

Minor Ailment and Contraception Service (MACS)

Kroll User Guide - British Columbia

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Minor Ailment and Contraception Service (MACS)

Introduction

The pharmacist's scope of practice in many provinces includes the ability to assess and then prescribe appropriate therapy for patients who present with one or more of the Minor Ailment conditions listed as being approved. This document outlines the steps to follow when managing a patient encounter for a Minor Ailment or Contraception Service assessment in British Columbia using the Kroll Minor Ailments module.

Store Configuration options that affect the Minor Ailment module

For the pharmacy team member who has the proper permissions.

From the Start screen:

Click File > Configuration > Store > Rx > 7-Counselling

Store Level Configuration Parameters General Patient Drug Doctor Rx Vigilance Adjudication Labels	Reports Security Interfaces Order X - AR Y - To Do Cleanup	× ← Ctrl →
1 - General 2 - Pricing 3 - Prompting 4 - Nursing Home 5 - Background Rx Fill Rx Counseling Allow editing counseling time Require electronic signature Use These Default Responses Counselling Accepted V By Patient V	Automatic Patient Counseling Immunization CeRx Auto-Refill/Reminders Automatic Patient Counseling On new Rx Only flag if patient hasn't had the drug in the last I80 days On refills On drug changes For drug-based followups Allow user to turn OFF automatic counseling for an Rx 	
Method In Person Users permitted to finalize accepted counseling Pharmacist Licensed Technician Pharmacist Pharmacy Tech Student Pharmacy Student Pharmacy Assistant IT Support Visible Tabs Hardcopy Rx Images Rx Workflow Financial Packaging	Professional Services Require document scan to complete a paper medication review Callow editing counseling time Require electronic signature for finalize Adaptations/Extensions Adaptations/Extensions Other (Med Reviews, Minor Ailments, etc.) Patient Letter Prompt to print letter Edit Templates Prompt to print letter	
Search	Default Rx selection date range Medication Review Since last review In last 12 months	

2 configuration options impact the Minor Ailment module:

Require electronic signature for finalize
 Other (Med Reviews, Minor Ailments, etc)

If your system supports Electronic signature capture, click on this option.

Minor Ailments

In last X months

X represents how far Kroll will go back in the patient profile to select medications to be sent to RxConsultAction. **NOTE: The default is 3 months.**

Minimum Data Requirements

The following is a list of data elements that are required as part of using the Minor Ailments Module. Prior to launching the Minor Ailments tool, ensure that the following is entered:

- Patient: First Name, Last Name, Address, City, Province, Postal Code, Birthdate and Gender (M/F)
- Store Information (File > Configuration > Store): Store Name, Address, City, Province, Postal Code and Phone Number
- Pharmacist (Edit > Users and Groups): First Name, Last Name, Type = Pharmacist and License 1
- If not yet created, a Doctor card will be required for the Pharmacist, where the Designation = Pharmacist
- Patient Family Doctor and Rx Doctors: First Name, Last Name, Designation and License

If any of the above information is not included, the RxConsultAction component of the module will display an error.

Initiating the Minor Ailment session

The Minor Ailment tool can be initiated from one of two places:

1. From an appointment record with Type = Minor Ailment Consultation.

Click Launch Service when ready to start.

🕖 Edit Appo	bintment					-	o x
Calendar	Calendar-Demo	~	Start Time	01/02/2023 13:00			day event
Туре	🙁 Minor Ailment Consultation 🛛 🗸	Launch Service	End Time	01/02/2023 13:30 30 minute	is v		Confirmed
Method	In Person	~	EnteredBv	Scott Belfer	on	2023-Feb-01	09:26:21
Patient	Demo, Minor Ailment	F3 Del					
Send not	tifications to patient						
Pharmacist	Scott Belfer (SB)	V Del	<u>C</u> lose	Delete			

2. From the Professional Services area of the patient card.

Click Ins and select Minor Ailment.

Postal	M1M 1M Country Canada	~		Language English	× –		Perform Clinical Analysis
Email		+ Send Family [Doctor	Height	•		View
Quick Code			F2	Clear Weight	•	Load Delete	Alternate Addresses
Profess	onal Services						Appointments
N - New	P - Print/Reprint	F - Claim Fee	C - Cancel Claim Show	Reversals		Esta Duration -	AR Profile
	D - Pharmacist Declined	R - Patient Refused	W - Follow-ups			E <u>x</u> tra Functions 🔻	Authorized Agents
Items (0)						F2 Ins Del	Batches
Туре	Status		Fee Status	Created Completed	Follov	General Counseling	Charting
						Medication Review	Consents
						Professional Note Minor Ailment	Credit Cards
						Winter Airrienc	Documents (0)
							EPrescribe Messages
							ERx Orders
							History
							Immunizations
							Limited Use Items
							Outbound Communications
							PharmacyLink Access
							Professional Services
							Rx Counseling History

Using the Tool: Minor Ailments

Once you have initiated the module, you will first be presented with the PharmaNet Profile request screen.

🕖 Minor Ailm	ent - Select Data for Review —		\times
Show Rxs sir	ew O Date 26/02/2023		
Rxs Alle	ergies Medical Conditions		
Show disc Rx Nun	Kroll™dispensary	Source	
	PharmaNet Profile Please identify yourself Initials: SB Login Cancel		
	TELUS Health		
	✓ OK X Cancel		

Key enter your initials as noted and click Login.

The "Minor Ailment - Select Data for Review" screen will display. This screen notes medications in the patient's profile (based on the Store Configuration option) along with any drug allergies and medical conditions.

Click on each tab to review the information. This information will be sent to the RxConsultAction tool.

Click OK.

The RxConsultAction screen displays.

	Reviewed with Ailment, Minor H2 — 🗆 British Columbia Français 🏫
By Vigilance Santé	
Minor Ailments Other services	
SEARCH CLINICAL SERVICES	Q 2
PROPOSED SERVICES	MEDICATIONS
No results found	 Apo Atorvastatin 40mg tablet Apo Hydrochlorothiazide 25mg tablet Apo Metoprolol 25mg tablet
	Add a medication
	Dyslipidemia (Abrvastatin)

Click on the Minor Ailments tab.

The list of available Minor Ailments will display.

Click on the Minor Ailment that the patient is seeing you for.

Minor Ailments Other services				
Acne Allergic rhinitis Conjunctivitis (allergic, bacterial or viral)	Impetigo Musculoskeletal pain Oral ulcers (canker sores, aphtous ulcers)	Minor Allment Male, 43 years	•	
Dermatilis (atopic, allergic, contact, diaper, seborrheic) Dysmenorrhea Dyspepsia Fungal infections (Onychomycosis, Tinea corporis, Tinea cruris, Tinea pedis) Gastroesophageal reflux disease Headache Hemorrhoids	Oropharyngeal candidiasis Shingles Threadworms or pinworms Tobacco cessation Uncomplicated urinary tract infection Urticaria (including insect bites) Vaginal candidiasis	MEDICATIONS Apo Atorvastatin 40mg tablet Apo Hydrochlorothiazide 25mg tablet Apo Metoprolol 25mg tablet Add a medication	6 6 9	This information sent over a displayed you.
Herpes labialis		INDICATIONS AND CONDITIONS Dyslipidemia (Atorvastatin)		

The Minor Ailment form displays.

🖉 Minor Ailment - Vigilance RxConsultAction	Reviewed with Ailment, Minor F2 - C
RXCONSULTACTION By Vigilance Santé	British Columbia Français 🏫
Service date and time 2023-05-31 tt 18:12 tt	MEDICATIONS Apo Atorvastatin 40mg tablet Apo Hydrochlorothiazide 25mg Apo Metoprolol 25mg tablet
PRIOR CONDITIONS Verify that the patient's free and informed consent has been obtained Free and informed patient consent has been obtained (verbal or written)	INDICATIONS AND CONDITIONS Usilipidemia (Atorvastatin)
Other conditions:	
Adapted from : © University of Saskatchewan. Minor Aliments and Self-Care Guidelines. Prepared by medSask. Saskatchewan. Available : https://medsask.usask.ca/professional-practice/minor-aliment-guidelines.php	

Check that you have received consent from the patient.

Check that you have reviewed the patient's PharmaNet profile and confirmed their eligibility for the service.

The rest of the form is now accessible.

Scroll down and complete each section where appropriate.

NOTE: The screenshots noted below are specific to the Acne Minor Ailment. The forms used for other minor ailments may differ.

🗩 Mi	nor Ailment - Vigilance RxConsultAction	Reviewed with [Ailment, Minor FZ] - L X
	RXCONSULTACTION By Vigilance Santé	British Columbia Français 🍙
		(Atorvastatin)
	Adapted from : © University of Saskatchewan. Minor Aliments and Self-Care Guidelines. Prepared by medSask. Saskatchewan. Available : https://medsask.usask.ca/professional-practice/minor-aliment-guidelines.php	Check the symptoms that the patient is experiencing. If Other is
Click Add a	IDENTIFICATION OF THE CONDITION Signs and symptoms to identify the condition: * At least one choice must be selected	selected, document the details in the freeform field that displays.
Note if you want to add more. Document the details in the freeform field that displays.	 In these one on mate to sendence Wild inflammatory acne (kppules, pustules) Non-inflamed closed comedones (whiteheads) Other Factor helping to confirm condition I Previous diagnosis of acne profile review indicated previous acne therapy which was confirmed by the patient Add a note	If there was a previous diagnosis for the condition, check the box and document the details in the freeform field that displays.

Scroll down to the next section.



Scroll to the next section

🗾 Mino	r Ailment - Vigilance RxConsultAction	Keviewed with Ailment, Minor	
	RXCONSULTACTION By Vigilance Santé	British Columbia Français	1.
lf No is			
selected, the	PREVIOUS TREATMENT		- ()
system will	Patient has been practicing optimal skin care	If Yes is sele	
display a note	O No	be prompted	to key enter
suggesting	Previous pharmacological or non-pharmacological treatment al	the treatment	used,
include skin	O Yes O No	whether it wa	s effective,
care education		and whether	the treatment
in treatment	Add a note	was well toler	rated.
plan.			
	PRESCRIBE	Add	

If a prescription is warranted, click **Add** in the Prescribe section.

Ø Minor Ailment - Vigilance	RxConsultAction	Reviewed with Ailment, Minor	r	F2	_	×
*	RXCONSULTACTION By Vigiliance Santé	British Columbia	Français	1	•	^
	• For the purpose of treating this aliment, the pharmacist may only prescribe a drug within the following category: topical drugs.					
PF	RESCRIBE					
A	DVICE Add					
RE	EFER Add					ļ
	Conclude intervention					

The Medication Selection screen displays. This screen will display the items included within the therapeutic category approved for the Minor Ailment.

MEDICATI	ON SELECTION		×				
Adapa	alene, 0.1%, cream (Differi	1)	A				
Adapa	alene, 0.1%, gel (Differin)						
Adapa	alene, 0.3%, gel (Differin X)					
Benzo	yl Peroxide + Adapalene,	2.5+0.1%, gel (Tactupump)					
Benzo	yl Peroxide + Adapalene,	2.5+0.3%, gel (Tactupump Forte)					
Benzo	oyl-peroxide/hydrous, 10%	, cleanser (Benzac W Wash)					
Clinda	Clindamycin + Benzoyl Peroxide, 1+3%, gel (Clindoxyl Adv)						
Clinda	Clindamycin + Benzoyl-peroxide, 1+5%, gel (Clindoxyl)						
Clinda	Clindamycin + Tretinoin, 0.025+1.2%, gel (Biacna)						
Clinda	amycin, 1%, top. liquid (Da	lacin T)					
Dapso	one, 5%, gel (Aczone)		•				
✓ Cover	ed	Not Covered	Limited Coverage				
	se another medication	× Cancel					

Scroll down and click on the **drug** that you wish to prescribe.

The list of brands will display.

MEDICATION SELECTION	×
Benzoyl Peroxide + Adapalene, 2.5+0.1%, gel (Tactupump)	*
Benzoyl Peroxide + Adapalene, 2.5+0.3%, gel (Tactupump Forte)	This legend explains the icons that are
Benzoyl-peroxide/hydrous, 10%, cleanser (Benzac W Wash)	noted beside each brand.
Clindamycin + Benzoyl Peroxide, 1+3%, gel (Clindoxyl Adv) Clindamycin + Benzoyl-peroxide, 1+5%, gel (Clindoxyl)	Covered = Covered by Pharmacare.
Clindamycin + Tretinoin, 0.025+1.2%, gel (Biacna) Clindamycin, 1%, top. liquid (Dalacin T)	Not Covered = Not a Pharmacare benefit.
Clinda T 1% top. liquid (02243059) Clinda T 1% top. liquid (02483769)	Limited Coverage = requires further documentation to establish Pharmacare
✓ Taro Clindamycin 1% top. liquid (02266938)	coverage.
Dapsone, 5%, gel (Aczone)	
✓ Covered	verage
Choose another medication × Cancel	

Click on the brand that you wish to prescribe.

The prescribe screen will appear with the necessary fields prepopulated. If you wish, you have the ability to add or modify the information.

📁 Minor Ailment - Vigilance RxConsultAction	Reviewed with Ailment, Minor
RXCONSULTACTION By Vigilance Santé	British Columbia Français 🏫
PRESCRIBE Medication * Taro Clindamycin 1% top. liquid (02266938) Quantity * Duration * Refills * End date * 2025-05-26 Until the end date	NOTE: The Quantity and Duration fields are normally prepopulated. However due to the products available to prescribe for Acne, these two fields require you to enter the data.
Sig * Apply onto lesions twice a day morning and night (Acne) Note on prescription Delete Add	

For Acne products only, key enter values into the Quantity and Duration fields. Number of refills can be noted in the Refills field if you feel comfortable. (NOTE: Refills can be noted for any prescribed product, for any Minor Ailment if you wish).

💋 Minor Ailment - Vigilan	nce RxConsultAction				Reviewed with Ailment, Mino	r	F2 —		
~		ONSULTA Ince Santé	CTION		British Columbia	Français	I 🌧	•	
	PRESCRIBE								
	Medication *								
	Taro Clindamyc	in 1% top. liquid (022669	38)	x 🧏		1			
	Quantity *	Duration *	Refills *	End date *			Infor	mation a	dded here
	Sig	30	until the en				will b	e includ	ed on the
	(ns twice a day morning a	nd night (Acne)				pres	cription.	
	Note on prescrip	tion				ľ			
				Delete					
				Add					
	ADVICE			Add					

To document the supplemental information that you will discuss with the patient, click **Add** in the Advice section.

🖉 Minor Ailment - Vigilance RxConsultAction		Reviewed with Ailment, Minor F2 - \Box $ imes$
RXC	ONSULT ACTION ince Santé	British Columbia Français 🏫
	j Delete	3
	Add	dd
ADVICE	Add	dd
REFER	Add	dd
	Conclude intervention	

The Advice screen displays.

Using the drop down menu select the Type of advice to be provided and then document the details in the freeform Details field.

Type ≭	
Adverse Effect	``````````````````````````````````````
Details	
mild skin reaction	
	Delete advice

To add more Advice topics, click Add.

Repeat the entry. Continue to add Advice topics until you have noted everything that will be discussed with the patient.

NOTE: Everything documented in this section will be included on the documents generated by the module.

If a referral is warranted as well, click Add in the Refer section.

The referral information screen will display.

📁 🍠 Minor Ailment - Vigiland	ce RxConsultAction		Reviewed with Ailment, Minor	F2 − ⊔ ×
~	By Vigilance S	ISULTACTION anté	British Columbia Françai	is 🛧
F	REFER			
	Refer to ≭	Physician 🗸		
	Add the consultation intended for the pa	on summary, including the various prescriptions, to the form tient		
	Comments Refer to Dr. Girard to co	onfirm efficacy and further treatment plan modification		
		Delete		
		Add		
		Conclude intervention		

Click on the arrow on the Refer to field and select the Health Care Provider who is to receive the referral.

Click on the box to include the consultation summary.

Key enter the rationale behind the referral in the free from field.

Click Add if you wish to create a second referral to another Health Care Provider.

Click **Conclude Intervention** to continue.

The Document Management screen displays.

📁 Minor Ailment - Vigilance RxConsultAction			Reviewed with Ailment, Minor	H2 - L X
RXCON By Vigilance S	I SULT ACTIC anté	ΡN	British Columbia Fra	ançais 🍙
DOCUMENTATION MANAGE	SEMENT	-	_	
Professio		Patient		
Summary No Recipient	Print Fax	Print Referral -Physician E V Acne (acne vulgaris) E C	-	
Recipient	Ľ			
CLAIM			-	

Under the Professional section on the left, click + adjacent to the **Recipient** field.

The Addition of a Recipient screen displays.

ADDITION OF A RECIPIENT			×
Quick selection of a prescriber Select			~
Gender First name Select V	k	Last name *	
License *	Type * Physician		~
Address			
City	Province Quebec	Postal Code	
Phone	Fax		
Save Cancel Claim service			

Click the down arrow on the Quick selection of a prescriber field.

A list of the prescribers who previously prescribed the prescriptions for this patient, that were transmitted from the Minor Ailment-Select Data for Review screen (described on page 6) will appear.

Select the prescriber that you wish to send the notification to.

The screen will be auto-populated	ADDITION OF A RECI	PIFNT				×
with the necessary information for the	1					
	Quick selection of a p	prescriber				
selected recipient.	Girard, Ryan (17725)					~
	Sex	First name *		Last name	*	
Click Save	Select 🗸	Ryan		Girard		
	License *	Type ≭				
	17725	Physici	an			~
1	Address					
	45 Main Street					
6	City		Province		Postal Code	
	Vancouver		British Columbia	~	V2A 1D5	
	Phone		Fax			
	(604) 555-6678		(604) 555-6679			
	1					
1	🖬 Save 🛇 Ca	ancel				
			U.			

NOTE: If no physician's appear in the Quick selection of a prescriber field, manually key enter the physician's information and then click Save. If the patient does NOT have a primary care physician, bypass this step.

Minor Ailment - Vigilance RxConsultAction		Reviewed with Ailm	ent, Minor	_F2 – L
RXCONSL By Vigilance Santé	JLT ACTION	British C	olumbia Français	1
DOCUMENTATION MANAGEMEN	ίΤ			
	6			
Professional	Patient			
Summary	Print Fax Referral -Physician			
Summary Ryan Girard	Acne (acne vulgaris) Patient information sheet			
Recipient				
		_		
CLAIM				
Claim service				

Under the **Patient** section on the right, the Referral (if a referral has been set up) will be checked automatically. If you want to generate a supplemental document to hand to the patient, click on the desired document(s).

Dinor Ailment - Vigilance RxConsultAction	Keviewed with Ailment, Minor
RXCONSULTACTION By Vigilance Santé	British Columbia Français 🏫
Professional Patient	
Print Fax Summary Image: Comparison of the end o	Print
CLAIM Claim service	
Once you click on 'Finish and save' any modification to the service won't be po Make sure you adequately filled the service before completing. Finish and save	ossible.

NOTE: The Claim Service will be checked by default. If you know that the patient has exceeded their annual limit, you may choose to uncheck this option. This results in Kroll NOT creating a Fee for Service claim.

Review the information entered. If changes are needed, make them and continue.

When complete, scroll down and click Finish and Save.

💋 Minor Ailment - Vig	gilance RxConsultAction					Reviewed with	Demo, Minor	Ailm	ent	F2	_	×
		ONSU ance Santé	ILTA	ACTI(NC		Ontario		Français		•	•
	р	rofessional			Patient							
				Fax	Print							
	Summary No Recipient	POT	\checkmark		Referral -Physician 📑 🗹 Prescription 🖶 🗹							
	Summary Ryan Girard	û 🎤 🖥			Painful injury: heat or ic Patient information sheet Sprains and strains Patient information sheet							
	Recipient			+								
i i	CLAIM											
	Claim servic	e										l
			adequate		cation to the service won't be possible. service before completing. save							

NOTE: Once Finish and save has been clicked NO changes can be made. If there is a need to make a change after this step, you will need to initiate another Minor Ailment session.

Information from RxConsultAction will then be sent to Kroll.

The documentation will automatically print. **NOTE: If you are using the integrated Kroll Fax module, the prescriber notification will automatically be sent to Kroll Fax and sent to the Prescriber.**

The Minor Ailment Screen will display.

Minor Ailment		×					
On 26/05/2	023 By Scott Belfer (SB)	~					
Assessment Location							
Name	Scott's Pharmacy						
Address 45 Burrard Street Unit 2, Vancouver BC, V6B 3S1							
		View Summary					
Prescribed	Rx Action						
Prescribed O Dispens							
ODispens	se now						
O Dispens O Unfill O Queue f	se now						

You are presented with a number of options:

- Dispense Now Kroll will automatically create the prescription record and display it for you to review.
- Unfill Kroll will automatically create the prescription record with the Unfill status noted.
- Queue for Later Kroll will automatically create the prescription record and place it in the ToDo queue.
- Print for patient to take elsewhere Kroll will NOT create a prescription record, however it will print the
 prescription that you would then sign and hand to the patient. This is used when the patient has indicated
 that they wish to have the prescription filled somewhere else.

View summary – When selected, the consultation summary is displayed.

Scott's Pharmacy						
45 Burrard Street Vancouver, BC, V6B3S1						
T: F:			-			
Patient Minor Ailment Age 43 years	Allergies None kn	nwen				
Sex Male Birthdate 1979-09-25						
Service date 2023-05-31 18:12			-			
	Prescribe for a Minor Ailment Acree		1:10 On	01/02/2023 By Sco	tt Belfer (SB)	
PRIOR CONDITIONS	, and the second s		1.10 On	01/02/2025 By 500	IL BEITET (SB)	
Verify that the patient's free and info	rmed consent has been obtained		-			
Free and informed patient consent h	has been obtained (verbal or written)		ocation			
Other conditions: PharmaNet and			Test Pharma			
IDENTIFICATION OF THE CONDITION			- Test Pharma	-y		
Signs and symptoms to identify the	condition: I Mid inflammatory acre (papules, pustules) Non-inflamed closed comedones (whitehea		123 Any Stro	et, Vancouver BC, V6B	0M3	
	Non-inflamed open comedones (blackhead)	is)	125 Ally Stre	et, vancouver be, vob	01015	
EXCLUSION CONDITIONS			_			
Presence of one or more of the facto	rs that may require a medical consultation: None					
Presence of signs or symptoms that	may suggest another pathology: None					
Presence of signs or symptoms that PREVIOUS TREATMENT	may suggest another pathology: None				Vi	ew Summ
PREVIOUS TREATMENT Patient has been practicing optimal a	skin care 🕢 No		-		Vi	ew Sumn
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph		on? 🕢 Yes	-		Vi	ew Sumn
PREVIOUS TREATMENT Patient has been practicing optimal a Previous pharmacological or non-ph Was the treatment effective? No	skin care 🖬 No armacological treatment already used for this conditio	on? 🕜 Yos	x Action		Vi	ew Summ
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? No Was the treatment well tolerated?	skin care 🖬 No armacological treatment already used for this conditio	on? 🕜 Yes	x Action now		Vi	ew Summ
PREVIOUS TREATMENT Patient has been practicing optimal a Previous pharmacological or non-ph Was the treatment effective? No	skin care 🖬 No armacological treatment already used for this conditio	on? 🕜 Yes			Vi	ew Summ
PREVIOUS TREATMENT Patient has been practicing optimal in Previous pharmacological or enon-phi Was the treatment effective? []] I/o Was the treatment well tolerated? [] PHARMACIST'S PRESCRIPTION []] Medication	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration	Ref. End date	now		Vi	ew Summ
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? It is PHARMACIST'S PRESCRIPTION Madication Taro Cindamyon 1% top. liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration				Vi	ew Summ
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? It is PHARMACIST'S PRESCRIPTION Madication Taro Cindamyon 1% top. liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration Apply onto lesions twice a day 60 30	Ref. End date	now ⁻ later	e elsewhere	Vi	ew Sumn
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? It is PHARMACIST'S PRESCRIPTION Madication Taro Cindamyon 1% top. liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration Apply onto lesions twice a day 60 30	Ref. End date	now	e elsewhere	Vi	ew Sumn
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? No Was the treatment well tolerated? PHARMACIST'S PRESCRIPTION Taro Cindamyon 1% top liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration Apply onto lesions twice a day 60 30	Ref. End date	now ⁻ later	e elsewhere	Vi	ew Sumn
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? No Was the treatment well tolerated? PHARMACIST'S PRESCRIPTION Taro Cindamyon 1% top liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration Apply onto lesions twice a day 60 30	Ref. End date	now ⁻ later			ew Sumn
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? No Was the treatment well tolerated? PHARMACIST'S PRESCRIPTION Taro Cindamyon 1% top liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration Apply onto lesions twice a day 60 30	Ref. End date	now ⁻ later	e elsewhere		ew Summ
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? No Was the treatment well tolerated? PHARMACIST'S PRESCRIPTION Taro Cindamyon 1% top liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration Apply onto lesions twice a day 60 30	Ref. End date	now ⁻ later			ew Sumn
PREVIOUS TREATMENT Patient has been practicing optimal Previous pharmacological or non-ph Was the treatment effective? No Was the treatment well tolerated? PHARMACIST'S PRESCRIPTION Taro Cindamyon 1% top liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration Apply onto lesions twice a day 60 30	Ref. End date	now ⁻ later			ew Sumn
PREVIOUS TREATMENT Previous pharmacological or monety Wass the treatment effective? PHARMACIST'S PRESCRIPTION Medication Tano Cindamycin 1% lop. liquid	skin care 💽 No armacological treatment already used for this conditio) Yes Sig Quantity Duration Apply onto lesions twice a day 60 30	Ref. End date	now ⁻ later			ew Sumn
PREVIOUS TREATMENT Patient has been practicing optimal a Previous pharmacological or non-ph Was the treatment effective? PHARMACIST'S PRESCRIPTION Medication Taro Cindamycin 1% top. liquid Scott Bo UNPORTAT' The management	skin care D No armacological treatment already used for this condition I Yes Sig Apply onto lesions takes a day 60 30 morning and night (Acre)	Ref. End date 2 2025-05-30 Date	now ⁻ later			ew Sumn

Click Finalize and Claim Fee.

If Electronic Signature capture is enabled, you will be prompted for your signature. If it is not activated, you will physically sign the document generated and scan it back into Kroll using the Document Scan utility. The document will include a 2D barcode so Kroll will know where to save it.

	٢				
Patient: Demo, Minor Ailment					
Minor Ailment					
Scott Belfer					
Done Clear Cancel					
TELUS [°] Health Kroll [™] Virtual Signature Tablet					

The fee for service F12 screen will display with the correct Fee for Service Drug card preselected.

ד-נוסכמון:Pharmacysto-New KX for Allment, Minor							
<u>File Edit Recent Rx View Labels Profile Rep</u>	orts <u>U</u> tilities <u>N</u> H <u>C</u> ard	s Sess <u>i</u> on <u>H</u> elp Ver <u>s</u> ion 10					
F3 - Patient F5 - Drug F7 - Doct	F9 - Workflow	F11 - Drop-off	12 - Fill Rx	Alt+X - S	tart		
		Rx Start Date Latest Fill					[⊗] Rx
New Rx Pending Adj		26/05/2023 0	Qty	Init	🗸 Looku	p 🗙 Cancel	🕞 Ad
Priority Default Wait Time V F2 Due in 19	mins Fill Rx	F2 Work Order 4	F2 Delivery	Pickup	~		Tra
Patient Search	<u>D</u> rug Search	Pack 1	✓ Doc Sear	ch	Loc (Office 🗸 🗸	Ca
Name Ailment, Minor Age: 43	Brand PA acne-RX of	other HCP	Name	Mr. Belfer, Scott			Co
Address 123 Any Street Male	Generic BC Minor Ail	iments	Address	45 Burrard Street			1 3 CO
City Vancouver Prov BC	Pack 1 Form	Sched 1	City	Vancouver		Prov BC	[⊗] View
Phone Cell	User Cost 3 \$0	0.00 OnHand 0 No imag	le Phone	(604) 555-0111			🕕 Cli
Plan PI Client ID	DIN 98890002	Min Qty 0	Lic#	17713	Alt. Lie	:#	🚚 Pla
							ಿ Pa
Allergies (1)	Sig (604) 555-0011 - Mino	or Ailment	Init	SB	Auth Qty	1 1	E) Ge
No Known Drug Allergies	(604) 555-0011 - MINOR	AILMENT	Disp <u>O</u> ty	1	Rem Qty	1 1	C Un
			Days	1	G.P. %	0	¢ ₩e
			1	3 - Pharmacis V	Acq Cost	\$0.00	Rx Co
Conditions (1)				Written v	Cost	\$0.00	
acute myocardial infarction	Route of Admin		0/W		Markup	\$0.00	Work
			Labels	1 F2	Fee	\$0.00	V Sei
	Dosage Form		~		Total	\$0.00	🚛 Vie
Plans Pricing Dates Comments Indications Im	ages Other U	Unit Dose (Ctrl-U): Disabled					
Rx Plans Plan Pays Extra Info (F2 Edits)	1	\rm No Initials					
PI V Not Adjud.		🕄 Rx will expire on 2025-Ma	y-25 (730 da	ays from written (date)		
Cash V Not Adjud. Deduct: \$0.00		🛈 To Do: Minor Ailment					
		🖯 This is a Fee for Service Pi	rescription				
		🖯 Delivery Label will be prin	ted				
Next Disp Qty Min Interval Days	Enable Auto-Refill						
Comments Max Disp Qty							
<u></u>							
	-						
L					1		

The system will automatically note the store's Phone number in the SIG field as per PharmaNet requirements.

NOTE: A future update will auto-populate the SIG field with the Store Phone number along with the information that is noted in the Default SIG field of the Fee for Service Drug Card.

Click **F12-Fill Rx** to continue and process the Fee for Service claim OR click **Cancel** which will place the record into the ToDo queue to be processed at a later time.

Once the Fee for Service claim has been completed (or moved to the ToDo queue), the F12 screen with the prescription details will display.

📁 1-(local):PharmacyBC-New Rx for Ailment, Minor									
File Edit Recent Rx View Labels Profile Repo	rts Utilities NH Card	ls Session Help	Version 10						
F3 - Patient F5 - Drug F7 - Doct	F9 - Workflow	F11 - Drop-o	ff F12	- Fill Rx		Alt+X - S	Start		
New Rx Pending Adj		Rx Start Date La 31/05/2023 0	test Fill Qty		li	nit 🗌 🗍	🗸 Looku	p 🗙 Cancel	[∨] Rx
Priority Default Wait Time V F2 Due in 19	mins Fill Rx	F2 Work Order	18 F2	Delivery	Pickup		~		Make R
Patient Search	Drug Search	30	V Pack	D <u>o</u> c Sear	ch		Loc C)ffice \vee	Make R
Name Ailment, Minor Age: 43	Brand Taro-Clindamyci	in	1%	Name	Mr. Belf	fer, Scott			🔏 Adapt F
Address 123 Any Street Male	Generic Clindamycin Pho	osphate	TAR (Tarc	Address	45 Burra	ard Street			Bt ALLE
City Vancouver Prov BC	Pack 30 Form ML		- 5-8	City	Vancou			Prov BC	Add Rx
Phone Cell		22 OnHand 0	No image		(604) 55	5-0111	Alt. Lio	#	Ma Transfer
Plan Pl Client ID	DIN 02266938	Min Qty 0		Lic#	17713		Alt, LIC	#	Call Do
									a Counse
Allergies (1)	Sig Apply onto lesions to	vice a day morning	and night (Acne	Init	SB		Auth Qty	180 3	ಿ Print Kr
No Known Drug Allergies	APPLY ONTO LESIONS T	WICE A DAY MORNI	Disp <u>O</u> ty	60	mL	<u>R</u> em Qty	180 3	0 <u>w</u> e Qu	
	NIGHT (ACNE)			Days	30		G.P. %	37.82	View
				Prod Sel	3 - Pha	ırmacis 🗸	Acq Cost	\$16.44	Cript Ir
Conditions (1) acute myocardial infarction				0/W	Writter	ı v	Cost	\$16.44	E Py Imay
	Route of Admin T	opical	~	Labels	1	F2	Markup	\$0.00	Contract of
	Dosage Form S	olution, Non-Oral	~			Fee	\$10.00 \$26.44	11 ×	
Plans Pricing Dates Comments Indications Ima		Unit Dose (Ctrl-U): [)icabled				Total	\$20.44	Plan Int
Rx Plans Plan Pays Extra Info (F2 Edits)	-ges o the	Not enough in							
PI V Not Adjud.				0 (730 da	ws from	written (date)		1
Cash V Not Adjud. Deduct: \$0.00		To Do: Minor A		5 (750 Ga	., 5 01	. mach	aacey		
									¢ Work 0
		O Script Image a							Rx Counse
									Workflow
Next Disp Oty Min Interval Days E	nable Auto-Refill								V Send R
May Disp Oby									🚛 View W
	-								
PI Vot Adjud. Cash Not Adjud. Deduct: \$0.00 Next Disp Qty Min Interval Days	nable Auto-Refill	Rx will expire o To Do: Minor A Delivery Label	on 2025-May-3 Ailment will be printed		ays from	n written o	date)		E Generic Unit Do Work O Rx Counse Workflow Workflow Send R₀ Using View W

The image of the prescription will be automatically saved to the prescription record. To view, click the **Images tab** in the lower left section of the record and then click the blue **View Image** hyperlink.

	or runnerty minor						
File Edit Recent Rx View L	🖉 Rx Images		– 🗆 X				
F3 - Patient F5 - Dru							
	😭 Script Image 🗙 🖶 New			Rx			
New Rx Pending Adj	🔚 👙 🛃 Zoom 40 % 🔍 🍳 🕅 📑 🚺 🗲 1/2 🍝 🔚	-		Make Rx U			
Priority Default Wait Time ~	Authitics second to sharmonists Part 1/2		-	- Make Rx N			
Patient Search	Information for your files) Make Rx St			
Name Ailment, Minor	AD Duranter Street Ad Duranter Street Ad Duranter Street Te perceive and and the Additional Additional Additional Texture and and the Additional Additional Potent Missee Antennel Missee Antennel			Adapt Rx			
Address 123 Any Street	Age El years Sex Mais Bethada 1975-08-25						
City Vancouver	Service date 2023-05-31 19 12 Prescribe for a Minor Aliment Actes		G	Add Rx I <u>m</u> a			
Phone Cell	PHON CONSTITUNE Verify that the patient of stress and informed consert has been obtained IP type or informed patient consert has been obtained overhall or writery		6	Transfer Rx			
Plan Pl Client ID	Citize and dearmed parent content and parent signify have been checked intermined in the parent signify have been checked intermined into the constitution		G	Call Doctor			
	Stars and symptems to identify the condition: 22 Viii internation acre (applies, problets) Anon-internet (applies acreations) (internation) Anon-internet (applies) connections (disclosed))			Counsel Pa			
Allergies (1)	EXCLUSION CONDITIONS Presence of one or more of the factors that may require a medical consultation: None			Print Kroll (
No Known Drug Allergies	Presence of lying as symphons bits may sugged uneffect pathology. You PRESIDUATE TRADEMENT						
	Patient has been practicing optimal skin cars 🚯 No Provision pharmacological ar ex-pharmacological bractment already used for this candidian? 🖸 Vis		<u> </u>	O <u>w</u> e Quant			
	Was the treatment detectors () () for Was the treatment well belowshoff () ins Paulation () Paulation ()			View			
Conditions (1)			G.	Script Imag			
acute myocardial infarction	Modestear Modestear Searching Sea		C.	Rx Images			
			0	Clinical Inte			
	- And - I and			Plan Inform			
Plans Pricing Dates Comm	31/05/2023		*	Patient Pla			
	INFORMMET his sensage is and/and/a and become of order pathetised energy of you are not an intervent engines, any functions, consistent in the day of determination of the constraints of the constraints of the particular to pathetic the type of the constraints of the pathetised of the pathetic of the p		F) Generic Equ			
Script Image	24. DODBLOHCTON Uplews famil 0.00 Episehearoor			Unit Dose I			
			-	> Work Orde			
	Brightness Cor	trast	Saturauon				
				x Counseling			
	Type Script Image V Primary Print Script Ir	lage Report	 V 	Workflow			
	Reference # Scanned by: Scan Date: 31/05/2023	# Rxs on page: Rx is #	on page 🔍 🗸 🗸	7 Send Rx to			
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			View Work			
	×	Close					
1							

Click Close.

Click Plan Information located on the right side of the F12 screen. The Rx Plan Information screen will display.

Click F2 on the Intervention Code 1 field.	🕖 Rx Plan Information			×
	1 - PI			
Search for and then select the PS		Manually manage all autom	natically calculated intervent	ion and special service codes
intervention code.	Intervention Code 1	PS - Professional care service.		F2
intervention code.	Intervention Code 2			F2
Click OK .	Special Authorization #			Adj Date
Click OR.	Reason Code		F2	Reason Code Ref
	Claim Type	🗌 Regular Claim 🗸 🗸	🗹 Real Time Plan	
	Special Service Code 1		~	SSC Fee 0.00
	Special Service Code 2		~	
	Special Service Code 3		~	
	Pseudo DIN	PDIN Drug DIN	~	
	Fee Schedule			
		🗸 ОК	× Cancel	

NOTE: The inclusion of the PS intervention on the prescription record is a requirement for PharmaNet. For the time being, its insertion must be done manually. A future program update will automate this process.

When you are ready, click F12-Fill Rx to continue.

The Patient Card

Whenever a Minor Ailment session has been initiated, Kroll will automatically create a Minor Ailment line item in the Professional Services history section of the patient card.



Available Column Headers:

- Type the type of Minor Ailment
- · Status indicates the status of the encounter record
- · Fee Status notes if the Fee for Service claim has been paid
- · Created the date the record was created
- · Completed the date the record was completed
- Follow ups will note follow up created (Phase 2)

- · Started by initials of the person on the terminal when the record was started
- · Completed by initials of the person on the terminal when the record was completed
- Provided by name of the pharmacist who conducted the consultation
- Drug(s) drug(s) prescribed during the consultation

To view the details of the professional service record, highlight the desired line item and click or press F2.

🕖 Professio	onal Service View						o x
Minor A	Ailment - acn	e					🗙 Close
Created	26/05/2023 13:20	Status	Completed Electronic	Fee Status Claim	ed	Fee Rx	1000004
Started	26/05/2023 13:20	Reviewed By	Scott Belfer	Fee Processed By	Scott Belfer	Fee	0.00
Completed	26/05/2023 13:33	Reviewed With	Ailment, Minor	Fee Processed	26/05/2023 13:33	Fee Code	DE
2023-05-26 1:30 PM Referral form - Physician Service summary (Ryan Girard)							
🖩 💕 🗷 Zoom 100 % 🔍 🔍 🗈 🗅 🔂 🖶 🔄 € 1/2 →							
Activities reserved to pharmacists Page 1/2 Information for your files Scott's Pharmacy 45 Burrard Street Vancouver, BC. V6B3S1 T: F: Patient Minor Allment Age 43 years Sex Male Birthdate 1979-09-25 Service date 2023-05-26 13:20							
			Prescribe for a Minor Ai	lment			
P	RIOR CONDITIONS		Activ				
			ned consent has been obtained as been obtained (verbal or written)				
ID	ENTIFICATION OF T	HE CONDITION					
Signs and symptoms to identify the condition: Mild inflammatory acne (papules, pustules) Non-inflamed closed comedones (whiteheads) Non-inflamed open comedones (blackheads)							
F	actor helping to con Brightness	firm condition	Previous diagnosis of acne Contrast		Saturati	on	

The information noted in the Brown coloured header is similar to the column headers in the Professional Service history. It also includes details of the Fee for Service claim: specifically, the status, who processed the claim, the date it was processed, the Rx number of the claim, the Fee and the intervention code included.

The documents generated can be viewed by clicking on the tabs.

- Tab with the Date and time displays the complete consultation summary document including the prescription.
- **Referral Form Physician tab** (NOTE: If the referral is intended for another healthcare provider, that healthcare provider will be noted). The referral form displays.

🖉 Professional Service View -							
Minor Ailment - acne							
Created	26/05/2023 13:20	Status	Completed Electronic	Fee Status Claim	ed	Fee Rx	1000004
Started	26/05/2023 13:20	Reviewed By	Scott Belfer	Fee Processed By	Scott Belfer	Fee	0.00
Completer	26/05/2023 13:33	Reviewed With	Ailment, Minor	Fee Processed	26/05/2023 13:33	Fee Code	DE
2023-05-26 1:30 PM Referral form - Physician Service summary (Ryan Girard)							
🗄 🥩 🖡	🛃 Zoom 100 % 🔍	۵ 🗅 🗅	1 🗗 🕒				
Request for referral Page 1/1 Scott's Pharmacy 45 Burrard Street Yancouver, BC, V6B3S1 F. Patient Minor Ailment Age 43 years Sex Male Birthdate 1979-09-25 Service date 2023-05-26 13:20							
			Prescribe for a Minor Ai Acne	Iment			
	Referral request follow Physician	ving a communit	y pharmacy consultation				
	Comments Refer to Dr. Girard to co	nfirm efficacy and	further treatment plan modification				
			Consultation Summa	iry			
PRIOR CONDITIONS Verify that the patient's free and informed consent has been obtained [2] Firee and informed patient consent has been obtained (verbal or written)							
Brightness Contrast Saturation							

• Service Summary (prescriber's name) tab- displays what is to be or was sent to the Prescriber.

🕖 Profes	sional Service View							
Minor	Ailment - acn	e						🗙 Close
Created	26/05/2023 13:20	Status	Completed Electronic		Fee Status Claim	ed	Fee Rx	1000004
Started	26/05/2023 13:20	Reviewed By	Scott Belfer		Fee Processed By	Scott Belfer	Fee	0.00
Complete	ed 26/05/2023 13:33	Reviewed With	Ailment, Minor		Fee Processed	26/05/2023 13:33	Fee Code	e DE
2023-05-26 1:30 PM Referral form - Physician Service summary (Ryan Girard)								
Activities reserved to pharmacists Page 1/2 Information for your files To the attention of								2
Scott's Pharmacy 45 Burrard Street Vancouver. BC. V6B3S1 T. F: 5: 5: 5: 5: 5: 5: 5: 5: 5: 5								
	Age 43 Sex Ma	nor Ailment years ale 179-09-25		Allergies	None None	known		
	Service date 2023-05	-26 13:20						
			Prescribe for A	a Minor A cne	ilment			
	PRIOR CONDITIONS							
Verify that the patient's free and informed consent has been obtained Free and informed patient consent has been obtained (verbal or written)								
	IDENTIFICATION OF T	HE CONDITION						
Signs and symptoms to identify the condition: Mild inflammatory acne (papules, pustules) Non-inflamed closed comedones (whiteheads) Non-inflamed open comedones (blackheads)								
Factor helping to confirm condition I/ Previous diagnosis of acne Brightness Contrast Saturation								



You are able to print any of these forms. Display the form that you wish to print by clicking on the appropriate tab and then click on the **Printer icon** located in the upper left corner.

Using the Tool: Contraception Service

Initiate the module in exactly the same fashion as noted above for a Minor Ailment encounter.

When the RxConsultAction screen displays, click Other Services and then click Contraception.

J Minor Ailment - Vigilance RxConsultAction	Reviewed with Ailment, Minor Female F2 - C ×
RXCONSULTACTION By Vigilance Santé	British Columbia Français 🛧
Minor Ailments Other services	
Contraception	Minor Female Allment Female, 34 years
PROPOSED SERVICES	MEDICATIONS
No results found	Flexeril 10mg tablet Teva Naproxen 500mg tablet Add a medication
© 2023 Vigilance Santé General Conditions of U	se 1.5.37.7

The Contraception screen displays.

💋 Minor Ailment - Vigilar	nce RxConsultAction	Reviewed with Ailment, Minor Female F2 - \Box ×
	RXCONSULTACTION By Vigilance Santé	British Columbia Français 🌧
	INITIATION OF THERAPY Contraception	Minor Female Ailment Female, 34 years
	2023-05-30 tt 20:57 tt	Flexeril 10mg tablet Flexeril 10mg tablet Teva Naproxen 500mg tablet
	PRIOR CONDITIONS	-
	Verify that the patient's free and informed consent has been obtained * Required Free and informed patient consent has been obtained (verbal or written)	
	Other conditions: The field is required for the claim PharmaNet and patient eligibility have been checked	
	Adapted from : University of Saskatchewan. Minor Aliments and Self-Care Guidelines. Prepared by medSask. Saskatchewan. Available : https://medsask.usask.ca/professional-practice/minor-aliment-guidelines.php	

As with Minor Ailments, click **Free and informed patient consent has been obtained (verbal or written)** and click **PharmaNet and patient eligibility have been checked**.

💋 Minor Ailment - Vigilance RxConsultAction	Reviewed with Ailment, Minor Female
RXCONSULTACTION By Vigilance Santé	British Columbia Français 🌧
INITIATION OF THERAPY Contraception	Minor Female Ailment Female, 34 years
Service date and time 2023-05-30 20.57 11	MEDICATIONS Flexeril 10mg tablet Teva Naproxen 500mg tablet
PRIOR CONDITIONS	
Verify that the patient's free and informed consent has been obtained * Required Free and informed patient consent has been obtained (verbal or written)	
Other conditions: The field is required for the claim PharmaNet and patient eligibility have been checked	
Adapted from : © University of Saskatchewan. Minor Ailments and Self-Care Guidelines. Prepared by medSask. Saskatchewan. Available : https://medsask.usask.ca/professional-practice/minor-ailment-guidelines.php	

The rest of the form is now accessible. Scroll down and complete each section where appropriate. Form completion is similar to that for Minor Ailments however the content is specific to Contraception. The form is broken down in a similar fashion as that for Minor Ailments.

Categories include:

- Assessment
 - Context Assessment
 - Exclusion Conditions
 - Decision Support
- Prescribe
- Advice
- Refer

The Assessment section behaves in exactly the same manner as the Assessment section for Minor Ailments: the user is presented with options depending upon the answer recorded, freeform fields will display allowing for the documentation of more information and you are presented with the ability to Add a note in numerous areas of the Assessment section. When the Assessment section has been completed and a prescription is warranted, click **Add** in the Prescribe section.

The Medication selection screen displays.

ME	EDICATION SELECTION	×
_		
	Alesse, 20+100mcg, tablets-21 (Ethinyl Estradiol + Levonorgestrel)	*
	Alesse, 20+100mcg, tablets-28 (Ethinyl Estradiol + Levonorgestrel)	
	Brevicon, 35mcg+1mg, tablets-21 (Ethinyl Estradiol + Norethindrone)	
	Depo Provera, 150mg, injectable IM (Medroxyprogesterone)	
	Depo Provera, 150mg/1ml, injectable syringe (Medroxyprogesterone)	
	Evra, 0.6+6mg, 7d-patch (Ethinyl Estradiol + Norelgestrominl)	
	Linessa, 25+100mcg, tablets-21 (Ethinyl Estradiol + Desogestrel)	
	Linessa, 25+100mcg, tablets-28 (Ethinyl Estradiol + Desogestrel)	
	Lolo, 10mcg+1mg, tablets-28 (Ethinyl Estradiol + Norethindrone)	
	Marvelon, 30+150mcg, tablets-21 (Ethinyl Estradiol + Desogestrel)	
	Marvelon, 30+150mcg, tablets-28 (Ethinyl Estradiol + Desogestrel)	-
~	Covered O Not Covered O Limited Cove	rage
	Choose another medication × Cancel	

м	EDICATI	ION SELECTION	×								
	Aless	e, 20+100mcg, tablets-21 (Ethinyl Estradiol + Levonorgestrel)	*								
	Aless	e, 20+100mcg, tablets-28 (Ethinyl Estradiol + Levonorgestrel)									
	~	Alesse 20+100mcg tablets-28 (02236975)									
	~	Alysena 20+100mcg tablets-28 (02387883)									
	\otimes	Audrina 28 20+100mcg tablets-28 (02532182)									
	~	Aviane 20+100mcg tablets-28 (02298546)									
	\otimes	evonorgestrel/Ethinylest 20+100mcg tablets-28 (02424290)									
	Brevi	con, 35mcg+1mg, tablets-21 (Ethinyl Estradiol + Norethindrone)									
	Depo	Provera, 150mg, injectable IM (Medroxyprogesterone)									
	Depo Provera, 150mg/1ml, injectable syringe (Medroxyprogesterone)										
	Evra,	0.6+6mg, 7d-patch (Ethinyl Estradiol + Norelgestrominl)	-								
L	 Cover 	red 🚫 Not Covered 🌖 Limited	Coverage								
	Choos	se another medication × Cancel									

Click on the product that you want to prescribe. As with Minor Ailments, a list of available brands will display along with the icon indicating coverage status.

Click the brand that you wish to prescribe.

💋 Minor Ailment - Vigilar	nce RxConsultAction				Reviewed with Ailment, Min	or Female	F2	- 0	×
2		ONSULTA Ince Santé	CTION		British Columbia	Français	: I 🏤		
	PRESCRIBE								
	Medication * Alysena 20+100	0mcg tablets-28 (0238788	3)	x <mark>%</mark>					
	Quantity \star	Duration *	Refills *	End date *					
	28	28	0	2025-05-29 🟥					
	Sig \star		until the en	d date					
		ily regularly for 28 days -	continuously						
	Note on prescrip	tion							
				Delete 💼					
				Add					
	ADVICE			Add					

All mandatory fields (those with *) are pre-populated. You may change any of these fields if you wish and even add a note in the Note on prescription freeform field.

PRESCRIBE							
Medication *							
Alysena 20+10	0mcg tablets-28 (023878	83)	x 🧏				
Quantity *	Duration *	Refills *	End date *				
28	28	6	2025-05-29 💼				
Sig * Take 1 tablet da	aily regularly for 28 days -	continuously	nd date				
Note on prescrip	ofion				Any	/ informat	ion no
	the 28 day pack				 her	e will be r	noted
			Delete		pre	scription.	
			Add				

Documentation of Advice and the Referral is done in the same manner as those for Minor Ailments.

When completed, click Conclude Intervention.

The Documentation Management screen displays.

🕖 Minor Ailment - Vigi	ilance RxConsultAction		Reviewed with Ailment, Minor Female	F2 – 🗆 🗙	
	RXCONSULTAC By Vigilance Santé	TION	British Columbia França	ais 🌧	
	DOCUMENTATION MANAGEMENT				
	Professional	Patient			
	Print Fax Summary No Recipient	Print Referral -Physician Birth control methods Patient information sheet		If you want to print to supplemental Patie sheet, check this op	nt information
	CLAIM				
	Make sure you adequately fille	nodification to the service won't be possible, ed the service before completing, and save			

Once again, this is managed in the same manner as that for Minor Ailments.

When completed, click Finish and Save. RxConsultAction will send information back to Kroll.

The Minor Ailment screen in Kroll displays.	Minor Ailmen	1	×
Select the appropriate Prescribed Rx Action.	On 30/05/2 Assessme	2023 By Scott Belfer (SB)	~
Click Finalize and Claim Fee.	Name Address	Scott's Pharmacy 45 Burrard Street Unit 2, Vancouver BC, V6B 3S1	
			View Summary
	 Dispen Unfill Queue 		

If Electronic Signature capture is activated, you will be prompted for your signature.



Click Done.

As with Minor Ailments, if Electronic Signature capture is NOT activated, the documentation will be printed. You will be required to sign, date and then scan the documentation back into Kroll. The 2D barcode will tell Kroll where to save the image.

The Fee for Service record will display first. The correct Fee for Service Drug card will automatically be selected.

The co	ne neccin		FION	пе пере	Jits Othice	3 INT Cara.	s bession meip i	reision to				
F3 -	Patient	F5 - Drug	F	7 - Doct	tor FS	9 - Workflow	F11 - Drop-off	F12	- Fill Rx	Alt+X - S	Start	
	New Rx	Pending Adj					Rx Start Date Latest Fill 30/05/2023 0 Qty			Init	🗸 Lookup	Cancel
riority	Default Wai	t Time V F2 [Due	in 19) mins	Fill Rx	F2 Work Order 1	F2	Delivery	Pickup	~	
atient S	earch				Drug Searc	h	1	✓ Pack	D <u>o</u> c Sear	ch	Loc O	ffice \vee
Name	Ailment, N	linor Female		Age: 34	Brand	PA contracep	tion-RX other HCP		Name	Mr. Belfer, Scott		
ddress	227 Any St	reet West		Female	Generic	BC Minor Ail	ments		Address	45 Burrard Street		
City	Vancouver	·	Prov	BC	Pack	1 Form	Sched 1	C. M.	City	Vancouver		Prov BC
hone	Cell				User Cost 3	3 \$0	.00 OnHand 0	No image	Phone	(604) 555-0111		
lan	PI	Client ID			DIN	98890014	Min Qty 0		Lic#	17713	Alt. Lic	#
llergies	(1)				<u>S</u> ig (604) 5	55-0011 - Mino	or Ailment		Init		Auth Qty	1
No Known Allergies (604) 555-0011 - MIN						0011 - MINOR	AILMENT		Disp <u>O</u> ty	1	Rem Qty	1
										1	G.P. %	C
								Prod Sel	3 - Pharmacis ~	Acq Cost	\$0.00	
Conditio									o/w	Written v	Cost	\$0.00
NO KNO	OWN CONE	DITIONS			Route of A	dmin		~			Markup	\$0.00
									<u>L</u> abels	1 F2	Fee	\$0.00
					Dosage Fo	rm		~			Total	\$0.00
Plans	Pricing	Dates Comments In	ndicat	ions Im	ages Othe	r L	Jnit Dose (Ctrl-U): Dis	abled				
Rx Plan	s	Plan Pays Extra li	nfo (F	2 Edits)			🕖 No Initials					
PI	~	Not Adjud.					🖯 Rx will expire on	2025-May-2	9 (730 da	ys from written	date)	
Cash	~	Not Adjud. Deduct	t: \$0.0)0			🖯 To Do: Minor Ailı	ment				
							🖯 This is a Fee for :	Service Pres	cription			
							🖯 Delivery Label wi	ll be printed				
						1	👑 Patient's birthday	was 7 days	ago			
Vext Dis	p Otv	Min Interval Days			Enable Auto-	Refill	-					
	omments	Max Disp Qty		_								
	vininentis											
						-						
						*						

File Edit Recent Rx View Labels Profile Reports Utilities NH Cards Session Help Version 10

Once the Fee for Service record has been processed, the prescription record will automatically display.

File Ed	dit Recent	Rx View Labels Pro	ofile Rep	orts Utili	ties NH Card	s Session Help	Version 10						
F3 -	Patient	F5 - Drug	F7 - Doc	tor	F9 - Workflow	F11 - Drop-off	F F12	- Fill Rx		Alt+X - S	Start		
	New Rx	Pending Adj				Rx Start Date Late 30/05/2023 0	est Fill Qty			Init	🗸 Looki	up 🗙 Can	cel
Priority	Default Wait	Time V F2 Due	in 19) mins	Fill Rx	F2 Work Order 1	3 F2	Delivery Pickup 🗸					
Patient S	iearch			<u>D</u> rug Sea	arch	28	V Pack	D <u>o</u> c Sear	ch		Loc	Office	<
Name	Ailment, Mi	inor Female	Age: 34	Brand	Alysena 28	().02/0.1mg	Name		lfer, Scott			
Address	227 Any Str	eet West	Female	Generic	Ethinyl Estradiol	/Levonorgestrel	APX (Apo		45 Bur	rard Street			
City	Vancouver	Pro	V BC	Pack	28 Form TAI	B Sched 1		City	Vanco			Prov BC	
Phone	Cell			Purch	\$8.	23 OnHand 0	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	Phone		55-0111			
Plan	PI	Client ID		DIN	02387883	Min Qty 0		Lic#	17713		Alt. L	ic#	
Allergies	; (1)			Sig. Take	1 tablet daily reg	jularly for 28 days - ci	ontinuously	Init			Auth Qty	196	7
	wn Allergie	5				20	TAD			-			
TAKE 1 TABLET DAILY CONTINUOUSLY						GULARLY FOR 28 DAY	Disp <u>O</u> ty		TAB	Rem Qty	196		
							Days	28 3 - Pharmacis V		G.P. %		4.85	
Conditio	ons (1)						Prod Sel			Acq Cost	\$8.23		
	OWN COND	ITIONS	[0/1			Writte	en v	Cost		
				Route of	Admin C	Oral Labels 1 F2				\$0.00			
				Dosage	Form Ta	ablet	-			Fee			
											Total	\$18	3.23
Plans		Dates Comments Indic		ages Oth		Jnit Dose (Ctrl-U): Di	sabled						
Rx Plan		Plan Pays Extra Info	(F2 Edits)			No Initials							
PI		Not Adjud.				A Not enough inventory for Rx							
Cash	~	Not Adjud. Deduct: \$	0.00			A Days Supply < 29. May require FOD consent							
						🖯 Rx will expire or		9 (730 da	iys froi	m written	date)		
						🖯 To Do: Minor Ai							
						🖯 Delivery Label w							
Next Dis	sp Qty	Min Interval Days		Enable Aut		🖯 Script Image ava							
c	omments	Max Disp Qty			1	👑 Patient's birthda	y was 7 days	ago					
					-								

As with Minor Ailments, before clicking **F12-Fill Rx** manually add the PS intervention code. As noted, this process will be automated in an upcoming system update.

The signed and dated documentation will be easily viewed by clicking the **Images** tab and the clicking the blue link.

To view the documentation generated, display the Professional Services section on the Patient card, highlight the record that you want displayed and click **F2**.

Click on the tab to display the document.

Professional Service View Professional Service View Initiation of Therapy (Without a Diagnosis) - contraception Created 30/05/2023 20:55 Status Completed Electronic Fee Status Claimed Fee Rx 1000018 Completed 30/05/2023 20:55 Reviewed With Ailment, Minor Female Fee Processed By Scott Belfer Fee Code DE 2023-05-30 9:29 PM Referrat form - Physician Service atom - Physician Service for Pharmacy 4 Burnard Street Your Best Pharmacy Activities reserved to pharmacists Profestoret Your Best Pharmacy Your B	_											
Created 30/05/2023 20:55 Status Completed Electronic Fee Status Claimed Fee Rx 1000018 Started 30/05/2023 20:55 Reviewed By Scott Belfer Fee 0.00 Completed 30/05/2023 21:33 Reviewed With Aliment, Minor Female Fee Processed 30/05/2023 21:33 Fee Code DE 2023-05-30 9:29 PM Referral form - Physician Service summary (Ryan Girard) Fee Processed 30/05/2023 21:33 Fee Code DE 2023-05-30 9:29 PM Referral form - Physician Service summary (Ryan Girard) Fee Processed 30/05/2023 21:33 Fee Code DE 2023-05-30 9:29 PM Referral form - Physician Service summary (Ryan Girard) Fee Processed 30/05/2023 21:33 Fee Code DE 2023-05-30 9:29 PM Referral form - Physician Service summary (Ryan Girard) Fee Processed Service summary (Ryan Girard) Fee Processed Service Summary Su	Profession	onal Service View										
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Emergency contraception used since last period 2220020												
Brightness Contrast Saturation		• • •		. –	ntrast			Saturation				

9 Profess	sional Service Vie	W										
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Complete	d 30/05/2023	21:33	Reviewed With	Ailment, Minor Fema	le	Fee Proces	sed	30/05/2023 21:33	Fee C	ode	DE	
2023-05-	30 9:29 PM Refe	erral for	m - Physician 5	ervice summary (Ryan G	Girard)							
8	🛃 Zoom 100	% 🔍										
	45 B	t's Pha urrard S couver, Min 34 Fe	rmacy	nt	Allergies	i	None I	known	Page	1/1		
Service date 2023-05-30 20:57 Initiation of therapy Contraception												
Referral request following a community pharmacy consultation Physician Comments												
Book a follow up appointment with Dr. Girard after you have finished your third pack. Discuss any side effects Consultation Summary												
PRIOR CONDITIONS Verify that the patient's free and informed consent has been obtained (? Free and informed patient consent has been obtained (verbal or written) Other conditions: PharmaNet and patient eligibility have been checked CONTEXT ASSESSMENT Brighthouss Contrast Saturation												

Professional Service View						—	
Initiation of Therapy (Without a Diagnosis) - contraception							Close
Created 30/05/2023 20:55	Status	Completed Electronic	Fee Statu	IS Claime	ed	Fee Rx	1000018
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2023-05-30 9:29 PM Referral form - Physician Service summary (Ryan Girard) Image: Service summary (Ryan Girard) Image: Service summary (Ryan Girard) Activities reserved to pharmacists Page 1/2 Information for your files To the attention of Scott's Pharmacy Vancouver, BC, V68351 T: To the attention of Patient Minor Female Aliment Age Allergies None known Sex Sex Female Birthdate							
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To print any of the forms, click the **Printer Icon** on any of the tabs.



Quick Minor Ailments FAQs

Do I need to have Electronic Medication Reviews enabled in my Store Configurations for Minor Ailments?

No. Electronic Medication Reviews do not need to be enabled to use the Minor Ailments module.

Why am I prompted to select prescriptions before launching the Minor Ailments tool?

The prescription selection provides the Pharmacist the opportunity to easily view patient prescription information within the Minor Ailments/RxConsultAction tool.

I have Advanced/Paperless workflow configured in Kroll. Does the Fee for Service claim go through my workflow?

A Minor Ailments Fee for Service claim will move through your workflow the same way a Medication Review Fee for Service claim currently does. If you wish to have adjustments to how your Fee for Service claims are processed through Workflow, please reach out to our Kroll Customer Experience team.

I don't have a signature pad. How do I sign the prescription?

If you do not have a physical signature pad, or the Kroll Virtual Signature module, the necessary documentation will print for the Pharmacist to sign physically, and can then be scanned into Kroll.

Why didn't the Rx image save automatically for the new prescribed medication?

As signatures are required for authorized prescriptions, Kroll will only save the Rx image if an electronic signature is being captured as part of the Minor Ailments tool. If you have electronic signatures available in Kroll, go to File > Configuration > Store > Rx > Counseling and enable "Require electronic signature for: Other". If you are interested in electronic signature capture options, please speak with our Sales team.

How do I reprint documents?

Return to the Professional Services section of the Patient card. Select the Minor Ailments entry and press F2. Each document generated will have a tab. Each tab has a printer icon, which will allow you to re-print the document.

Is there a report for how many Minor Ailment encounters I've done?

The Expanded Scope of Practice Report (Rx report) will provide you with a count of the Professional Services provided by Pharmacy User. The Rx for Drug/Doctor Groups Report will provide detail of the Fee for Service claims when the Pseudo DIN drug cards are added under the Drug section of the report set up screen. There are plans to provide a more comprehensive report in the near future.