

# Ontario Narcotic Monitoring System

May 2020

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## Ontario Smoking Cessation Program

The objectives of the Ontario Pharmacy Smoking Cessation Program include the following:

- To align with the principles of other smoking cessation programs in primary health care and community settings to provide smokers with a continuum of care.
- To communicate to the public regarding the value of smoking cessation services by community pharmacists and promotion of available services.
- To improve access to and choice of stop smoking services, including advice on smoking cessation therapy and options, support tools, resources and follow-up.
- To provide patients with a consistent, evidence-based standard of care on a screening mechanism, cessation counseling, structured documentation and support.

### Eligibility

While the smoking cessation program is available for reimbursement to Ontario Drug Benefit (ODB) recipients who smoke, future consideration may be given to expanding program eligibility to non-ODB patients based on outcomes of the program. In other words, at this point, only patients who have active ODB or Trillium coverage will be covered for the Smoking Cessation Program.

### Pharmacist Education

Pharmacists are required to take a Smoking Cessation training program to ensure that they have the basic level of training including motivational interviewing strategies, a familiarity with more involved smoking cessation counseling and quit smoking planning.

The training program must support the Smoking Cessation Algorithm (the 5 As) of *ask*, *advise*, *assess*, *assist*, and *arrange*. Smoking cessation programs are obtainable in Ontario through organizations including:

- Ontario Pharmacists' Association
- Canadian Pharmacists' Association
- Centre for Addiction and Mental Health

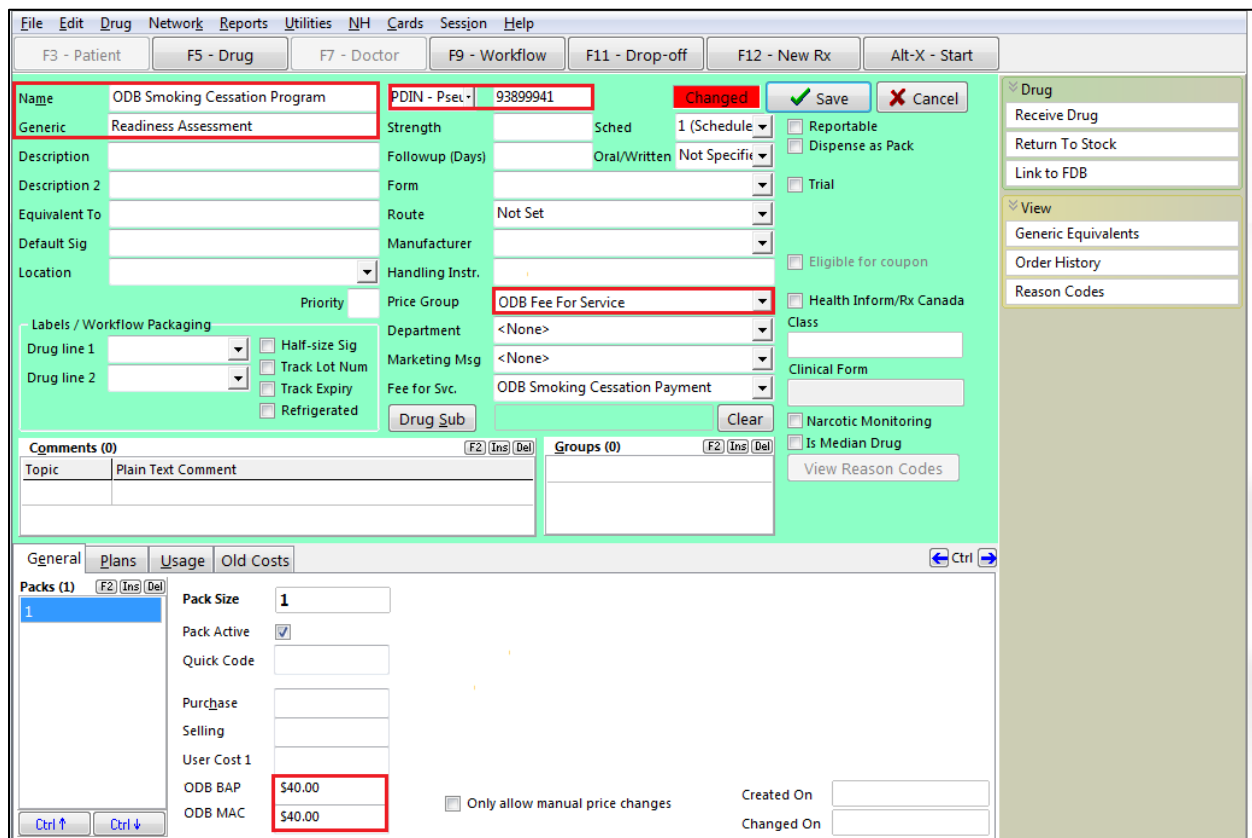
## Pharmacist Payment and Program Evaluation

- Smoking Cessation claims for payment may only be submitted for ODB patients at this time.
- Claims are to be submitted on the date of service.
- The claim submission follows the same process for submitting a claim for the MedsCheck program using special product identification number (PIN).

### Readiness Assessment

#### **PIN 93899941 - \$40.00 First Consultation (once per year = \$40.00 total)**

The outcome of the first consultation is to engage the patient in a dialogue about their smoking history, and to ensure the patient understands the goals and objectives of the program including their responsibilities towards success. The first consultation occurs after the pharmacist has conducted the readiness assessment, obtained patient consent for program enrolment, and shared health information.



The screenshot displays a software interface for configuring a program. Key fields include:

- Name:** ODB Smoking Cessation Program
- Generic:** Readiness Assessment
- PDIN - Psel.:** 93899941
- Price Group:** ODB Fee For Service
- Fee for Svc.:** ODB Smoking Cessation Payment
- Pack Size:** 1
- ODB BAP:** \$40.00
- ODB MAC:** \$40.00

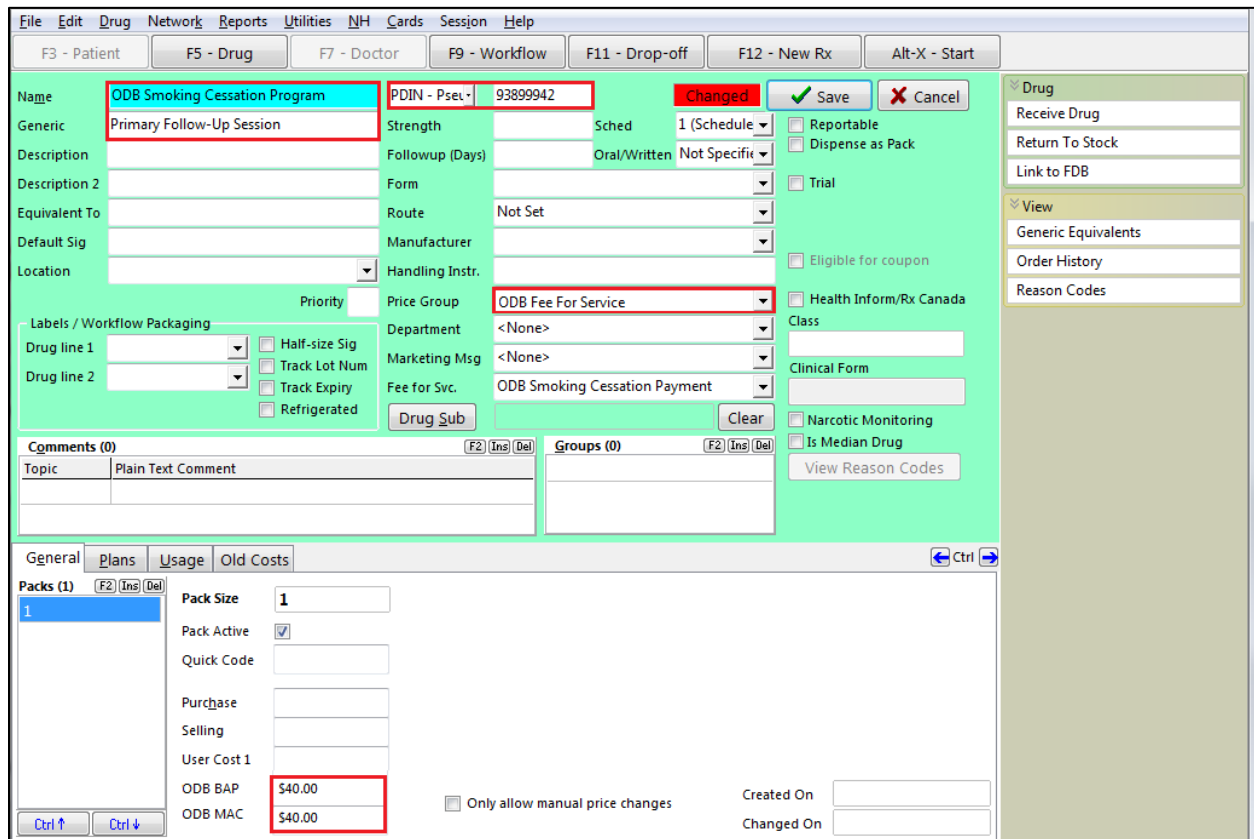
Additional options include checkboxes for 'Reportable', 'Dispense as Pack', 'Trial', 'Eligible for coupon', 'Health Inform/Rx Canada Class', 'Clinical Form', 'Narcotic Monitoring', and 'Is Median Drug'. A 'Packs' table at the bottom shows one pack with a size of 1.

## Primary Follow-Up Session

### PIN 93899942 - \$15 - session 1-3 (3 times per year maximum = \$45.00 total)

The first three follow-up counseling sessions should take approximately ten minutes and should occur within the first three weeks of the program being initiated. Suggested time-lines for primary follow-up sessions:

- Day 3-5 (10 minutes)
- Day 7-10 (10 minutes)
- Day 14-21 (10 minutes)



The screenshot shows a software interface for entering drug information. The main form is titled "ODB Smoking Cession Program" and includes the following fields and values:

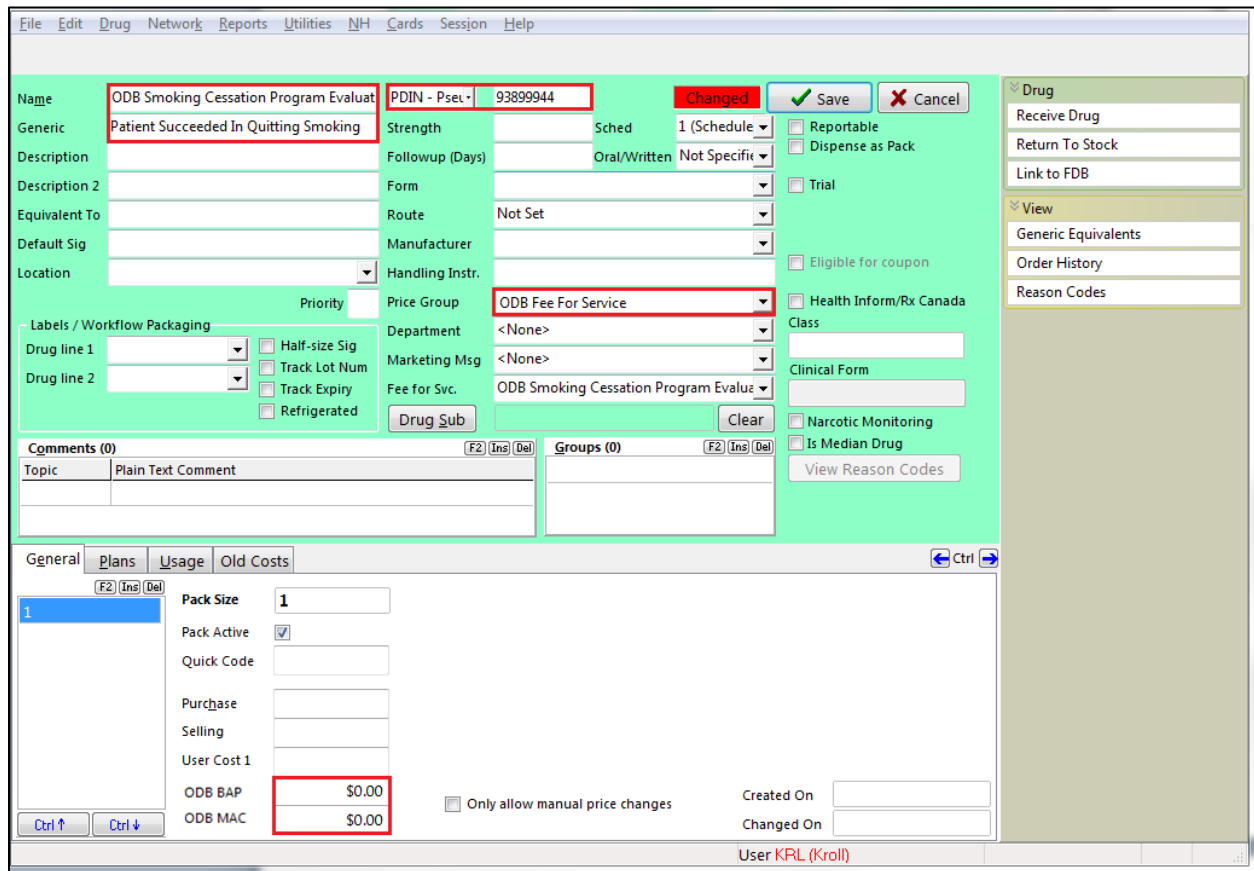
- Name:** ODB Smoking Cession Program
- Generic:** Primary Follow-Up Session
- PDIN - Psel-:** 93899942 (Status: Changed)
- Strength:** Sched 1 (Schedule)
- Followup (Days):** Oral/Written Not Specific
- Form:** (Dropdown)
- Route:** Not Set
- Manufacturer:** (Dropdown)
- Price Group:** ODB Fee For Service
- Department:** <None>
- Marketing Msg:** <None>
- Fee for Svc.:** ODB Smoking Cession Payment
- Labels / Workflow Packaging:** Includes checkboxes for Half-size Sig, Track Lot Num, Track Expiry, and Refrigerated.
- Comments (0):** Plain Text Comment
- Groups (0):** (Empty)
- Packs (1):**
  - Pack Size:** 1
  - Pack Active:**
  - Quick Code:** (Empty)
  - Purchase:** (Empty)
  - Selling:** (Empty)
  - User Cost 1:** (Empty)
  - ODB BAP:** \$40.00
  - ODB MAC:** \$40.00
  - Only allow manual price changes
  - Created On:** (Empty)
  - Changed On:** (Empty)

## Secondary Follow-Up

### PIN 93899943 - \$10.00 - sessions 4-7 (4 times per year = \$40.00 total)

The four secondary follow-up counseling sessions are approximately five minutes in duration. Suggested time-lines for secondary follow-up sessions:

- Day 30-60 (3-5 minutes)
- Day 90-120 (3-5 minutes)
- Day 180-210 (3-5 minutes)
- Day 240-365 (3-5 minutes)



The screenshot shows a software interface for drug management. The main form is highlighted in green. Key fields include:

- Name:** ODB Smoking Cessation Program Evaluat
- Generic:** Patient Succeeded In Quitting Smoking
- Strength:** Sched 1 (Schedule)
- Followup (Days):** Oral/Written Not Specific
- Form:** (Dropdown)
- Route:** Not Set
- Manufacturer:** (Dropdown)
- Handling Instr.:** (Dropdown)
- Price Group:** ODB Fee For Service
- Department:** <None>
- Marketing Msg:** <None>
- Fee for Svc.:** ODB Smoking Cessation Program Evaluat

Checkboxes on the right include: Reportable, Dispense as Pack, Trial, Eligible for coupon, Health Inform/Rx Canada Class, Clinical Form, Narcotic Monitoring, and Is Median Drug.

At the bottom, there are tabs for 'General', 'Plans', 'Usage', and 'Old Costs'. The 'Plans' tab is active, showing a table with pricing details:

Plan	Pack Size	Pack Active	Quick Code	Purchase	Selling	User Cost 1	ODB BAP	ODB MAC
1	1	<input checked="" type="checkbox"/>					\$0.00	\$0.00

Buttons for 'Save' and 'Cancel' are visible at the top right. The user 'KRL (Kroll)' is logged in at the bottom right.

## Unsuccessful Quit

### PIN 93899945

The Unsuccessful Quit PIN is claimed when a patient indicates at any time during the program that he or she has not succeeded in quitting smoking. Once the PIN is claimed, no further meetings are scheduled. The pharmacist should inform patients who withdraw from the program of their eligibility to re-enroll at a later date (one year from the date of their first consultation with the pharmacist).

The screenshot displays a software window for an ODB Smoking Cessation Program Evaluation. The main form is divided into several sections:

- Header:** Name: ODB Smoking Cessation Program Evaluat; PDIN - Psev.: 93899945 (highlighted in red); Buttons: Save, Cancel.
- Generic:** Patient Did Not Succeed In Quitting Smok (highlighted in red); Strength: [blank]; Sched: 1 (Schedule); Reportable: ; Dispense as Pack: ; Trial: .
- Description:** [blank]; Followup (Days): [blank]; Oral/Written: Not Specific; Eligible for coupon: .
- Form:** [blank]; Route: Not Set; Manufacturer: [blank]; Health Inform/Rx Canada Class: [blank].
- Default Sig:** [blank]; Handling Instr.: [blank]; Price Group: ODB Fee For Service (highlighted in red); Clinical Form: [blank].
- Location:** [blank]; Priority: [blank]; Department: <None>; Marketing Msg: <None>; Fee for Svc.: ODB Smoking Cessation Program Evaluat; Narcotic Monitoring: ; Is Median Drug: ; View Reason Codes: [button].
- Labels / Workflow Packaging:** Drug line 1: [blank]; Drug line 2: [blank]; Half-size Sig: ; Track Lot Num: ; Track Expiry: ; Refrigerated: ; Drug Sub: [button]; Clear: [button].
- Comments (0):** Topic: [blank]; Plain Text Comment: [blank]; Groups (0): [blank].
- General Tab:** Packs (1): [table with 1 pack]; Pack Size: 1; Pack Active: ; Quick Code: [blank]; Purchase: [blank]; Selling: [blank]; User Cost 1: [blank]; ODB BAP: \$0.00 (highlighted in red); ODB MAC: \$0.00 (highlighted in red); Only allow manual price changes: ; Created On: [blank]; Changed On: [blank].

The sidebar on the right contains the following options:

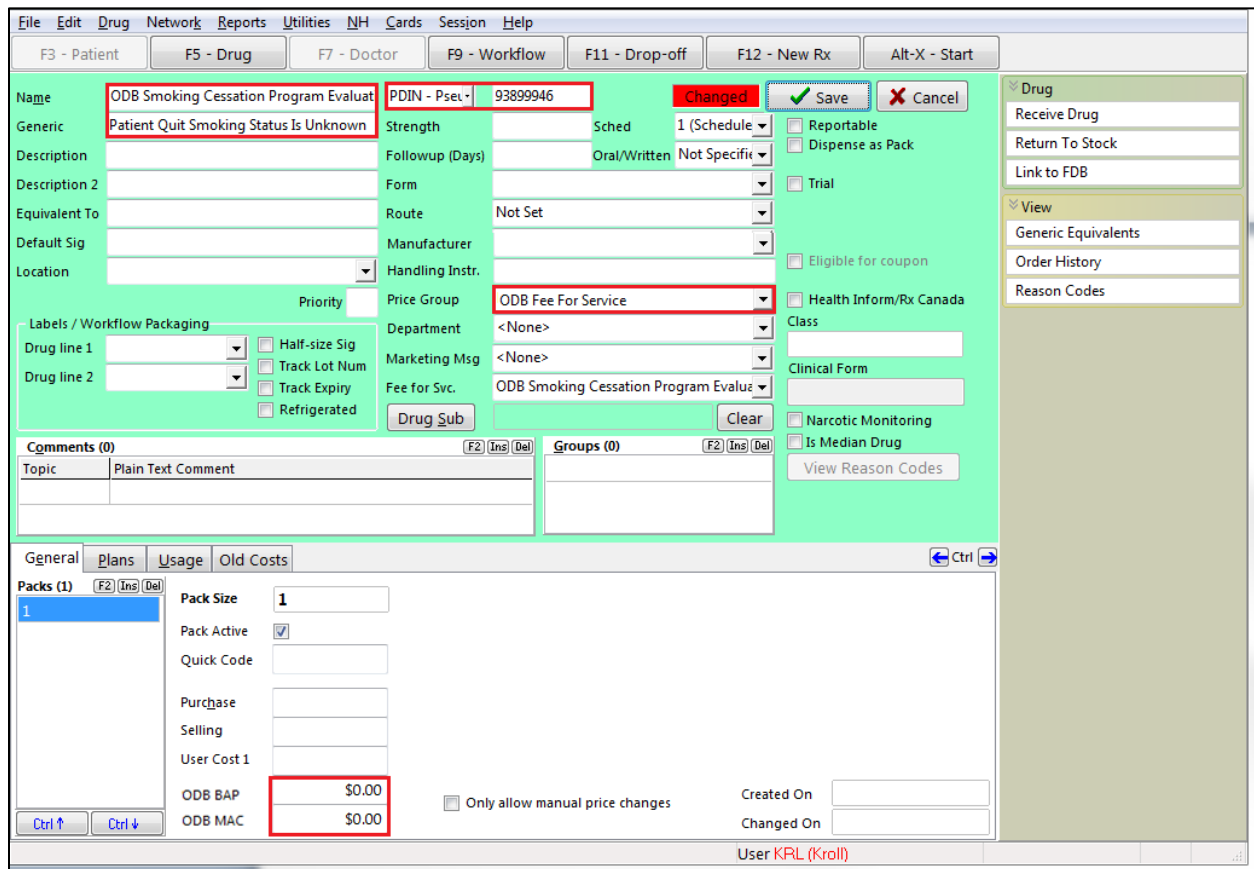
- Drug: Receive Drug, Return To Stock, Link to FDB
- View: Generic Equivalents, Order History, Reason Codes

At the bottom right, the user is identified as User KRL (Kroll).

## Unknown Status/Program Withdrawal

### PIN 93899946

The Unknown Status PIN is claimed when a patient cannot be reached to continue with his/her program or when a patient withdraws from the program without indicating their success in quitting smoking.



The screenshot displays a software window for entering drug information. The main form is titled 'ODB Smoking Cessation Program Evaluat' with a PIN of '93899946'. The 'Generic' field is highlighted with a red box and contains the text 'Patient Quit Smoking Status Is Unknown'. The 'Price Group' dropdown is also highlighted with a red box and shows 'ODB Fee For Service'. The 'Pack Size' is set to '1', and both 'ODB BAP' and 'ODB MAC' are set to '\$0.00', with these two fields highlighted by red boxes. The interface includes a menu bar at the top, a toolbar with function keys (F3-F12), and a right-hand sidebar with options like 'Drug', 'View', and 'Reason Codes'. The bottom status bar indicates the user is 'KRL (Kroll)'.



## Billing ODB for Smoking Cessation

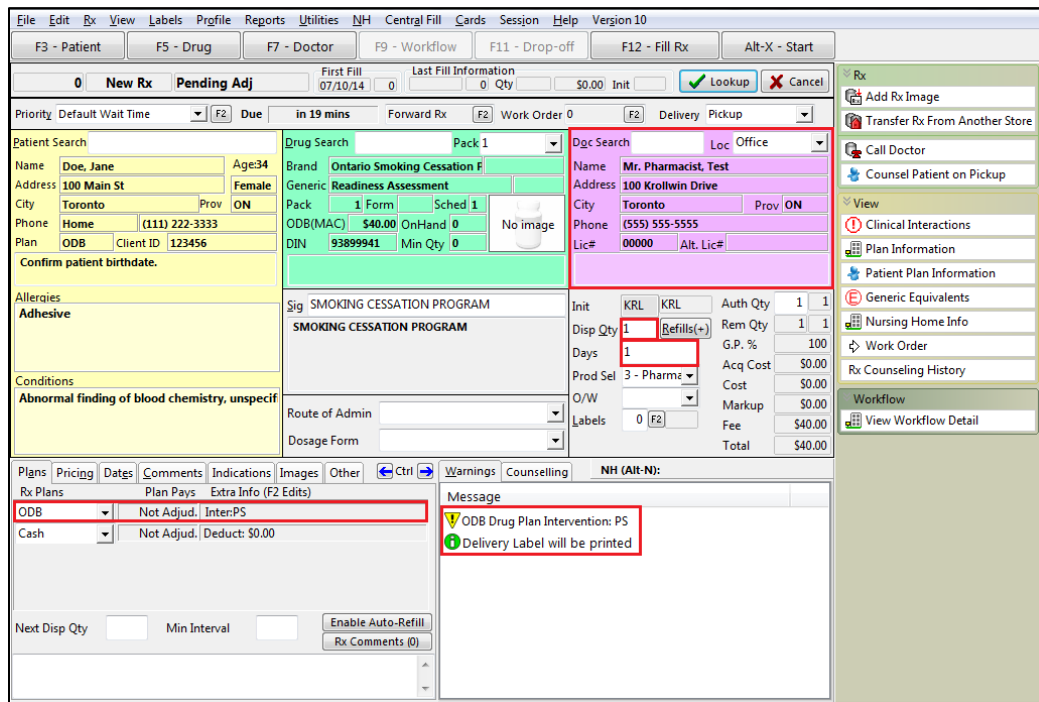
When billing for ODB Smoking Cessation, bill all of the PINs paid or not in the same way that you bill all fee-for-service prescriptions.

- Successful Quit: PIN 93899944
- Unsuccessful Quit: PIN 93899945
- Unknown Status/Program Withdrawal: PIN 93899946

Once you have selected the appropriate PIN, do the following:

- a) Enter the counseling pharmacist's information in the Doctor fields
- b) Enter a free-form Sig
- c) Enter a Disp Qty of 1
- d) Enter a Days Supply of 1

The ODB intervention 'PS' will populate automatically. This informs ODB that you are billing for a professional service.



The screenshot shows a pharmacy software interface with the following details:

- Menu Bar:** File, Edit, Rx, View, Labels, Profile, Reports, Utilities, NH, Central Fill, Cards, Session, Help, Version 10
- Buttons:** F3 - Patient, F5 - Drug, F7 - Doctor, F9 - Workflow, F11 - Drop-off, F12 - Fill Rx, Alt-X - Start
- Form Fields:**
  - Patient Search:** Name: Doe, Jane; Age: 34; Address: 100 Main St; City: Toronto; Prov: ON; Phone: (111) 222-3333; Plan: ODB; Client ID: 123456
  - Drug Search:** Brand: Ontario Smoking Cessation F; Generic: Readiness Assessment; Pack: 1 Form; Sched: 1; ODB(MAC): \$40.00; On-Hand: 0; DIN: 93899941; Min Qty: 0
  - Pharmacist Search:** Name: Mr. Pharmacist, Test; Address: 100 Krollwin Drive; City: Toronto; Prov: ON; Phone: (555) 555-5555; Lic#: 00000; Alt. Lic#:
  - Sig:** SMOKING CESSATION PROGRAM
  - Dispensing:** Disp Qty: 1; Days: 1; Prod Sel: 3 - Pharm; O/W: ; Labels: 0
  - Costs:** Acq Cost: \$0.00; Cost: \$0.00; Markup: \$0.00; Fee: \$40.00; Total: \$40.00
- Message Box:**
  - Warning: ODB Drug Plan Intervention: PS
  - Info: Delivery Label will be printed

Click **F12 - Fill Rx**. An adjudication response will be returned from ODB indicating that the claim was accepted.

**Adjudication Response for ODB**

View

**The claim was accepted**

Errors, Warnings and Messages for ODB

Pricing Adjustments							Rx Total	<b>0.00</b>
	Cost	Markup	Fee	Mix Fee	SSC Fee	Total		
Submitted	0.00	0.00	0.00	0.00	0.00	0.00	Prev Paid	<b>0.00</b>
Accepted	0.00	0.00	0.00	0.00	0.00	0.00	Plan Pays	<b>0.00</b>
Difference	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	Balance	<b>0.00</b>

**The claim was accepted**