes

The pharmacist has the ability to record additional notes in free form text. The notes entered here will print on the **Notification for Frequency of Dispensing Change** form.

Print Prescriber Notification

When you select the **Print Prescriber Notification** button, the **ODB Frequency of Dispensing Prescriber Report** form will appear. The **Print Prescriber Notification** screen will show all prescribers who have prescribed medication to the patient within the last 365 days.

To add a prescriber to this list, click **Ins**, this will bring up the prescriber search screen. Select the appropriate prescriber to add to the form.



ODB Frequency of Dispensing Prescriber Report - Patient/Agent Confirmation

File

Selection Options Cover Page Comments

Send letter to Doctors

Select / deselect all 0/0 selected Ins

Doctor	Fax	Location	Rxs	Designation	Specialty
<input checked="" type="checkbox"/> Dr. Test Doctor	(555) 555-5555	Office	3 Rxs	Family Doctor	
<input type="checkbox"/> Kroll Pharmacist 1	(444) 444-4444	Fax	1 Rx	Pharmacist	Allergist
<input type="checkbox"/> Kroll Pharmacist 2	(333) 333-3333	Fax	1 Rx	Pharmacist	Allergist

Printer: \\PRNTRV03\Lexmark CS310 - Printer 02 Copies: 1

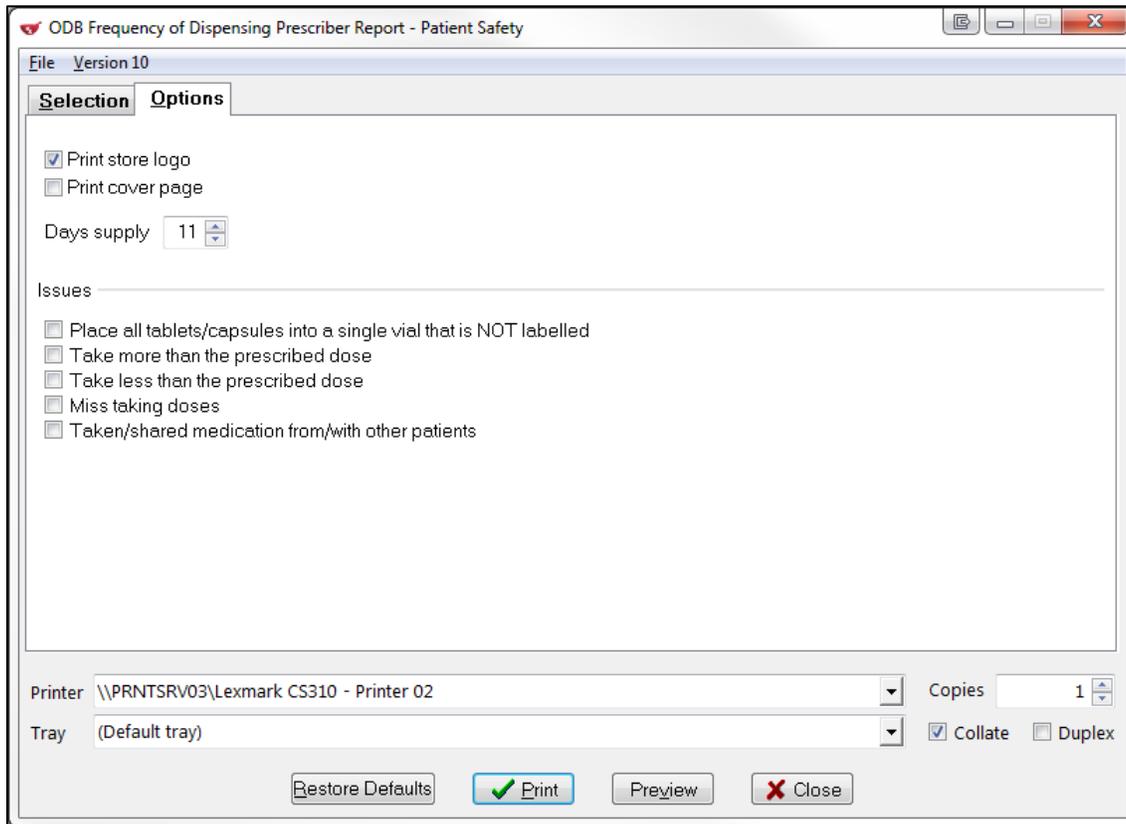
Tray: (Default tray) Collate Duplex

Restore Defaults Preview

Options Tab

The **Issues** section in the **Options** tab varies depending upon the type of **Reason for Exception** that has been selected in the **ODB Frequency of Dispensing Exception** form. The different options available within each **Reason for Exception** are given below:

Patient Safety



Print store logo: Enable this option if you have a (.jpg file type) store logo in your system. Disable this field if you do not.

Print cover page: Enable this option if you wish to print a fax cover page for the prescriber.

Days supply: Set this field to the days supply being dispensed to the patient. The value entered here becomes part of the dialog printed on the **Notification for Frequency of Dispensing Change** form.

Issues: Enable the appropriate issue(s) pertaining to the reason for exception. The options enabled here will be part of the dialog printed on the **Notification for Frequency of Dispensing Change** document that you fax to the prescriber(s).

Risk of Abuse or Diversion

ODB Frequency of Dispensing Prescriber Report - Risk of Abuse or Diversion

File Version 10

Selection **Options**

Print store logo
 Print cover page

Days supply

Issues

Dependence/Abuse as the patient has been known to take more than prescribed and/or for periods longer than suggested
 Prescription drug diversion as the patient has been known to lose/misplace their medication

Printer Copies

Tray Collate Duplex

Medication Management Issue

ODB Frequency of Dispensing Prescriber Report - Medication Management Issue

File Version 10

Selection **Options**

Print store logo
 Print cover page

Days supply

Issues

- Their current medication regimen is complex
- There is evidence of a Physical/Cognitive/Sensory impairment that prevents them from managing their medication
- There is evidence of literacy issues
- There is little/no support within the home to assist with the administration of their medications

Printer \\PRNTRV03\Lexmark CS310 - Printer 02 Copies

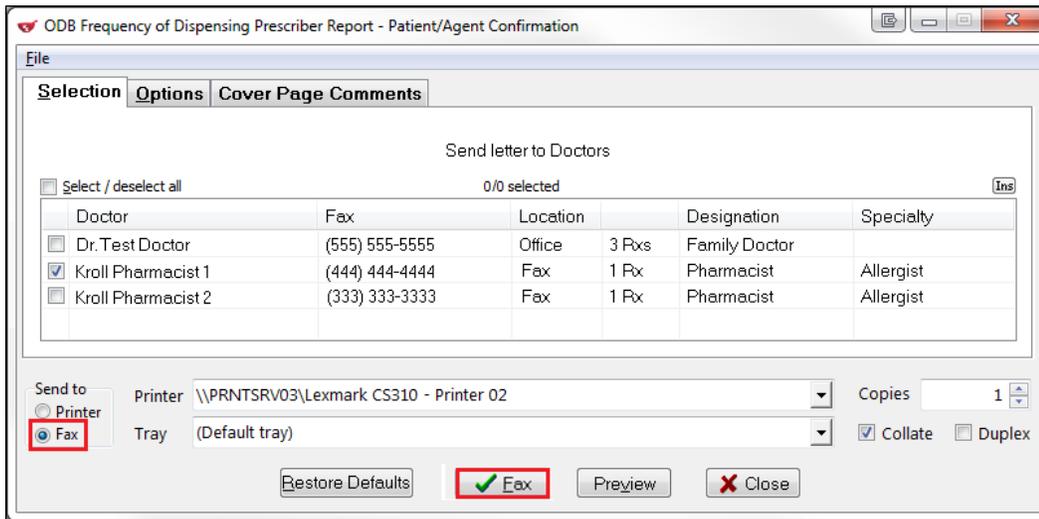
Tray (Default tray) Collate Duplex

Fax/Print Reports

If all the prescribers have a listed fax number, then a fax can be sent to all prescribers at the same time. If some prescribers do not have a fax number, then they must be sent separately (once for the prescribers with fax numbers and once for the prescribers without fax).

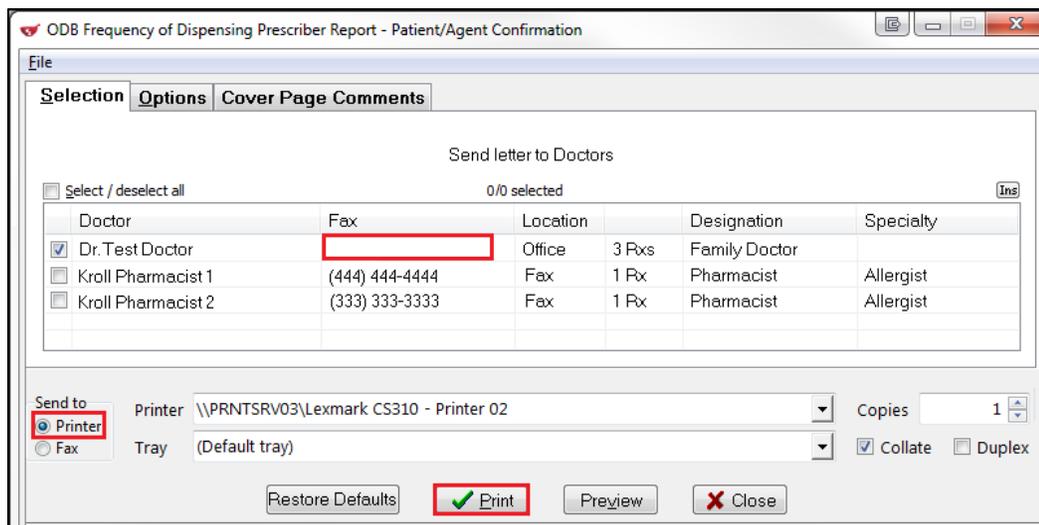
Send to Fax

If the prescriber has a fax number on file, click the **Send to Fax** radio button. The notification will be faxed to the selected prescriber(s).



Send to Printer

If the prescriber does not have a fax number on file, click the **Send to Printer** radio button. Print the notification and manually fax, email or mail it to the prescriber(s).



Document Repository

Printed and or faxed **prescriber notifications** are automatically added to the patient document center. Printed patient consents must be scanned back into the system using the [Document Scan Utility](#).

They can be viewed or reprinted by going to the **Patient Card > View Patient Documents**.

Documents

Filter documents here

Title	By	Document Type	Created	Retain Until
Notification for Frequency of Dispensing Change - Patient Consent	MA	Pat Consent	28/09/2015	
Notification for Frequency of Dispensing Change - Patient Safety	MA	Report	28/09/2015	
MedsCheck Annual Review	MA	Med Review	04/09/2015	
Prescription Authorization Request	MA	Report	04/09/2015	

View

- Alternate Addresses
- AR Profile
- Batches
- Charting
- Consents
- Credit Cards
- Documents**

2 Generics/ Prior to ADR (No Sub)

The conditions by which ODB will pay for a **No Sub** has changed. Patients must have tried at least 2 generic brands with a documented adverse reaction before you can submit a **No Sub (ADR)** claim to ODB. In order to accommodate this change, the previous 'Is this No Sub due to an adverse reaction' prompt now has a vocabulary change. Answer '**Yes**' to submit the claim to ODB or select '**No**' if the patient has not tried two other generics.

Are you sure?

Is this No Sub due to a documented Adverse Drug Reaction to at least 2 generic brands?

Appendix

Sample Prescriber Notifications

Patient Safety:

Notification for Frequency of Dispensing Change

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 · Fax: (444) 444-4444

Date: **01-Oct-2015**

Regarding Patient Safety Issue for patient **John Doe**

Patient DOB: 03-Mar-1975
Health Card Number: 9999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

Dear **Dr. Test Doctor** ;

After reviewing the profile and history of the above mentioned patient, I have come to the conclusion that his/her safety could come under question if prescriptions are dispensed in quantities as prescribed. The patient has been known to do the following:

- Place all tablets/capsules into a single vial that is NOT labelled
- Take more than the prescribed dose
- Take less than the prescribed dose
- Miss taking doses
- Taken/shared medication from/with other patients

As a mechanism to manage this situation, I will be dispensing John Doe's prescriptions in 11 Days supply and will be closely monitoring their fill frequency to ensure that the medications are being consumed correctly. Any safety issues identified will be addressed and shared with yourself.

If there are any questions, please do not hesitate to contact me at (444) 444-4444. .

Regards;

Pharmacist: Test Pharmacist

Risk of Abuse:

Notification for Frequency of Dispensing Change

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 · Fax: (444) 444-4444

Date: **01-Oct-2015**

Regarding Risk of Abuse or Diversion Issue for patient **John Doe**

Patient DOB: 03-Mar-1975
Health Card Number: 9999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

Dear **Dr. Test Doctor** ;

After reviewing the profile and history of the above named patient, along with the nature of their medication, I am concerned that there exists an increased risk of:

- Dependence/Abuse as the patient has been known to take more than prescribed and/or for periods longer than suggested
- Prescription drug diversion as the patient has been known to lose/misplace their medication

As a mechanism to manage this situation, I will be dispensing John Doe's prescriptions for any Narcotic, Controlled or Targetted medication in 30 Days supply and will be closely monitoring their fill frequency to ensure that the medications are being consumed correctly. Any issues identified will be addressed and shared with yourself.

If there are any questions, please do not hesitate to contact me at (444) 444-4444.

Regards;

Pharmacist: Test Pharmacist

Medication Management Issue:

Notification for Frequency of Dispensing Change

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 · Fax: (444) 444-4444

Date: 01-Oct-2015

Regarding Medication Management Issue for patient **John Doe**

Patient DOB: 03-Mar-1975
Health Card Number: 9999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

Dear **Dr. Test Doctor**

During the course of our interactions with the above named patient and/or discussions with their caregiver, I have come to the conclusion that John Doe is incapable of managing their medication regimen on their own for the reasons noted below:

- Their current medication regimen is complex
- There is evidence of a Physical/Cognitive/Sensory impairment that prevents them from managing their medication
- There is evidence of literacy issues
- There is little/no support within the home to assist with the administration of their medications

As a mechanism to manage this situation, I will be dispensing John Doe's prescriptions in 7 Days supply and will be closely monitoring their fill frequency to ensure that the medications are being consumed correctly. Any issues identified will be addressed and shared with yourself.

If there are any questions, please do not hesitate to contact me at (444) 444-4444 .

Regards;

Pharmacist: Test Pharmacist

Patient Agent Confirmation:

Patient Signature

Notification for Frequency of Dispensing Change

Patient/Agent Consent

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (416) 383-1010 Fax: (416) 383-0001

Date: **24-Sep-2015**

Regarding ODB Frequency of Dispensing Change for patient **Mickey Mouse**

Patient DOB: 01-Apr-1918
Health Card Number: 9897269012
Patient Address: 220 Duncan Mill Road
Suite 201
Toronto ON
M3B 3J5
(416) 383-1010

I Mickey Mouse, after discussing with the pharmacist, agree to having prescriptions dispensed in quantities less than prescribed. This consent expires on 23-Sep-2016.

Patient Signature

Day/Month/Year



Patient Agent Confirmation:

Pharmacist Signature

Notification for Frequency of Dispensing Change

Patient/Agent Consent

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (416) 383-1010 Fax: (416) 383-0001

Date: **24-Sep-2015**

Regarding ODB Frequency of Dispensing Change for patient **Mickey Mouse**

Patient DOB: 01-Apr-1918
Health Card Number: 9897269012
Patient Address: 220 Duncan Mill Road
Suite 201
Toronto ON
M3B 3J5
(416) 383-1010

I Patient Fake acting on behalf of Mickey Mouse, after discussing with the pharmacist, agree to having prescriptions dispensed in quantities less than prescribed. This consent expires on 23-Sep-2016.

Agent Signature

Day/Month/Year



Sample Patient Consents

Consent accepted by the patient:

Notification for Frequency of Dispensing Change
Patient/Agent Consent

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 Fax: (444) 444-4444

Date: **01-Oct-2015**

Regarding ODB Frequency of Dispensing Change for patient **John Doe**:

Patient DOB: 03-Mar-1975
Health Card Number: 9999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

I **John Doe** after discussing with the pharmacist, agree to having prescriptions dispensed in quantities less than prescribed.

Patient Signature

Day/Month/Year



Consent accepted on behalf of the patient:

Notification for Frequency of Dispensing Change

Patient/Agent Consent

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 · Fax: (444) 444-4444

Date: 01-Oct-2015

Regarding ODB Frequency of Dispensing Change for patient **John Doe**

Patient DOB: 03-Mar-1975
Health Card Number: 999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

I Marianne Doe acting on behalf of John Doe, after discussing with the pharmacist, agree to having prescriptions dispensed in quantities less than prescribed.

Agent Signature

Day/Month/Year

