

Preferred Provider Plans

September 2021

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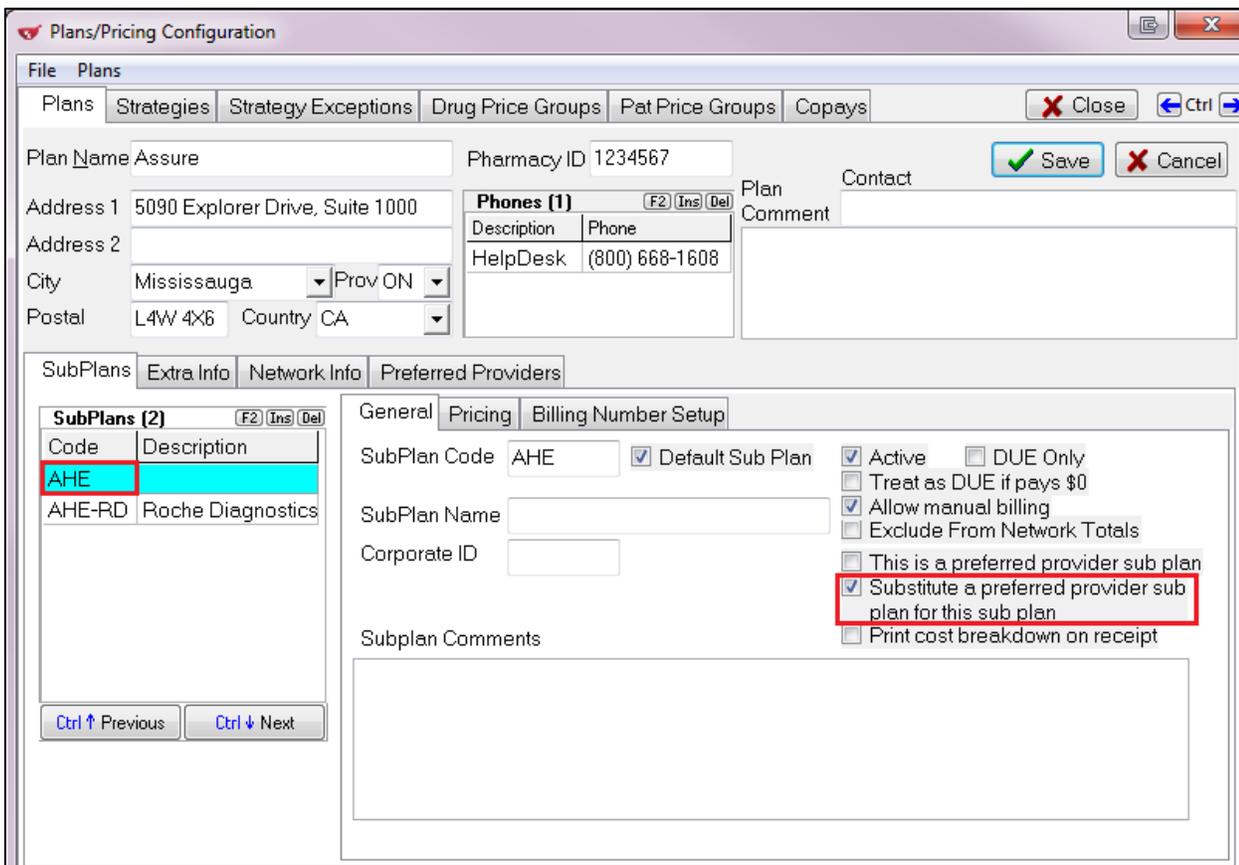
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Preferred Provider Plans

The Preferred Provider Plans feature in Kroll allows stores to apply different rules for select patients whose cardholder information conforms to a set of pre-determined carrier and/or group IDs. This document explains how to add a PPN plan, how to attach a pricing strategy to a PPN plan, and how to create a pricing exception for a PPN plan.

Adding a PPN Plan

1. Call up the **Plans/Pricing Configuration** screen for the plan you want to add the PPN plan to. For example, bring up the plan 'Assure' and enable the option **Substitute a preferred provider sub plan for this sub plan**.



Plans/Pricing Configuration

File Plans

Plans Strategies Strategy Exceptions Drug Price Groups Pat Price Groups Copays

Plan Name Assure Pharmacy ID 1234567

Address 1 5090 Explorer Drive, Suite 1000

Address 2

City Mississauga Prov ON

Postal L4W 4X6 Country CA

Phones (1)

Description	Phone
HelpDesk	(800) 668-1608

Plan Comment

Save Cancel

SubPlans Extra Info Network Info Preferred Providers

SubPlans (2)

Code	Description
AHE	
AHE-RD	Roche Diagnostics

Ctrl ↑ Previous Ctrl ↓ Next

General Pricing Billing Number Setup

SubPlan Code AHE Default Sub Plan Active DUE Only

Treat as DUE if pays \$0 Allow manual billing

Exclude From Network Totals This is a preferred provider sub plan

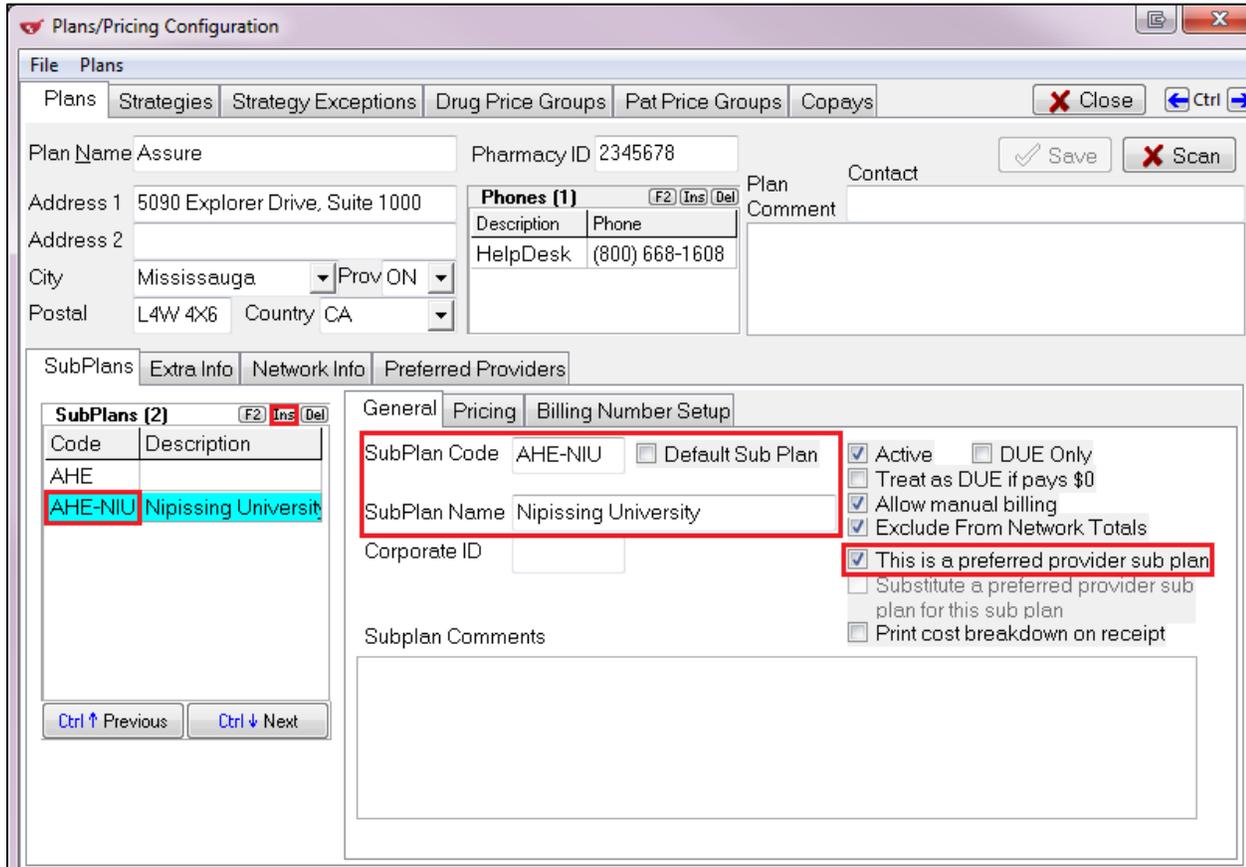
Substitute a preferred provider sub plan for this sub plan Print cost breakdown on receipt

SubPlan Name

Corporate ID

Subplan Comments

- From the **SubPlans** section, click **Ins** or press **Insert** on your keyboard and enter the PPN plan information, including a **Plan Code** and **Plan Name**. Enable the option **This is a preferred provider sub plan**.



Plans/Pricing Configuration

File Plans

Plans Strategies Strategy Exceptions Drug Price Groups Pat Price Groups Copays

Plan Name Assure Pharmacy ID 2345678

Address 1 5090 Explorer Drive, Suite 1000

Address 2

City Mississauga Prov ON

Postal L4W 4X6 Country CA

Phones (1)

Description	Phone
HelpDesk	(800) 668-1608

Plan Comment

Contact

Save Scan

SubPlans Extra Info Network Info Preferred Providers

SubPlans (2)

Code	Description
AHE	
AHE-NIU	Nipissing University

Ctrl ↑ Previous Ctrl ↓ Next

General Pricing Billing Number Setup

SubPlan Code AHE-NIU Default Sub Plan

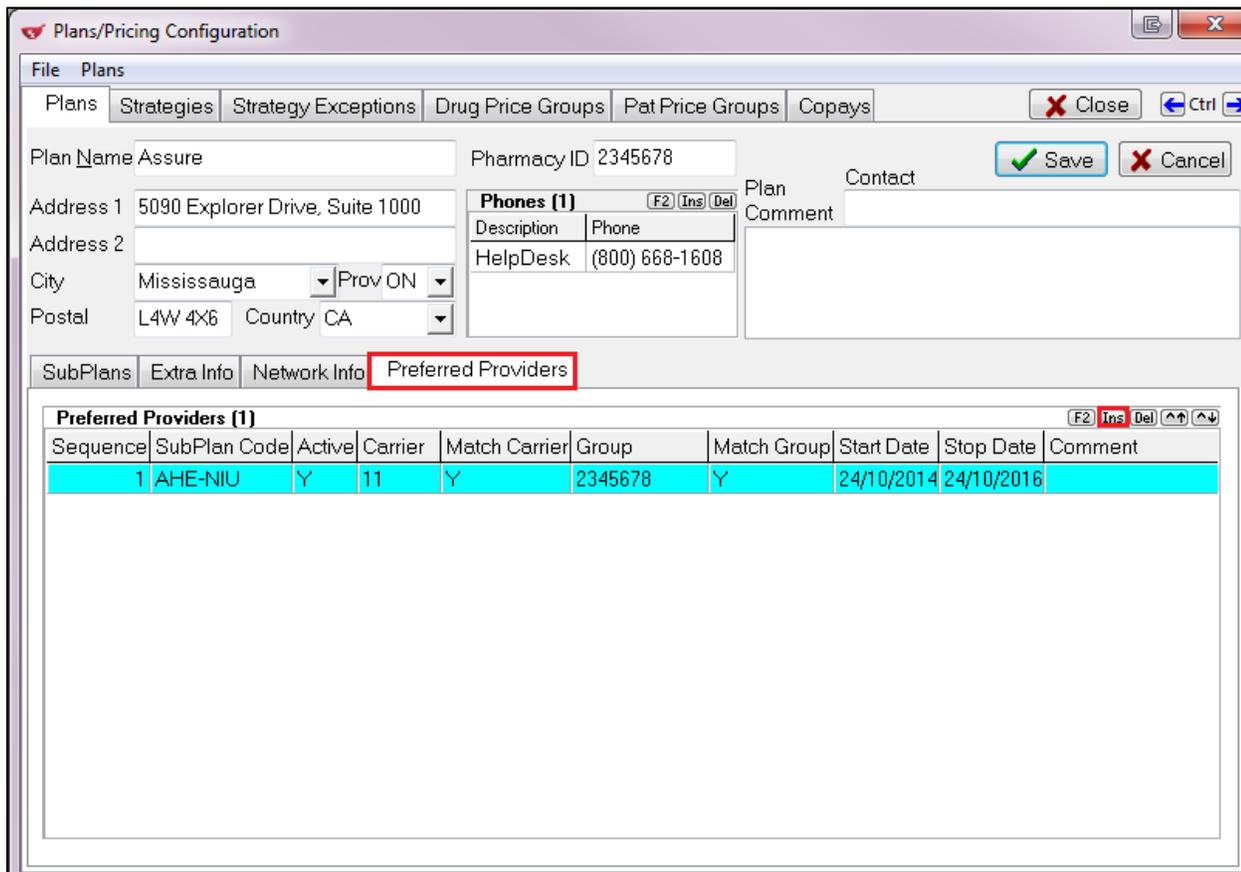
SubPlan Name Nipissing University

Corporate ID

Subplan Comments

Active DUE Only
 Treat as DUE if pays \$0
 Allow manual billing
 Exclude From Network Totals
 This is a preferred provider sub plan
 Substitute a preferred provider sub plan for this sub plan
 Print cost breakdown on receipt

3. Go to the **Preferred Providers** tab. Click **Ins** or press **Insert** on your keyboard.



Plans/Pricing Configuration

File Plans

Plans Strategies Strategy Exceptions Drug Price Groups Pat Price Groups Copays Close Ctrl

Plan Name Assure Pharmacy ID 2345678 Save Cancel

Address 1 5090 Explorer Drive, Suite 1000

Address 2

City Mississauga Prov ON

Postal L4W 4X6 Country CA

Phones (1) (F2) (Ins) (Del)

Description	Phone
HelpDesk	(800) 668-1608

Plan Contact

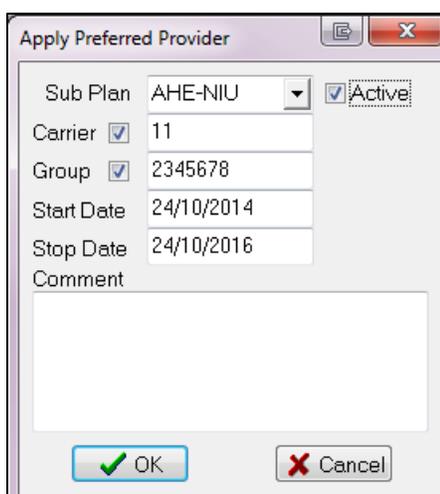
Comment

SubPlans Extra Info Network Info Preferred Providers

Preferred Providers (1) (F2) (Ins) (Del) (Up) (Down)

Sequence	SubPlan Code	Active	Carrier	Match Carrier	Group	Match Group	Start Date	Stop Date	Comment
1	AHE-NIU	Y	11	Y	2345678	Y	24/10/2014	24/10/2016	

4. Complete the **Apply Preferred Provider** form and click **OK**.



Apply Preferred Provider

Sub Plan AHE-NIU Active

Carrier 11

Group 2345678

Start Date 24/10/2014

Stop Date 24/10/2016

Comment

OK Cancel

- **Carrier:** Place a checkmark here to use the carrier ID to match preferred provider coverage with patient plans.

- **Group:** Place a checkmark here to use the group ID to match preferred provider coverage with patient plans.
- **Active:** Place a checkmark next to this flag if the preferred provider is actively providing coverage for patients.
- **Sub Plan:** Select a plan code for the preferred provider. Note that plan codes are added in the Plan tab.
- **Start Date:** Enter the date that the preferred provider coverage begins, if available.
- **Stop Date:** Enter the date that the preferred provider coverage ends, if available.
- **Comment:** Enter a comment regarding the preferred provider plan (optional).

Attaching a Pricing Strategy to a PPN Plan

1. To attach a pricing strategy to a PPN plan, go to **Plans > Pricing** and select the appropriate pricing strategies from the **Regular Drugs**, **Formulary Drugs**, and **Mixtures** dropdown menus, if applicable.

The screenshot shows the 'Plans/Pricing Configuration' window. The 'Plans' tab is active, displaying fields for Plan Name (Assure), Pharmacy ID (2345678), Address 1 (5090 Explorer Drive, Suite 1000), City (Mississauga), and Postal (L4W 4X6). The 'Pricing' sub-tab is selected, showing a list of subplans with 'AHE-NIU Nipissing Universit' highlighted. The 'Pricing Strategies' section includes checkboxes for 'Use Default Pricing', 'Use secondary plan pricing (if available)', 'Ignore Patient Price Group', and 'Ignore Drug Price Group'. Below these are dropdown menus for 'Regular Drugs' (ON Third Party), 'Formulary Drugs' (ON Non-Formulary), and 'Mixtures' (<Use Regular Strategy>). A 'Drug Pack Tier' dropdown is set to 'Regular'.

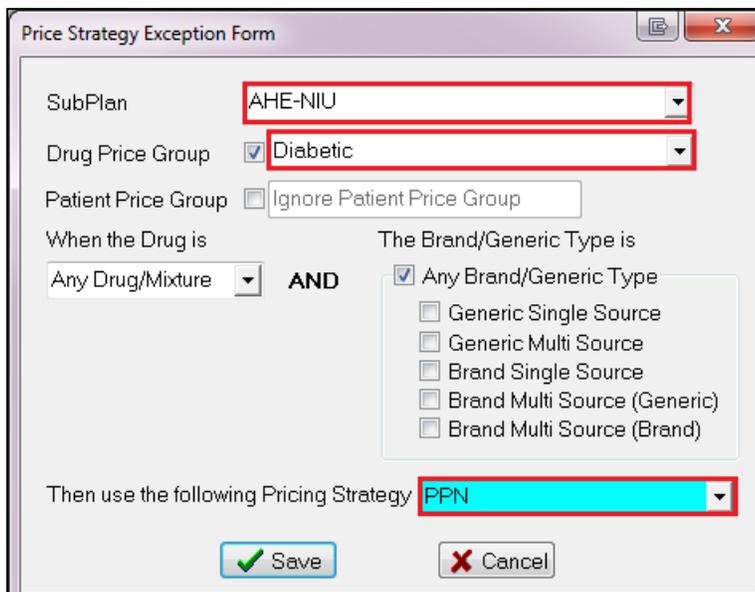
Creating a Pricing Exception for a PPN Plan

The **Plan Pricing Exceptions** tab allows users to create exceptions to the pricing strategies set in the **Plan Pricing** tab. Exceptions can be triggered when a store level user bills a **Drug Price Group** and/or **Patient Price Group** to a certain plan.

Configure a pricing exception as follows:

1. Click the **Sub Plan Pricing Exceptions** tab.
2. Click Ins or press Insert on the keyboard to call up the **Edit Price Strategy Exception** form.
3. Select the applicable plan from the **Plan** dropdown menu.
4. Select the appropriate drug price group from the **Drug Price Group** dropdown menu.
5. Select the appropriate pricing strategy from the Then use the following Pricing Strategy dropdown menu.

For example, a Plan Pricing Exception can be configured so that when an Rx is billed to a PPN plan (**AHE-NIU**) and the **Drug Price Group** is 'Diabetic', a PPN strategy is used instead of the regular strategy set in the **Pricing** tab.



Price Strategy Exception Form

SubPlan: AHE-NIU

Drug Price Group: Diabetic

Patient Price Group: Ignore Patient Price Group

When the Drug is: Any Drug/Mixture

AND

The Brand/Generic Type is: Any Brand/Generic Type

- Generic Single Source
- Generic Multi Source
- Brand Single Source
- Brand Multi Source (Generic)
- Brand Multi Source (Brand)

Then use the following Pricing Strategy: PPN

Save Cancel