



Kroll Version 10 Service Pack 28

Feature Release Notes

April 2023

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Kroll Version 10 Service Pack 28 Feature Release Notes

This document is a compilation of new Features in Kroll Version 10 Service Pack 28. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

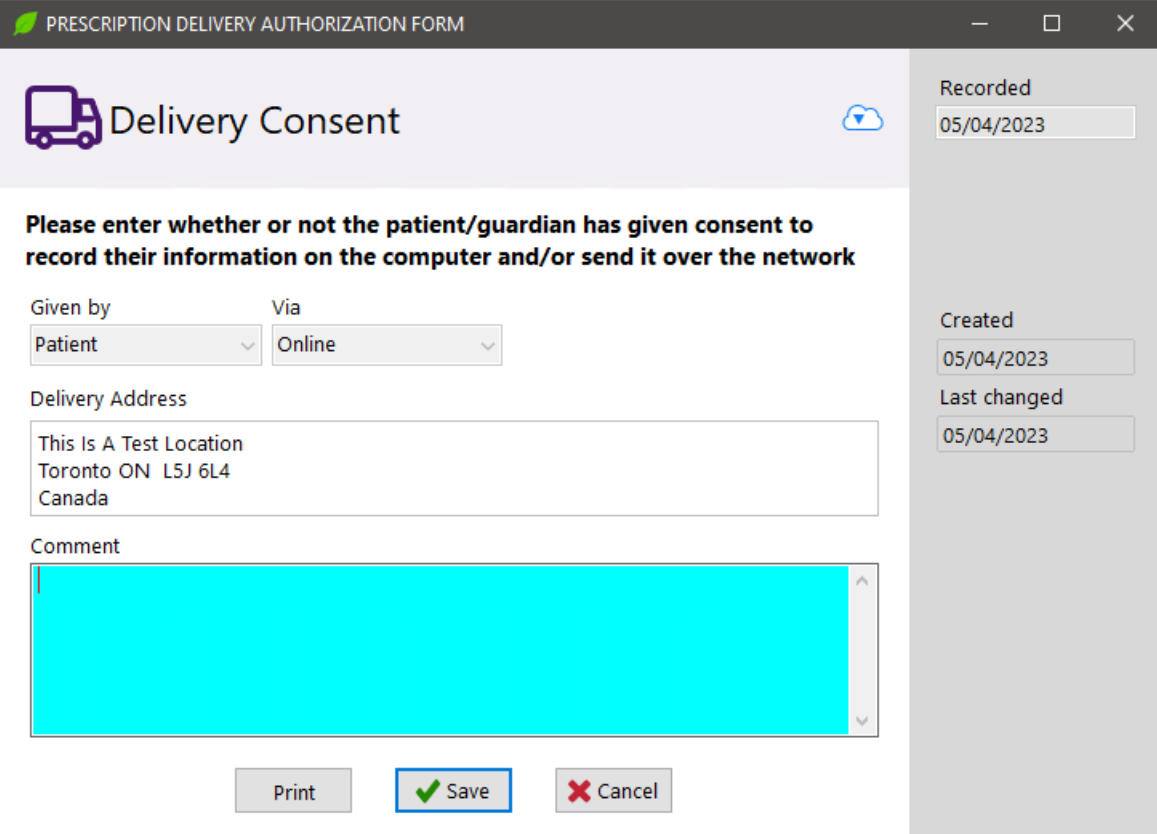
Delivery Orders

[KRL-7181] Updating existing patient Delivery Consent via PharmacyLink

Feature

Added the ability to receive updated delivery consent information for a patient via PharmacyLink and update the patient card automatically (Enhanced Consents module required).

When a Consent record is updated via PharmacyLink, the Via field shows “Online”.



The screenshot shows a web application window titled "PRESCRIPTION DELIVERY AUTHORIZATION FORM". The main heading is "Delivery Consent" with a truck icon. Below the heading, there is a bold instruction: "Please enter whether or not the patient/guardian has given consent to record their information on the computer and/or send it over the network".

There are two dropdown menus: "Given by" with "Patient" selected, and "Via" with "Online" selected. Below these is a text field for "Delivery Address" containing "This Is A Test Location", "Toronto ON L5J 6L4", and "Canada".

At the bottom, there is a large cyan-colored text area for "Comment".

At the bottom right, there are three buttons: "Print", "Save" (with a green checkmark), and "Cancel" (with a red X).

On the right side of the form, there is a metadata panel with the following fields:

- Recorded: 05/04/2023
- Created: 05/04/2023
- Last changed: 05/04/2023

[KRL-7182] Create a new Delivery Consent Schema

Feature

Kroll now allows a new embedded delivery consent schema to be sent to the PharmaConnect app when PharmacyLink makes a request (Enhanced Consents module required).



Main Drug Mart, 101 Wicksteed, Toronto ON M8K 2K4
Phone: (999) 999-9999 Fax: (999) 999-9990

I, the undersigned, hereby authorize the above-identified pharmacy to deliver my prescriptions through its associated third-party services or by any available courier services of its choice to the address listed below, in accordance with the following:

- A service provider may deliver my prescriptions to any person present during the time of delivery at the delivery address listed below.
- A service provider is allowed to contact me using the information provided to coordinate delivery.
- A service provider is allowed to contact me using the information provided if there is a service disruption.
- Delivery times may vary, so I understand that I must take the proper means to have enough medication on hand and request any prescriptions to be delivered accordingly.
- If any prescription package delivered to me is found to be compromised in any way or damaged, I am obligated to notify the pharmacy immediately.
- If any prescription package delivered does not belong to me, I am obligated to notify the pharmacy immediately.
- If I make any changes to my address, phone number and/or delivery location before requesting the next prescription delivery, I am obligated to notify the pharmacy.

Patient name: **Beth Boland**

Prescription delivery address:

Third Address- No Where Location
Toronto ON 9434034
Phone: (555) 555-5555

Patient Signature: _____ Date: _____

You may withdraw your prescription delivery authorization at any time by notifying the pharmacy.

Printed on: 26-04-2023 11:14:29

Page 1 of 1



[KRL-7185] Create a new Delivery Consent record screen

Feature

Kroll now allows users to create and view Delivery Consent records from the patient Consent (Enhanced Consents module required).

The screenshot shows a patient information form with fields for Last Name (Test), First Name (Patient), and various demographic details. A table under the 'Consent' section shows one record: 'Privacy Consent' with a description of 'Written Consent'. The 'Extra Functions' dropdown menu is open, listing various consent types. 'Delivery Consent' is highlighted with a red box.

Type	Description	Consent	Consent Date
Privacy Consent	Written Consent		

- Antiviral Consent
- Central Fill Consent
- Delivery Consent**
- Drug Coverage Alternative Consent
- MediResource PatientConnect Enrolment
- ODB Frequency of Dispensing
- ODB MedsCheck Consent
- PASI Enrolment
- Privacy Consent
- Rx Synchronization Consent

The screenshot shows the same patient information form. The table under the 'Consent' section now shows two records: 'Delivery Consent' with a description of 'Address: 25 Telus Rd' and 'Accepted', and 'Privacy Consent' with a description of 'Written Consent'. The 'View' dropdown menu is open, and 'Consents' is highlighted.

Type	Description	Consent	Consent Date
Delivery Consent	Address: 25 Telus Rd	Accepted	
Privacy Consent	Written Consent		

- View
- Alternate Addresses
- Accounts
- Appointments
- AR Profile
- Authorized Agents
- Batches
- Charting
- Consents**

The Delivery Consent record can be viewed and/or edited by **double-clicking** on the record or by pressing **F2**.

The Consent form can be saved using the **Save** button or saved and printed out using the **Save and Print** button.

PRESCRIPTION DELIVERY AUTHORIZATION FORM

Delivery Consent

Please enter whether or not the patient/guardian has given consent to record their information on the computer and/or send it over the network

Given by: Patient (dropdown) Via: Written (dropdown)

Delivery Address:
25 Telus Rd
Toronto ON A1A 1A1
Canada

Comment: [Empty text area]

Buttons: Save and Print, Save, Cancel

Metadata (Right Panel):
Recorded: [Empty field]
Recorded by: EA
Created: 26/04/2023
Last changed: 26/04/2023

Delivery Consent forms can also be reprinted from the Consent screen by **right-clicking** on the record and choosing **Print** or by choosing the **Print** option from the **Extra Functions** menu.

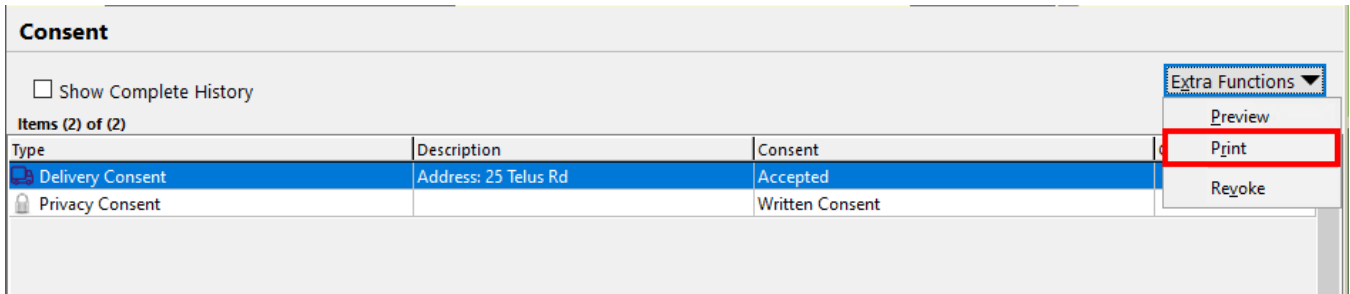
Consent

Show Complete History Extra Functions ▼

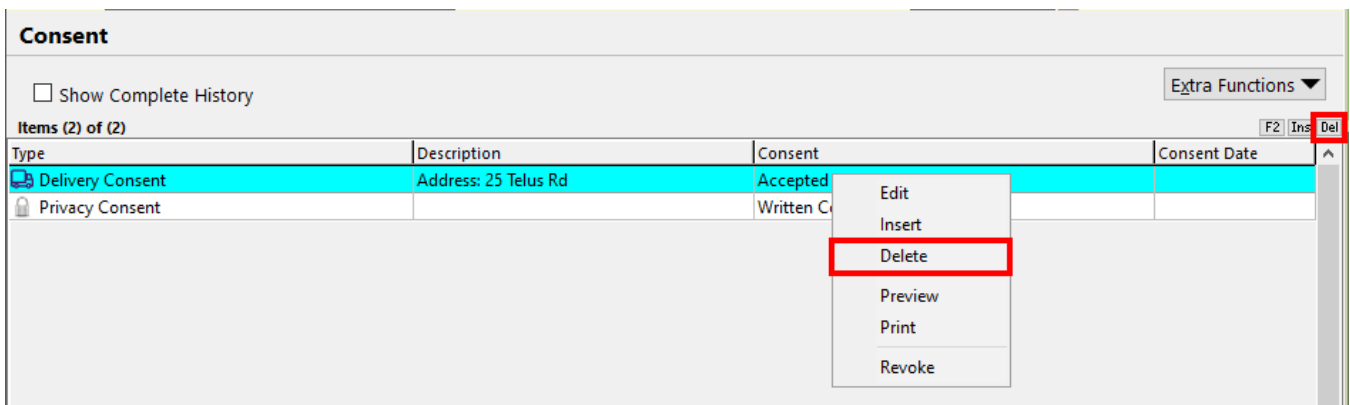
Items (2) of (2) F2 | Ins | Del

Type	Description	Consent	Consent Date
Delivery Consent	Address: 25 Telus Rd	Accepted	
Privacy Consent		Written Consent	

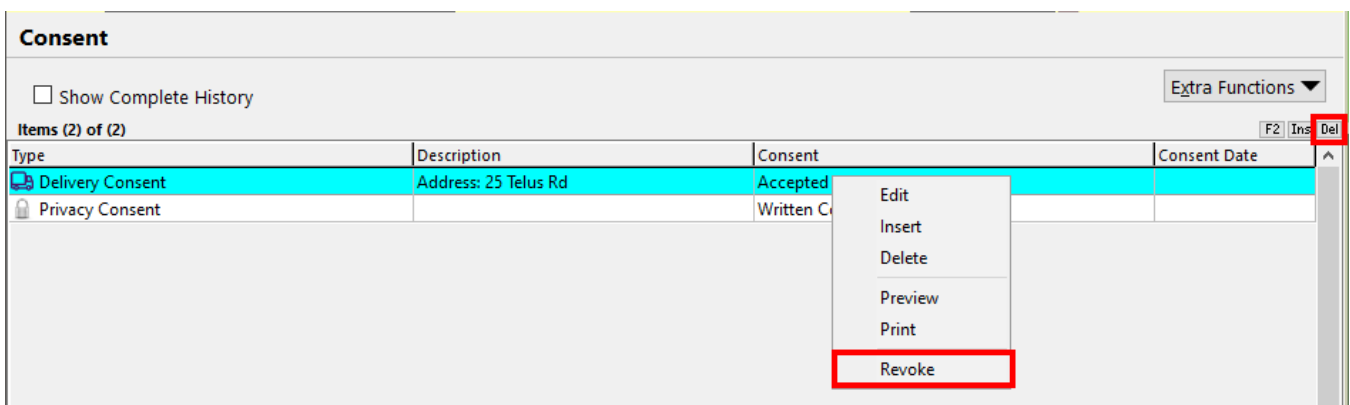
Edit
 Insert
 Delete
 Preview
Print
 Revoke



An **uncompleted** Delivery Consent can be deleted by selecting the record and clicking the **Del** button or by **right-clicking** on the record and choosing **Delete**.



A **completed** Delivery consent however can only be revoked. This can be done by selecting the record and clicking the **Del** button, by **right-clicking** on the record and choosing **Revoke** or by choosing the **Revoke** option from the **Extra Functions** menu.



Consent

Show Complete History

Items (2) of (2)

Type	Description	Consent
Delivery Consent	Address: 25 Telus Rd	Accepted
Privacy Consent		Written Consent

Extra Functions

- Preview
- Print
- Revoke

[KRL-7233] Delivery Order UI changes to support multiple addresses

Feature

The **Delivery Order Form** has been changed to support Delivery Consents.

Badges are displayed in the **Location** field to indicate if an address is marked as **Preferred** or **Alternate Delivery** address as well as if it is linked to an active, completed **Delivery Consent**.

Delivery Order Form

Ship To: Test, Patient

Location: Primary

Company: [Empty]

Care of: [Empty]

Address1: Kroll St 123

Address2: [Empty]

City: Toronto

Province: ON (Ontario)

Country: Canada

Postal: A1A 1A1

Phone #: (555) 555-5555 Ext: [Empty]

Status: Pending

Delivery #: 2

Delivery Type: Store Delivery

Delivery Route: <Undefined>

Delivery Service: <Undefined>

HAL Code: [Empty]

Payment Method: <Undefined>

Waybill #: [Empty]

Delivery Charge

Charge: 0.00 Tax Type: None

HST - Full: \$0.00 HST/GST: \$0.00

Total: \$0.00

Total Item Value: \$10.51

Total Delivery Order Value: \$10.51

Total Patient Pays + Charge: \$10.51

Comment (Character Count: 0)

Comment: [Empty]

Packages

Default Package Type: Not Specified

Package Items (1)

Description	RxNum	Patient	Cost	Tax	Total	Pat Pays
Euro-Colchicine 0.6mg	1000234	Test, Patient	\$10.51	<None>	\$10.51	\$10.51

Buttons: Ship, Print, OK, Cancel

- If there are no **Alternate Addresses** on file, then the patient's **Primary Address** will be marked as **Preferred**.
- If there are **Alternate Addresses** but none of them is marked as **Preferred**, then the patient's **Primary Address** will be marked as **Preferred**.

The Authorized Address badge will not display if:

- The associated Delivery Consent record has been **revoked**.
- The associated Delivery Consent record has been **inactivated**.
- The **address was altered** in such a way that even if it was once associated with a Delivery Consent record, Kroll can no longer find a match.

[KRL-7234] Patient record UI changes to support delivery consent

Feature

A **badge** is now automatically shown next to the patient's **Primary Address** on the Patient card when the address is matched to an **active** Delivery Consent record.

The screenshot shows a patient record interface. At the top, there are fields for Last Name (Test), First Name (Patient), Salutation (Mr.), Birthdate (01/01/2015), Age (8 years), Gender (Male), and Language (English). Below these are address fields: Address 1 (Kroll St 123), Address 2, City (Toronto), Postal (A1A 1A1), and Country (Canada). A 'Phone Numbers (1)' badge is visible next to the phone number field. The 'Consent' section is expanded, showing a table with the following data:

Type	Description	Consent	Consent Date
Agent Authorization Consent		Accepted (Agent: Authorized,Caregiver)	
Agent Authorization Consent		Accepted (Agent: Test,Parent)	
Privacy Consent (Agent: Test,Parent)		Guardian Written Consent	
Delivery Consent	Address: Kroll St 123	Accepted	30/04/2023
Delivery Consent	Address: 890 Kroll Ave	Accepted	

The Authorized Address badge will not display if:

- The associated Delivery Consent record has been **revoked**.
- The associated Delivery Consent record has been **inactivated**.
- The **address was altered** in such a way that even if it was once associated with a Delivery Consent record, Kroll can no longer find a match.

[KRL-7238] Update Kroll reporting capabilities to include Delivery Consent

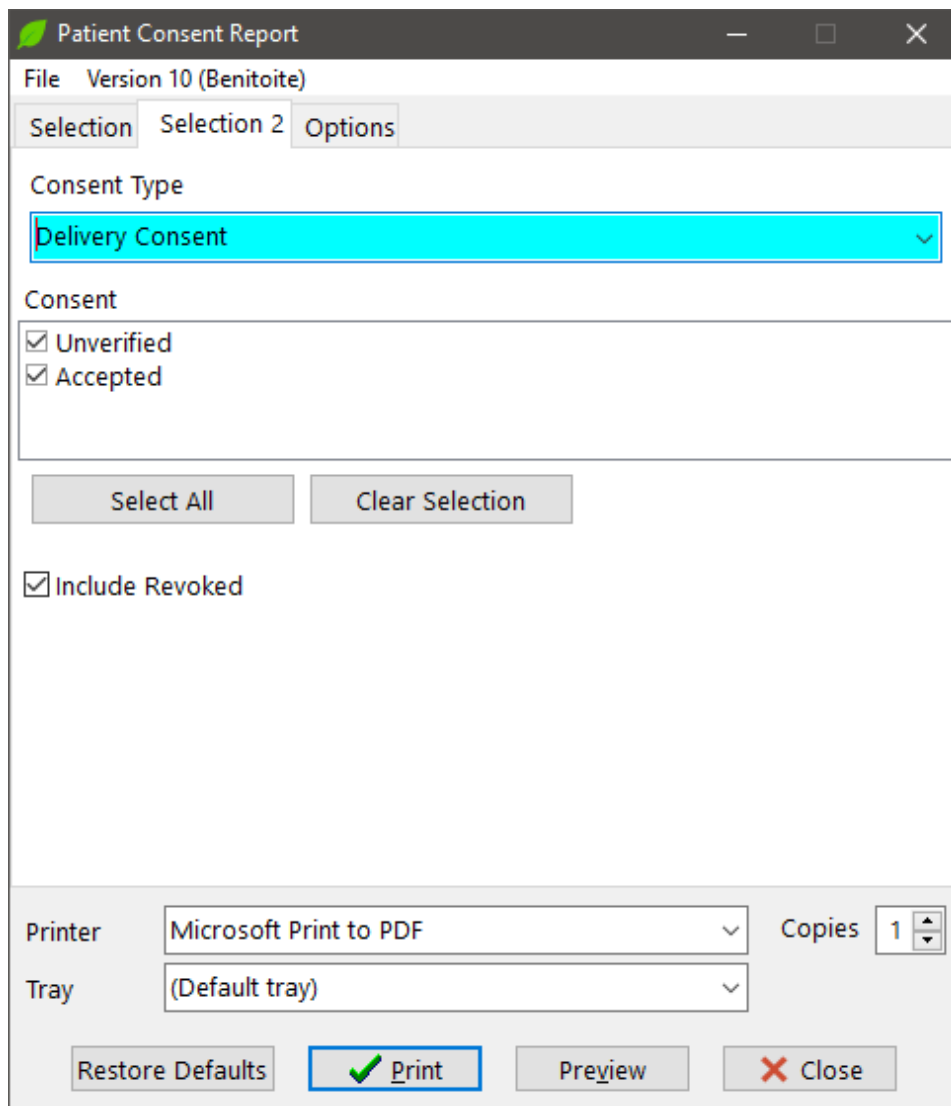
Feature

Added Delivery Consent changes to the **Patient Consent Report**.

Consents can be filtered by status:

- Unverified
- Accepted

Revoked Delivery Consents can be included in the report.



When Delivery Consent is selected as the report's Consent Type, the Delivery Address associated with the consent record is printed on the report.

Patient Consent Report

Kroll pharmacy, 123 kroll st, Toronto ON A1A 1A1
Phone: (555) 555-5555 Fax: (555) 555-5555

Report Parameters
DeliveryConsent
Consent: Unverified, Accepted
SortBy: Patient

Patient Consent Report

Printed on: 30-04-2023 22:24:10

Patient	Consent DeliveryAddress	Date	GiverBy	Person	UseInitials	Comment
Test, Patient	Accepted Kroll St 123		Patient		EA	

Summary

Consent	Count
Accepted:	1
Total:	1

[KRL-7613] Integrating delivery consent changes to the Document Scan Queue

Feature

The form printed when creating a new Delivery Consent record includes a **2D barcode** that allows Kroll to recognize the document type and automatically link it to the patient consent record when scanned using the **Printed Document Scan/Import** utility.

Scanned on	Status	Filed By	Type	Title	Patient	Rx Num	Pages	Message
30/04/2023 23:16:07	Ready To File		Patient Consent	Delivery Consent	Test, Patient		1	

Scanned on	Type	#	Info Message
23:16:07	Patient Consent	1	

Document Type: Patient Consent

Name: Test, Patient

Address: Kroll St 123

City, Prov: Toronto ON DOB: 01/01/2015

Delivery Consent

Consent: Accepted F2

Address: Kroll St 123

City, Prov: Toronto ON

Buttons: Cancel, Save and proceed to next

[KRL-7657] Merging delivery consent into existing patient records

Feature

Added the ability to properly assimilate Delivery Consent records when merging two patient records.

[KRL-7770] Finalize Default Delivery Consent Schema for Kroll Central Management (KCM)

Feature

Kroll now supports a default embedded Delivery Consent form that can potentially be deployed to stores via Kroll Central Maintenance (KCM) (Enhanced Consents module required).

Kroll pharmacy, 123 kroll st, Toronto ON A1A 1A1
Phone: (555) 555-5555 Fax: (555) 555-5555

I, the undersigned, hereby authorize the above-identified pharmacy to deliver my prescriptions through its associated third-party services or by any available courier services of its choice to the address listed below, in accordance with the following:

- A service provider may deliver my prescriptions to any person present during the time of delivery at the delivery address listed below.
- A service provider is allowed to contact me using the information provided to coordinate delivery.
- A service provider is allowed to contact me using the information provided if there is a service disruption.
- Delivery times may vary, so I understand that I must take the proper means to have enough medication on hand and request any prescriptions to be delivered accordingly.
- If any prescription package delivered to me is found to be compromised in any way or damaged, I am obligated to notify the pharmacy immediately.
- If any prescription package delivered does not belong to me, I am obligated to notify the pharmacy immediately.
- If I make any changes to my address, phone number and/or delivery location before requesting the next prescription delivery, I am obligated to notify the pharmacy.


Patient name: **Patient Test**

Prescription delivery address:
Kroll St 123
Toronto ON A1A 1A1
Phone: (555) 555-5555

Signature: _____ Date: _____
Patient Name: Patient Test

You may withdraw your prescription delivery authorization at any time by notifying the pharmacy.

NOTICE TO TELUS' PHARMACY MANAGEMENT SOLUTIONS CLIENTS (DISCLAIMERS)
Clients are responsible for reviewing this default prescription delivery authorization form and adjusting it as required to comply with applicable laws and regulations and the clients' own policies and objectives. Clients must not rely on the content of this default prescription delivery authorization form in determining their own legal and compliance obligations. Clients are solely responsible for all agreements, consents, notices and other interactions with their patients. Clients should seek legal counsel regarding their legal and compliance matters. TELUS does not provide legal advice or representations in any way regarding any legal and compliance matters associated with its clients and the services or goods offered by its clients.

Printed on: 30-04-2023 23:08:11 Page 1 of 1 

[KRL-7807] Delivery Address UI changes to support delivery consent

Feature

The Alternate Addresses screen on the Patient card has been changed to support Delivery Consents (Enhanced Consents module required).

A **badge** in the **Auth** column now indicates which Alternate Address record has an **active** Delivery Consent associated with it.

The screenshot displays the 'Alternate Addresses' section of a patient's profile. The main form contains fields for patient information (Last Name: Test, First Name: Patient, Salutation: Mr., Birthdate: 01/01/2015, Age: 8 years, Gender: Male, Language: English) and address details (Address 1: Kroll St 123, City: Toronto, Postal: A1A 1A1, Country: Canada). A 'Phone Numbers (1)' table lists a cell number (555) 555-5555. The 'Alternate Addresses' table below has the following data:

Location	Address1	Address2	City	Prov	Postal Code	Phone	Fax	Delivery	Billing	Auth
Default	Kroll St 123		Toronto	ON	A1A 1A1				N	

The 'Auth' column for the default address contains a red circular badge with a white checkmark, indicating an active delivery consent. The right sidebar shows a 'Profile' menu with options like 'All Rx's', 'Active Rx's', and 'Perform Clinical Analysis', and a 'View' menu with options like 'Alternate Addresses (1)', 'Accounts (1)', and 'Consents'.

The same badge is also visible in the **Alternate Patient Addresses** screen, where the Delivery Consent field has been removed.

Alternate Patient Addresses

Location: **Default**

Company:

Care of:

Address 1: Kroll St 123

Address 2:

City: Toronto | Prov: ON | Postal: A1A 1A1

Country: Canada

Phone: Ext: Fax: Ext:

Use for billing:

Use for delivery: **Preferred** (with gear icon)

Delivery route: <None>

Delivery service: <None>

Hold-at-location code:

Default local delivery by:

Route:

Service:

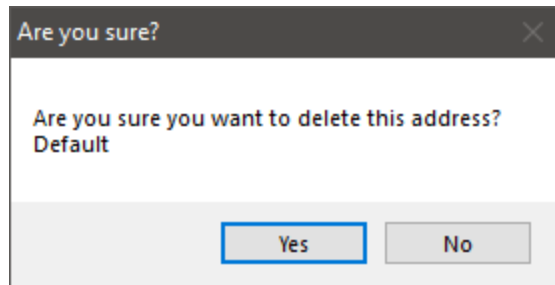
When an Alternate Address that has a linked Delivery Consent record is **edited**, Kroll will prompt users that a new authorization is required.

Validation Messages

! This address has already been authorized by the patient.
Altering the address will require reauthorization.

Pressing on Continue, the Delivery Consent record will be decoupled from the address record, however, it will remain active.

When **deleting** an Alternate Address linked to a Delivery Consent record, a prompt is displayed.



Choosing **Yes**, the Alternate Address record will be **deleted**, however, the Delivery Consent will remain **active**.

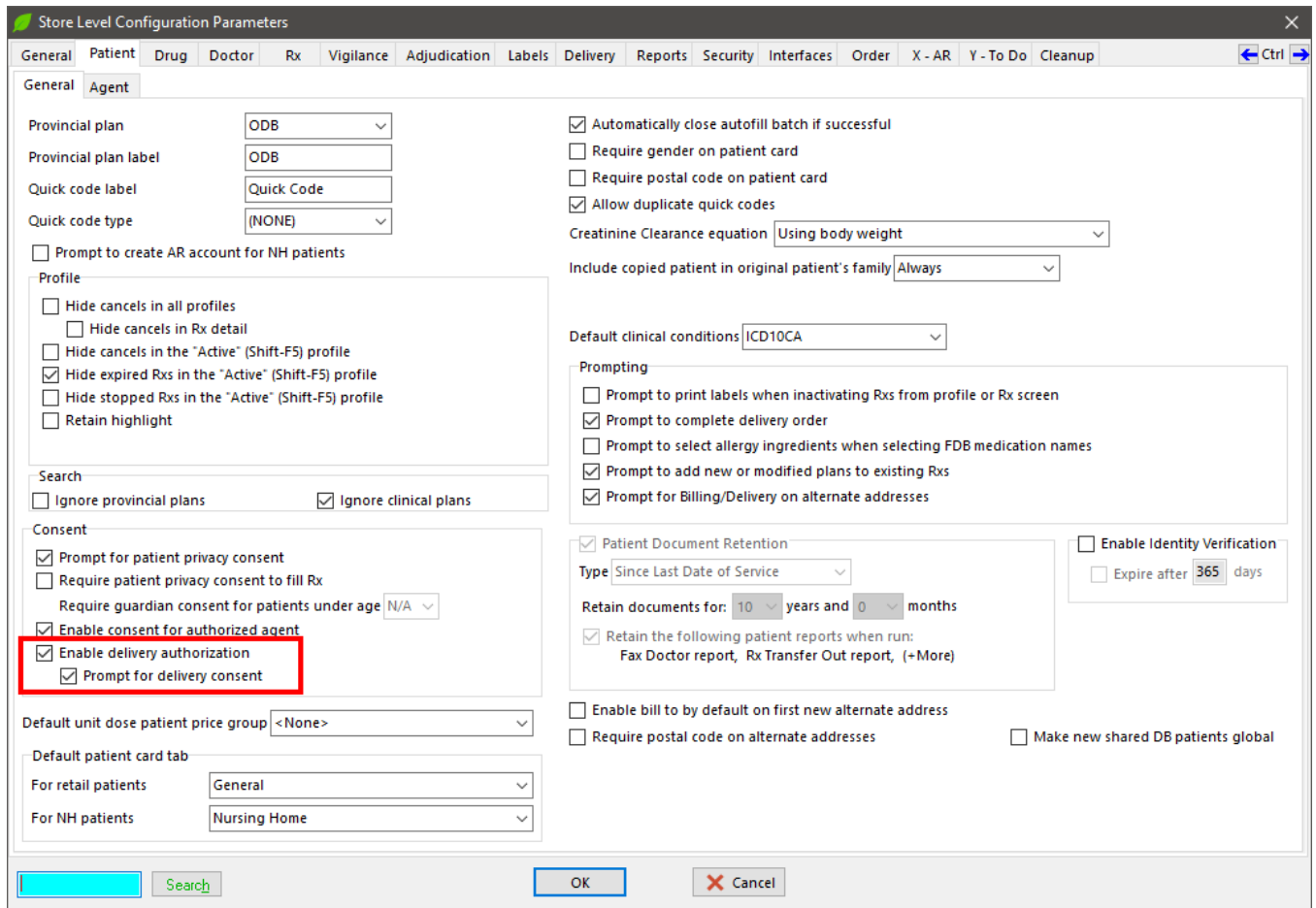
If a new Alternate Address for which an active Delivery Consent exists is **added**, the address will automatically be linked to the existing consent and a badge will be shown.

[KRL-7809] Create Store Configuration option to enable Consent for delivery addresses

Feature

Two new options have been added to Store Level Configuration Parameters (Enhanced Consents module required).

- **Enable delivery authorization** - This option allows users to enable or disable Delivery Authorization.
- **Prompt for delivery consent** - When enabled, users are prompted to add a Delivery Consent for a delivery address that has not yet been authorized by the patient.



[KRL-8260] Allowing Delivery Consent records to be added via Kroll

Feature

Added the ability to insert Delivery Consents from the patient Consent screen (Enhanced Consents module required).

A new consent can be added by clicking the **Ins** button and choosing **Delivery Consent**.

Last Name: Test First Name: Patient Salutation: Mr. OK Save Scan
 Address 1: Kroll St 123 Phone Numbers (1): Description: Phone: Birthdate: 01/01/2015
 Address 2: 2 Alt Addresses Description: Phone: Age: 8 years
 City: Toronto Prov: ON Cell: (555) 555-5555 Gender: Male
 Postal: A1A 1A1 Country: Canada Language: English
 Email: Family Doctor: Height: Weight: Load Delete
 Quick Code: Send

Consent

Show Complete History Extra Functions

Type	Description	Consent	Consent Date
Agent Authorization Consent		Accepted (Agent: Authorized,Caregiver)	
Agent Authorization Consent		Accepted (Agent: Test,Parent)	
Privacy Consent (Agent: Test,Parent)		Guardian Written Consent	
Delivery Consent	Address: Kroll St 123	Accepted	30/04/2023

Profile

- All Rxs
- Active Rxs
- Active Rxs w/Passtimes
- Refillable Rxs
- Pricing Profile
- Not Disp./OTC Rxs
- Rxs Filled in Error
- Suspended Rxs
- Transactions
- Perform Clinical Analysis

Extra Functions

- Antiviral Consent
- Central Fill Consent
- Delivery Consent**
- Drug Coverage Alternative Consent
- MediResource PatientConnect Enrolment
- ODB Frequency of Dispensing
- ODB MedsCheck Consent
- PASI Enrolment
- Privacy Consent
- Rx Synchronization Consent

A prompt to select an existing **Location** or to add a **new address** is shown.

Select an address for delivery authorization

Office
456 Kroll St
Kitchener ON S1S 1S1

Add a new address

OK Cancel

- If an existing address is selected, pressing **OK** will show the **Prescription Delivery Authorization Form**.

PRESCRIPTION DELIVERY AUTHORIZATION FORM

Delivery Consent

Please enter whether or not the patient/guardian has given consent to record their information on the computer and/or send it over the network

Given by: Via:

Delivery Address:

Comment:

Recorded:
Recorded by:
Created:
Last changed:

- If **Add a new address** is chosen, the **Alternate Patient Address** form is displayed.

Alternate Patient Addresses
✕

Location

Company

Care of

Address 1

Address 2

City **Prov** **Postal**

Country

Phone **Ext** **Fax** **Ext**

Use for billing

Use for delivery

Delivery route

Delivery service

Hold-at-location code

Default local delivery by:

Route

Service

✓ Save

✕ Cancel

Once the required data is entered the **Save** button is pressed, a new Alternate Address is created and the **Select an address for delivery authorization** prompt is shown again. The newly created Location is added to the prompt and pre-selected.

Select an address for delivery authorization

Office
456 Kroll St
Kitchener ON S1S 1S1

Cottage
890 Kroll Ave
Toronto ON

Add a new address

Pressing **OK** will show the **Prescription Delivery Authorization Form**.

PRESCRIPTION DELIVERY AUTHORIZATION FORM

Delivery Consent

Please enter whether or not the patient/guardian has given consent to record their information on the computer and/or send it over the network

Given by: Patient
Via: Written

Delivery Address:
890 Kroll Ave
Toronto ON
Canada


Comment:

Buttons: Save and Print, Save, Cancel

Metadata (Right Panel):
Recorded: []
Recorded by: EA
Created: []
Last changed: []

Pressing **Save and Print**, the consent form will be printed out and the Delivery Consent record will be saved.
Pressing **Save**, the following prompt is shown.

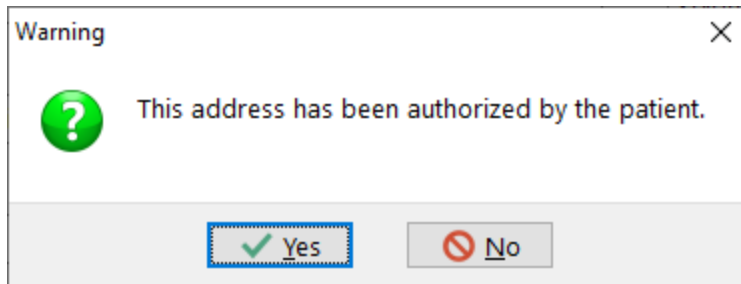
Delivery Authorization

 This patient has consented to having this address authorized for delivery. A paper copy can be generated at any time for this patient to review and sign. The patient may revoke this authorization at any time.

Buttons: OK

Pressing **OK**, the Delivery Consent record is created.
In both cases, the Consent will not be marked as Completed until the form has been printed out and scanned back in.

When a user attempts to insert a Delivery Consent for an address that's already been authorized, the following prompt is shown.



[KRL-8298] Creating Delivery Consent records from the Alternate Address screen

Feature

Added the ability to insert a Delivery Consent record from the Alternate Addresses screen via a prompt.

When **Prompt for delivery consent** is enabled in Store Level Configuration Parameters, users are prompted to add a Delivery Consent when they **insert** or **modify** an address that is marked as a **Delivery Address** and that has not yet been authorized by the patient.

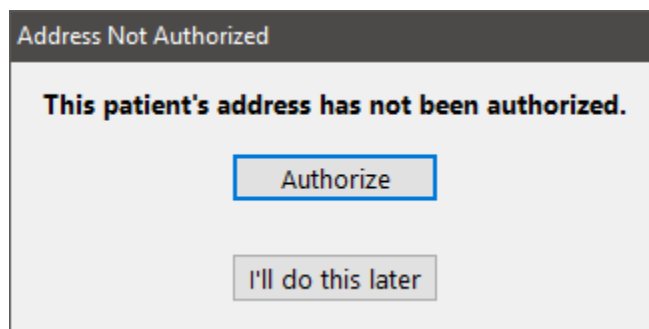
Upon clicking on **Save** on the Alternate Patient Addresses screen, the **Prescription Delivery Authorization Form** is displayed.

[KRL-8299] Creating Delivery Consent records from the patient record (i.e. main address)

Feature

Added the ability to insert a Delivery Consent record from the Patient card screen via a prompt.

When **Prompt for delivery consent** is enabled in Store Level Configuration Parameters, users are prompted to add a Delivery Consent when they **enter** or **modify** a patient's **Primary Address**.



- Choosing **Authorize** displays the **Prescription Delivery Authorization Form**.
- Choosing **I'll do this later** saves the Patient record without a Delivery Consent.

[KRL-8814] Add prompt on the Delivery Order screen when delivery authorization missing for selected address

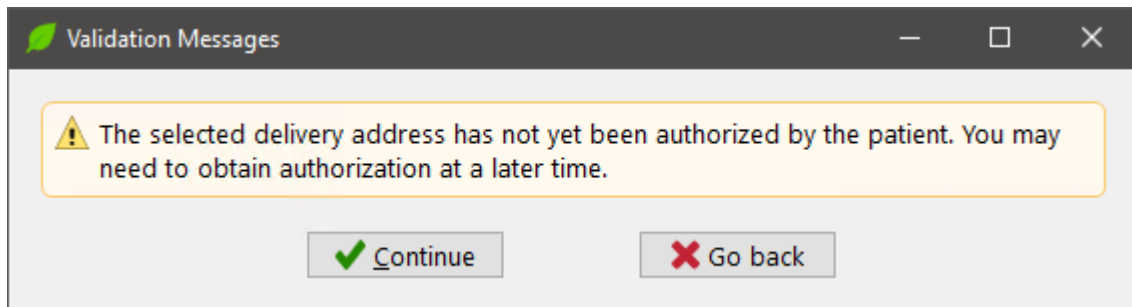
Feature

When **Prompt for Delivery Consent** is enabled in Store Level Configuration Parameters, users are prompted that an address has not yet been authorized by the patient when creating a Delivery Order for an address that is not linked to an active Delivery Consent.

The screenshot shows the 'Delivery Order Form' interface. The 'Location' dropdown menu is highlighted with a red box and shows 'Primary' with a warning icon. At the bottom of the form, the 'Ship', 'Print', and 'OK' buttons are also highlighted with a red box. The form includes fields for 'Ship To', 'Status', 'Delivery #', 'Delivery Type', 'Delivery Route', 'Delivery Service', 'HAL Code', 'Payment Method', 'Waybill #', 'Delivery Charge', 'Charge', 'Tax Type', 'HST - Full', 'HST/GST', 'Total', 'Total Item Value', 'Total Delivery Order Value', 'Total Patient Pays + Charge', 'Address1', 'Address2', 'City', 'Province', 'Country', 'Postal', 'Phone #', 'Company', 'Care of', and 'Comment'. The 'Status' is set to 'Pending' and the 'Total' is '\$0.00'. The 'Total Item Value', 'Total Delivery Order Value', and 'Total Patient Pays + Charge' are all '\$13.60'. The 'Package Items' table shows one item: 'Jamp Pantoprazole Sodium 40mg' with a cost of '\$13.60' and a total of '\$13.60'.

Description	RxNum	Patient	Cost	Tax	Total	Pat Pays
Not Specified						
Jamp Pantoprazole Sodium 40mg	1000172	Super, Patient	\$13.60	<None>	\$13.60	\$13.60

Upon clicking on **Ship**, **Print** or **OK** on the **Delivery Order** form, the following prompt is displayed.



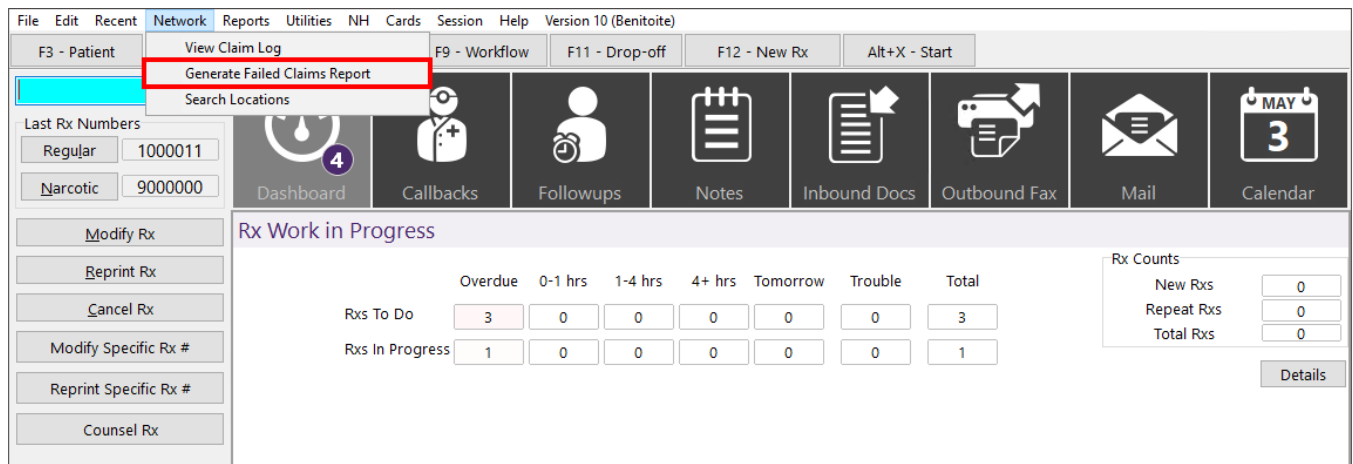
The user can **Continue** with the creation of the Delivery Order or **Go back** to the Delivery Order form to make changes.

DIS

[KRL-6213] Allow Failed Claims Report to be generated in CeRx jurisdictions (Alberta, New Brunswick, Newfoundland and Labrador, Nova Scotia, Prince Edward Island, Yukon)

Feature

The **Failed Claims Report** is now available in the following provinces: Alberta, New Brunswick, Newfoundland and Labrador, Nova Scotia, Prince Edward Island and Yukon.



The screenshot shows the CeRx software interface. The 'Reports' menu is open, and 'Generate Failed Claims Report' is highlighted with a red box. The interface includes a menu bar, a toolbar with icons for Dashboard, Callbacks, Followups, Notes, Inbound Docs, Outbound Fax, Mail, and Calendar, and a main content area with 'Rx Work in Progress' and 'Rx Counts' sections.

	Overdue	0-1 hrs	1-4 hrs	4+ hrs	Tomorrow	Trouble	Total
Rxs To Do	3	0	0	0	0	0	3
Rxs In Progress	1	0	0	0	0	0	1

Rx Counts	
New Rxs	0
Repeat Rxs	0
Total Rxs	0

This report shows prescriptions filled in a given date and time range that were not sent to the provincial Drug Information System (DIS) network. These may include:

- Prescriptions for which **adjudication to the DIS network failed** and either the “**Skip Plan**” or “**Send Later**” option was chosen.
- Prescriptions not adjudicated to the DIS such as:
 - Prescriptions with pending or failed DIS transactions.
 - Prescriptions for patients with Patient Type set as Animal, Pharmacy, Nursing Home or Wholesaler.

Failed Provincial Claims Report

Kroll pharmacy, Halifax NS A1A 1A1

ReportParameters
Fill Date - 01-05-2023 00:00:00 to 26-05-2023 18:27:25

Legend ? = Patient Has No PHN ✈ = Out-Of-ProvincePatient ✖ = Rx For Device

Failed Provincial Claims Report Printed on: 26-05-2023 18:27:25

Rx Number	Fill Date	RecordType	User	Product	Doctor	DIN
DIS Error Messages						

Pending and Failed Claims

1000037	2023-May-26	Dispense Failed, Claims Patient	AD NS	Amoxi-Clav 500/125mg	Genevieve,Hanlon	02326515	?
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DIS Plan not on Rx

9000001	2023-May-26	Dispense Failed, Claims Store	AD NS	Ratio-Lenoltec No 18mg	DouglasBuffet, Andrew	00653233	?
9000002	2023-May-26	Dispense Failed, Claims Store	AD NS	Ratio-Lenoltec No 18mg	DouglasBuffet, Andrew	00653233	?

Patient Is Animal

1000036	2023-May-26	Dispense Failed, Claims Dog	AD NS	Amoxi-Clav 500/125mg	Genevieve,Hanlon	02326515	?
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[KRL-7869] Allow retraction of completed immunization records (Newfoundland and Labrador, Nova Scotia, Prince Edward Island)

Feature

It is now possible to retract an immunization that was recorded on the Drug Information System (DIS) network from the Patient Card, for those jurisdictions that support immunization records.

Immunizations

N - New Immunization
 P - Print/Reprint
 F - Claim Fee
 C - Cancel Claim
 Show Reversals (8)
 Extra Functions ▼

D - Pharmacist Declined
 R - Patient Refused
 W - Print Wallet Card

Suspended Rxs

Transactions

Perform Clinical Analysis

View

Alternate Addresses

Appointments

Authorized Agents

Batches

Charting

Consents

Credit Cards

Documents (0)

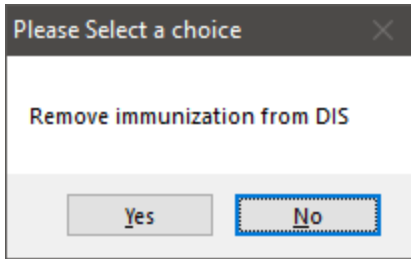
ERx Orders

History

Immunizations (3)

#	Type	Drug Name	Status	Product Status	Fee Status	Created	Completed
11	COVID19	Spikevax Bivalent	Printed Consent	Claimed	No Fee Applicable	20/01/2023	20/01/2023
8	COVID19	Evusheld	Printed Consent	Claimed	No Fee Applicable	22/11/2022	22/11/2022
3	COVID19	Comirnaty Grey Cap Vial	Printed Consent	Claimed	No Fee Applicable	04/11/2022	04/11/2022

When reversing an immunization claim, by **highlighting a Claimed record** on the Immunizations screen and pressing **C – Cancel Claim**, the following prompt is shown:

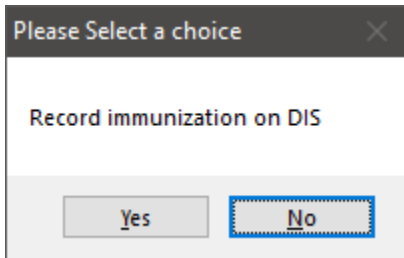


Choosing **Yes**, the immunization on the patient's network profile linked to the selected record is **retracted**. Kroll then proceeds with the normal cancellation process for the associated prescription.

Choosing **No**, the immunization on the patient's network profile linked to the selected record is **not retracted**. Users still have the ability to proceed with cancelling the associated prescription. The option selected on this prompt is retained for future usage, should the user opt not to cancel the associated prescription immediately.

It is also possible to record an immunization that was previously retracted on the network again.

When calling up a reversed immunization claim, by **highlighting a Reversed record** on the Immunizations screen and pressing **F – Claim Fee**, the following prompt is shown:



Choosing **Yes**, a new immunization is **recorded** on the patient's network profile. Kroll then proceeds with filling a **new prescription** for the immunization product.

Choosing **No**, no new immunization is recorded on the patient's network profile. Users can still proceed with filling a new prescription for the immunization record.

ERx

[KRL-9264] PointClickCare® - View ERx Order Type on the order printout

Improvement

The ERx Order printout now shows the Order Type and the transaction's origin, when generated by a user via the "Print" button on the ERx Order Form.

Doolittle, Fred
145 Explorer Dr.
Mississauga ON M8A9C8

Lic# 67018

Aaron, T

Nursing Home: PCC Nursing Home

PointClickCare Order #: 688901

Entered By: nurse02,nurse02

Verbal (Oral)

Date Prescribed: 18-Apr-2023

Morphine Sulfate 5

Give 5 mg by mouth one time a day for PAIN/DYSPNEA MAY
CRUSH

Admin Start Date: 19-Apr-2023

DispenseFrequency: Daily - (2100:(5))

Route: by mouth

Trial: No

Additional Notes

Quantities unless specified otherwise: Routine medications to
be dispensed every 7 days or appropriate pack size to meet
PRN 31 doses,Orders authorized ongoing until next
Physician's review form signed unless stop date or
discontinue order given.

Modify, PCC

Signature: _____

*** For reference only. Non-dispensable. ***

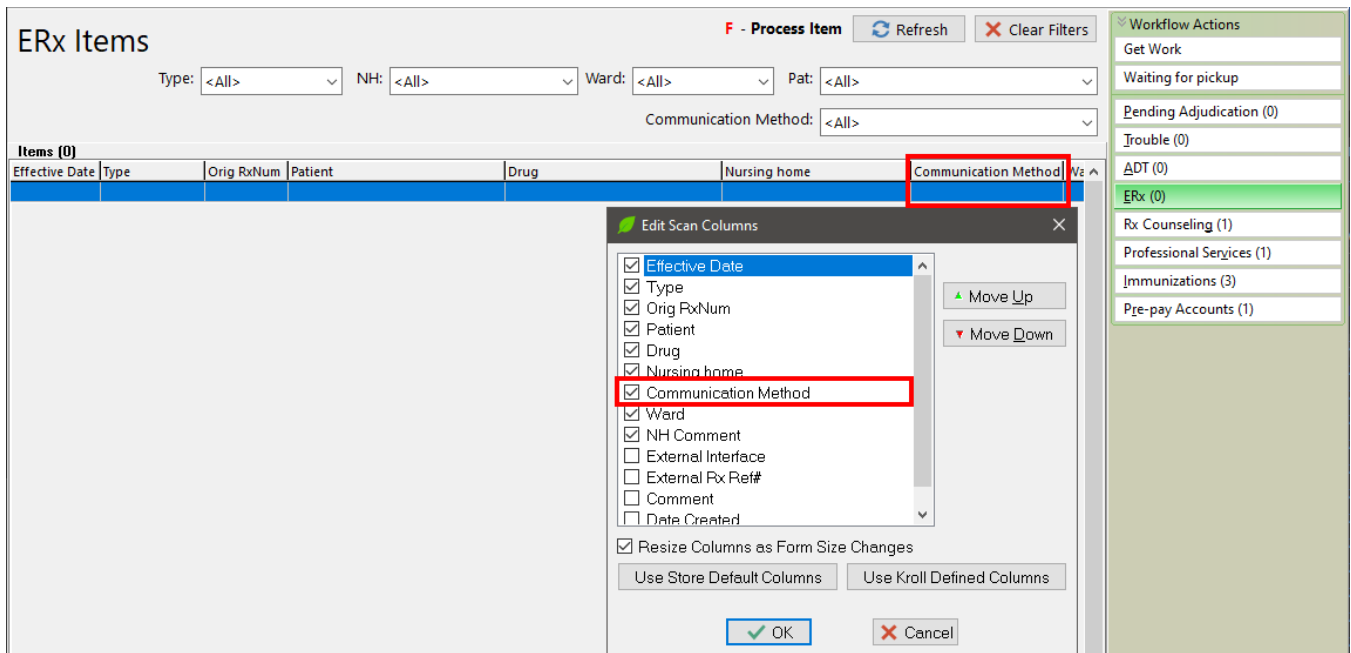
Printed 08-May-2023 at TELUS KWIN Pharmacy, 25 York Street, Toronto ON L0L 0L0

[KRL-9303] Add column header to sort ERx items by Communication Method

Feature

A new column header “**Communication Method**” has been added to the ERx screen to allow sorting ERx Items by their Communication Method. The sort order includes:

- Prescriber Entered
- Written
- Oral
- None



General

[KRL-6311] Add support for scanning 2D Delivery Order barcode from the Start screen

Feature

Delivery Orders can now be called up from the Start Screen by scanning the report's 2D barcode.

[KRL-7092] Enhance Transfer In screen to better collect info for proper prescription expiry date calculation

Feature

Two new fields were added to the "Transfer Rx from other store" and the "Transfer Rx In Details" forms:

- **Expiry Date**
- **Written Date**

Transfer Rx from other store

Search for a store. Type its name, address, or other information

Store Name

Chain

Address

City Prov

Postal

Phone Fax

Store is closed down

Rx information from other store

First fill date

Last fill date

Rx #

Total original fills

Total auth qty

Pharmacist Name

Expiry Date

Written Date

Comments

No Image Available

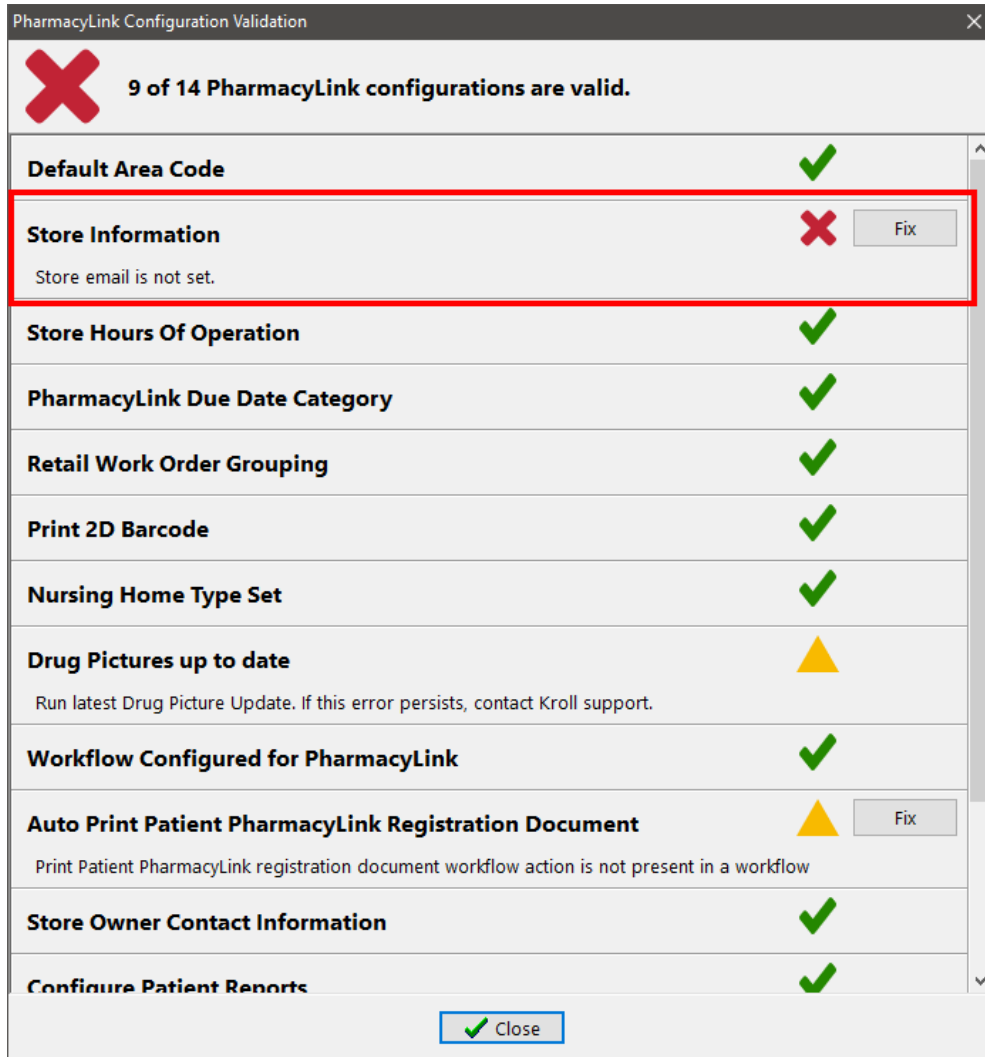
If no **Expiry Date** is provided, the **Written Date** provided by the transfer-from store is entered, Kroll will use it to calculate the prescription's expiry date, according to the Days entered in Store Level Configuration Parameters.

If no **Written Date** is entered but a **First fill date** or a **Last fill date** provided by the transfer-from store is entered, then these dates will be used to calculate the expiry date of the prescription.

[KRL-8603] Add PharmacyLink checklist item to ensure Email in Store Configuration is set

Feature

The PharmacyLink checklist is now showing a red cross if the store's e-mail address is not set in Store Level Configuration Parameters.



[KRL-9569] Work Order Drug List label - Print one prescription instead of vial label

Feature

The Work Order Drug List label can now be printed in place of the Vial label when there is only one prescription in the Work Order.

A new option is available in the Print Work Order Drug List workflow action configuration screen.

Workflow Action [Close]

Workflow Name: Print For:

Workflow Action:

Workflow Queue:

Prompt for Printer (when applicable)

Print drug list instead of vial label when order has 1 Rx


Users permitted to complete this action

<input checked="" type="checkbox"/> Pharmacist	<input checked="" type="checkbox"/> Licensed Technician
<input checked="" type="checkbox"/> Pharmacist Intern	<input checked="" type="checkbox"/> Pharmacy Tech Student
<input checked="" type="checkbox"/> Pharmacy Student	<input checked="" type="checkbox"/> Pharmacy Assistant
	<input checked="" type="checkbox"/> IT Support

[KRL-9595] Work Order Drug List label - Update barcode to be workflow barcode

Feature

The Work Order Drug List label now features a Kroll workflow 2D barcode. Scanning the barcode pulls up the Work Order.

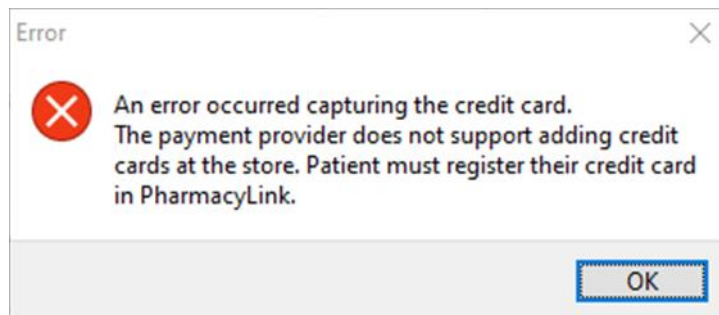
WO# 1213	# of Rx 1	
Test Patient		
14 TAB Euro-Colchicine 0.6mg Mfr: EUC PK: 100 DIN: 02456559		
		1/1

Payments

[KRL-7507] Prevent user from adding credit card when PharmaConnect is using a third party payment solution

Feature

An error message is now displayed when users attempt to insert a Credit Card record on a Patient card when the store is linked to PharmacyLink and uses a payment provider different than PayFacto®.

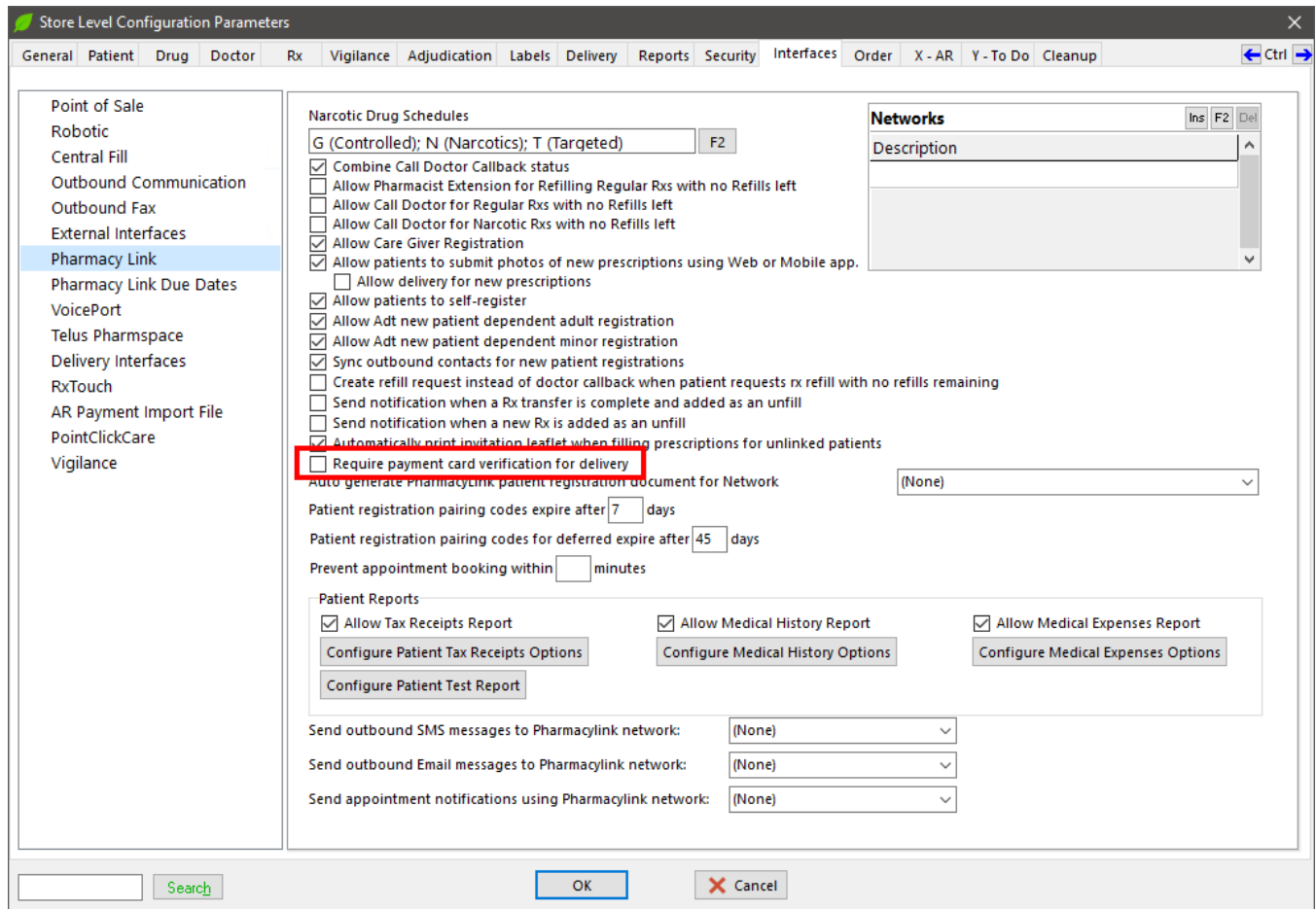


[KRL-8103] Add Store Configuration option to support the CVV Verification with PharmacyLink

Feature

A new option “**Require payment card verification for delivery**” has been added to the Store Level Configuration Parameters screen.

When enabled, Credit Card Verification Value (CVV) verification is enabled in PharmacyLink for the store.



[KRL-8841] Pick-Up prescriptions requested via PharmaConnect must be removed from associated invoice

Feature

When pickup prescriptions are ordered via PharmaConnect and the account holder chooses to review charges before paying, an Invoice will be created in Kroll for the associated Prepay account Work Order. Once all the prescriptions in the Work Order are processed, the Invoice is Posted automatically and it becomes available for payment in the app. In this scenario, patients (or authorized agents) still have the ability to pay in person when they pick up the medications.

Kroll will now remove prescriptions ordered through PharmaConnect with a pending payment from the posted Invoice when they are picked up. When a user completes the Pick Up from the **F10 – Pickup** screen or the **Touch/Pickup session** for only some of the prescriptions included in an Invoice, Kroll will remove the prescriptions from the Invoice and post it again automatically, updating the balance. If an Employee Discount had been applied to the invoice, the discount will be recalculated and applied to the Invoice again according to the new balance.

When a Prepay Work Order is open on a Kroll session and a user attempts to pick up a prescription included in a **Posted** invoice for the same Work Order from the **F10 – Pickup** screen on another session or from the **Touch/Pickup session** at the same time, the message “**AR IN USE**” will be displayed and the prescription can not be selected.

2-TO-QA-CHRISTINA:Pharmacy10-28-Walmart-Pickup

File Edit Utilities NH Cards Session Help Version 10 (Benitoite)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Use the check mark to select the items that the patient wants to pickup. **Patient Pays: \$0.00**

Back Start Over Please select Rxs to pick up Rx Info Pickup 1 Item

Ar, Dependent1 (Male, 7)			
<input checked="" type="checkbox"/>	Betaderm Cream 0.05% Rx: 1333406	Waiting for Pickup Fri Apr 14	\$10.56 <small>Paid</small>
<input type="checkbox"/>	Fucidin Cream 2% Rx: 1333411	Waiting for Pickup Fri Apr 14	AR In Use
<input type="checkbox"/>	Clotrimaderm Cream 1% Rx: 1333395	Rxs To Do 2h 56m ago	In Progress
Ar, Employee-1 (Male, 48)			
<input type="checkbox"/>	ACT Bupropion XL 150mg Rx: 1333410	Waiting for Pickup Fri Apr 14	AR In Use
<input type="checkbox"/>	Amitriptyline 25mg Rx: 1333407	Waiting for Pickup Fri Apr 14	\$10.58 <small>Paid</small>
<input type="checkbox"/>	Apo-Allopurinol 200mg Rx: 1333409	Packaging 2h 56m ago	In Progress
<input type="checkbox"/>	ACT Simvastatin 40mg Rx: 1333408		Picked Up 19 mins ago

← Back
⏻ Start Over

Please Select Rx's to Pickup

Rx Info

Pickup 1 Item

Use the check mark to select the items that the patient wants to pickup. **Patient Pays:\$0.00**

Betaderm Cream 0.05% Rx: 1333406	Ar, Dependent1 (Male, 7)	Waiting for Pickup	🕒 Fri Apr 14	<div style="display: flex; justify-content: space-between; align-items: center;"> \$10.56 ✓ </div> <small>Paid</small>
Fucidin Cream 2% Rx: 1333411	Ar, Dependent1 (Male, 7)	Waiting for Pickup	🕒 Fri Apr 14	AR In Use
Clotrimaderm Cream 1% Rx: 1333395	Ar, Dependent1 (Male, 7)	Rxs To Do	🕒 2h 47m ago	In Progress
ACT Bupropion XL 150mg Rx: 1333410	Ar, Employee-I (Male, 48)	Waiting for Pickup	🕒 Fri Apr 14	AR In Use
Amitriptyline 25mg Rx: 1333407	Ar, Employee-I (Male, 48)	Waiting for Pickup	🕒 Fri Apr 14	<div style="display: flex; justify-content: space-between; align-items: center;"> \$10.58 ✓ </div> <small>Paid</small>
Apo-Allopurinol 200mg Rx: 1333409	Ar, Employee-I (Male, 48)	Packaging	🕒 2h 47m ago	In Progress
ACT Simvastatin 40mg Rx: 1333408	Ar, Employee-I (Male, 48)			Picked Up 10 mins ago

When a user attempts to view a Prepay Work Order and prescriptions included in a **Posted** Invoice for the same Work Order are being viewed on the **F10 – Pickup** screen on another session or the **Touch/Pickup session**, a prompt will be displayed.

Accounts

Patient: _____ Work Order: _____

Rems (2)			
Type	Description	Current Balance	Work Order
Pre-pay	Prepay Work Order: 2130	\$36.80	2130
Pre-pay	Prepay Work Order: 2129	\$0.00	2129

🌿 Information Message
✕

Can't view this AR account because it is already in use on Station: DESKTOP-GJRE77C, Session: 9

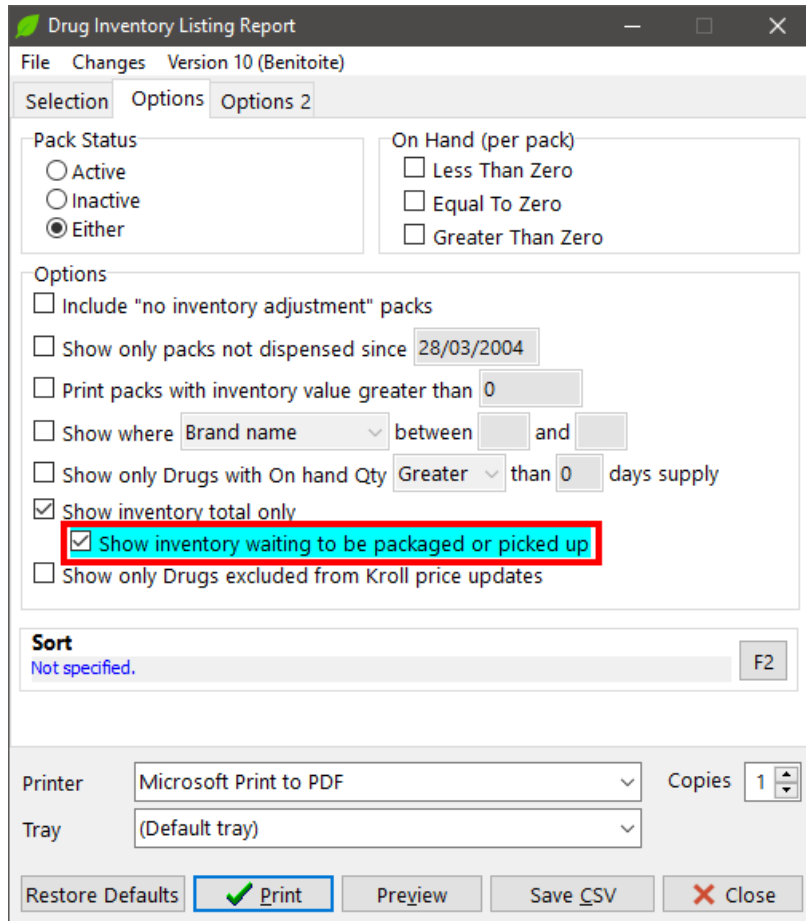
✓ OK

Reports

[KRL-1636] Drug Inventory Listing Report - Include new values for Pickup and Packaging totals

Feature

A new option "**Show inventory waiting to be packaged or picked up**" has been added as a sub-option of "**Show inventory total only**" for the **Drug Inventory Listing Report**.



When enabled, the total dollar amount for drug packs of prescriptions waiting to be packaged or picked up is printed and added to the Total for on-hand inventory to calculate the Total inventory value.

Drug Inventory Listing Report

Kroll pharmacy, 123 kroll st, Toronto ON A1A 1A1
Phone: (555) 555-5555 Fax: (555) 555-5555

ReportParameters
Inventory TotalOnly
Only showing drug packs from store Main

Drug Inventory Listing Report

Printed on: 08-05-2023 15:06:04

Total for on hand inventory: \$1,796.12

Total waiting to be packaged: \$18.67

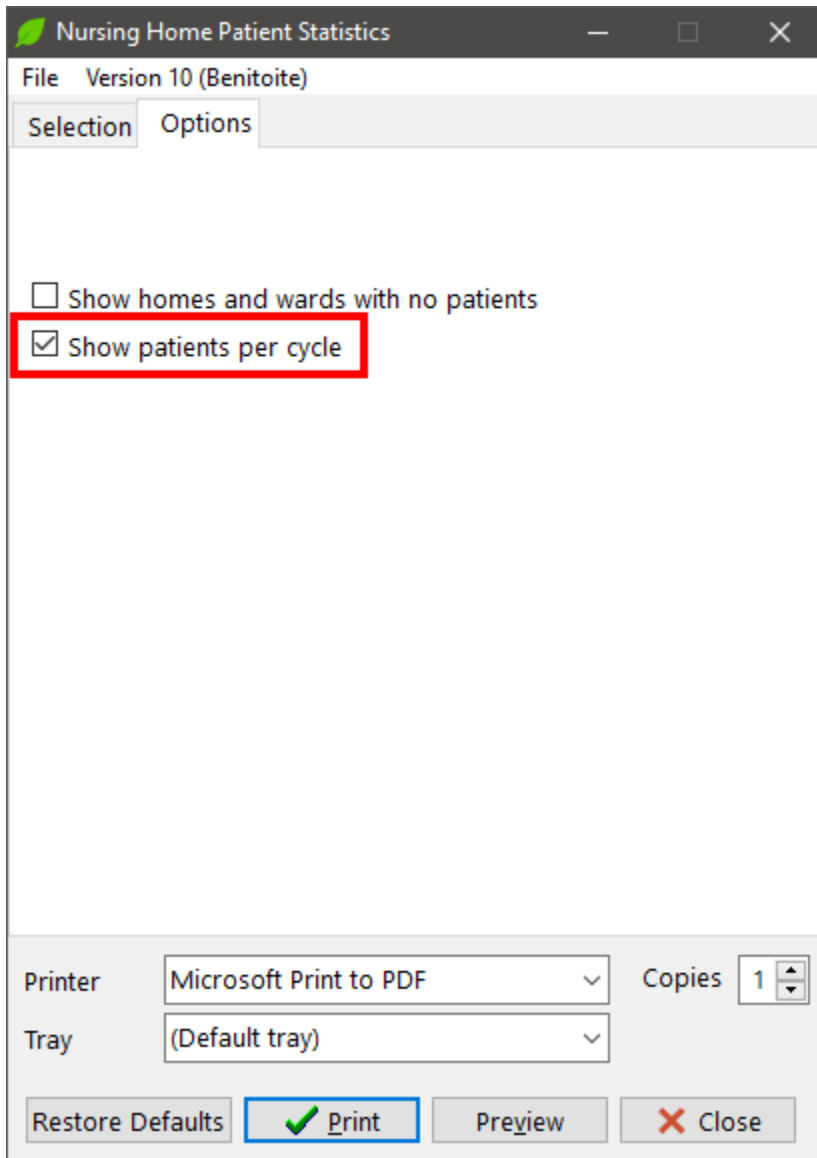
Total waiting to be picked up: \$1.88

Total inventory value: \$1,816.67

[KRL-8050] Show patients per cycle on Nursing Home Patient Statistics report

Feature

The Nursing Home Patient Statistics report has been updated to show the number of patients per Nursing Home Cycle (Enhanced Nursing Home module required).



A new option “**Show patients per cycle**” has been added to the Options tab in the report’s configuration screen.

Nursing Home Patient Statistics Report
 Stefan Walmart Minor, 123 Bulevard, Toronto ON J7V 0T5
 Phone: (416) 965-2145 Fax: (416) 965-2146

Report Parameters
 Date - 01-03-2023 to 30-03-2023

Nursing Home Patient Statistics Report

Printed on: 30-03-2023 14:50:52

Name	Patients	Active	Inactive	New	Discharged	Deceased
2Test 8050	3	3	0	0	0	0
Da	3	3	0	0	0	0
C	2	2	0	0	0	0
Test 8050	5	3	2	0	0	0
Ward 1	3	2	1	0	0	0
Cycle 3	1	1	0	0	0	0
Cycle 5	1	0	1	0	0	0
Ward 2	1	1	0	0	0	0
Cycle 1	1	1	0	0	0	0
Ward 3	1	0	1	0	0	0
Cycle 2	1	0	1	0	0	0