



Kroll Version 10 Service Pack 29

Feature Release Notes

August 2023

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Kroll Version 10 Service Pack 29 Feature Release Notes

This document is a compilation of new Features in Kroll Version 10 Service Pack 29. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

Central Fill

[KRL-8932] Add support for advanced Central Fill Packager label configuration and printing

Feature

Added the ability to send any **label stock** to **Central Fill**, not just the single label stock designated for the store. Also, the **Print Labels** option on Workflow Actions was renamed to **Print Label Set**.

Edit Central Fill Packager

Description

Host Packager ID Active ☒

Packager Type

Use Shipping Schedule ☐

Automatically Update Shipping Schedule ☐

Automatically Update Drug Eligibility List ☐

Supports server generated KrollCare ☐

Supports server generated Rx Receipt ☐

Use Rx warning labels generated in Kroll ☐

Print Labels ☐


Default Label Printer Stock

[KRL-8936] Add new workflow actions to enable sending individual labels to Central Fill

Feature

Added a number of new **Workflow Actions** to support sending different **label types** to **Central Fill**:

- Send Vial Label To Central Fill
- Send Receipt To Central Fill
- Send Hardcopy To Central Fill
- Send Counselling Label To Central Fill
- Send Delivery Label To Central Fill
- Send Profile Label To Central Fill
- Send Allergies Conditions Label To Central Fill
- Send Privacy Label To Central Fill
- Send Dialog Label To Central Fill
- Send Counseling Worksheet Label To Central Fill


Workflow Action
✕

Workflow Name


Workflow Action


Workflow Queue

Print For

Users permitted to complete this action

☒ Pharmacist
☒ Licensed Technician
☒ Pharmacist Intern
☒ Pharmacy Tech Student
☒ Pharmacy Student
☒ Pharmacy Assistant
☒ IT Support

 Save

 Cancel

[KRL-8962] Allow collecting prescription order Lot numbers from Central Fill and saving them

Feature

The system will now collect **prescription orders' Lot** numbers from **Central Fill** and save them in Kroll's drug record. Also, a new workflow behaviour was introduced when receiving Central Fill orders to move those Lot

numbers from the Central Fill prescription order Lot to the **prescription Workflow drug pack details**. So far, only the Parata Max and VBM packagers can send the drug Lot and Expiry to Kroll. However, users in Central Fill can manually enter the Lot and Expiry on the prescription order.

WorkflowPackagingComments

Drug Information

Brand Name

Paxil

Strength

Generic Name

Paroxetine Hydrochloride

DIN

Form

TAB (Film-coated Tablet)

Schedule

Manufacturer

GSK (GlaxoSmithKline Inc.)

Description

Location

Description

Total Qty to Package

30

Qty Packaged

30

Qty Owed

0

Pack Size 30

Qty to Package 30

Qty Packaged 30

Qty 10

Expiry Date 2023/02/04

Lot # 12354

Qty 20

Expiry Date 2024/02/02

Lot # 258746

[KRL-8963] Add Central Fill packager flag to indicate if packager support server generated receipt and server-generated Kroll Care

Feature

Added new **Central Fill** packager configuration options to indicate whether the packager unit supports a server-generated **Receipt** and a server-generated **Kroll Care monograph**.

- *Supports server generated Kroll Care*
- *Supports server generated Rx Receipt*

Edit Central Fill Packager

Description

Host Packager ID Active ☒

Packager Type

Use Shipping Schedule ☐

Automatically Update Shipping Schedule ☐

Automatically Update Drug Eligibility List ☐

Supports server generated KrollCare ☐

Supports server generated Rx Receipt ☐

Use Rx warning labels generated in Kroll ☐

Print Labels ☐

Default Label Printer Stock

[KRL-8964] Add support for background update of Central Fill drug eligibility list and shipping schedule

Feature

Kroll will support a scheduled background process that will **automatically update** a store with the **Drug Eligibility List** and the **Shipping Schedules** that are maintained via **Central Fill**.

[KRL-9041] Add support for pushing Warning labels from Kroll to Central Fill

Feature

Kroll will now be able to send **Warning labels** to **Central Fill** for a prescription. Central Fill will be able to receive these warning labels and then route them to the associated packaging machine. Data is being sent to Central Fill, however, so far, only the Parata Max packager is capable of sending this data in their transfer send file.

[KRL-9088] Add new workflow handlers for 'Send Compliance Calendar Label To CF' and 'Send Owe Label To CF'

Feature

New workflow handlers were added to allow **Compliance Calendar Labels** to be sent to **Central Fill** facilities.

[KRL-9091] Add workflow action to send Kroll Care to Central Fill

Feature

A new **Workflow Action** was added to support the changes done for sending **Kroll Care monographs** to the **Central Fill** facility.

Workflow Action

Workflow Name: Fill Regular Rx (LLNWF)

Workflow Action: Send Kroll Care to Central Fill

Workflow Queue: Rxs In Progress

Users permitted to complete this action

- ☒ Pharmacist
- ☒ Pharmacist Intern
- ☒ Pharmacy Student
- ☒ Licensed Technician
- ☒ Pharmacy Tech Student
- ☒ Pharmacy Assistant
- ☒ IT Support

Save Cancel

[KRL-9093] Add support for suppressing locally printed labels if they were sent to Central Fill

Feature

A new option has been added to the **Workflow** configuration to **suppress** a label from printing out at the store level if a prescription is sent to **Central Fill**.

- *Do Not Print if Label Sent to Central Fill*

Workflow Action

Workflow Name

Fill Regular Rx (LLNWF)

Workflow Action

Print Vial Label

Workflow Queue

Rxs In Progress

Users permitted to complete this action

☒ Pharmacist

☒ Licensed Technician

☒ Pharmacist Intern

☒ Pharmacy Tech Student

☒ Pharmacy Student

☒ Pharmacy Assistant

☒ IT Support

Print For

Every Rx

☐ Prompt for Printer (when applicable)

☐ Do Not Print if Label Sent to Central Fill

☐ Don't print for robotic packager Rxs

Prompt to print label

Default

Save

Cancel

The following types of labels can be suppressed:

- Allergies Conditions Label
- Compliance Calendar
- Counseling Label
- Counseling Worksheet
- Delivery Label
- Dialog
- Hardcopy
- Kroll Care
- Owe Label
- Privacy Label
- Receipt
- Vial Label
- Wallet Card

[KRL-9207] Ability to reprint a Vial Label that was suppressed for Central Fill

Feature

A change was made to ensure that the user can reprint a **Vial Label** in Kroll for prescriptions that were sent to **Central Fill**. This is supported with a new Workflow Action configuration option that will appear in a number of new Central Fill workflow screens.

[KRL-9227] Add Central Fill Order ID and Store Corporate ID on the Delivery Label for Central Fill prescriptions

Feature



Added the **Central Fill Order ID** and the **Store ID** to the new **Enhanced Delivery Label**.

[KRL-9228] Create a new Enhanced Delivery Label with new format, linear bar code, and Central Fill/Store Corporate IDs

Feature

Created a new **Enhanced Delivery Label** with new **format**, **linear bar code**, and **Central Fill/Store Corporate IDs**.

Marcey's Test Pharmacy (# 1945)
25 York street
Toronto ON M5J 2V5 Phone: (888)888-8888

Deliver to:	
Demo, Newpatient TELUS c/o TELUS Employee 204 Elmer Street address2 Toronto ON M6M 6M6 (888) 888-8888 ext. 123	
Test route	
30-May-2023 Rx: 1000294	For patient: Central, Fill2
Patient Pays: \$13.86	 T1000294.1
Signature _____	

[KRL-9272] Display the Central Fill status window on the F9-Workflow screen

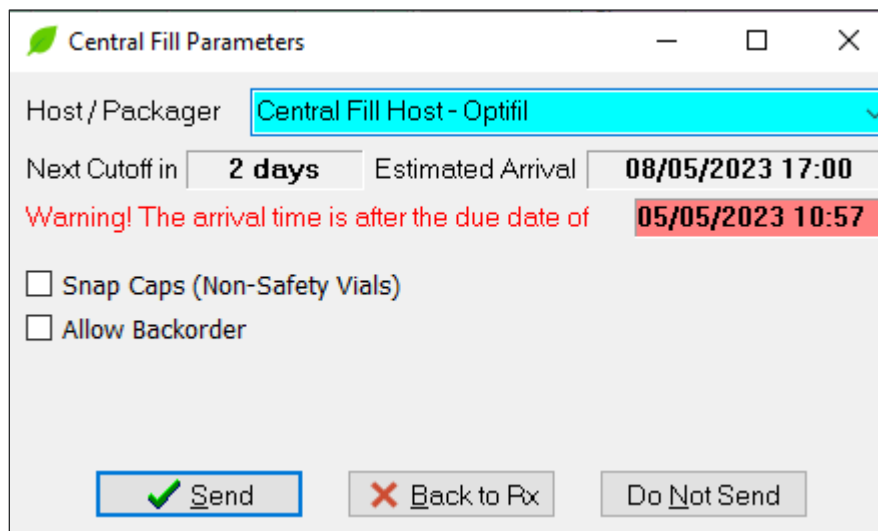
Feature

The **Central Fill Status** dialog that is currently displayed on the **Alt-X Start** screen will now also appear on the **F9-Workflow** screen.

[KRL-9319] Update the Fill screen to remove the first prompt for eligible Central Fill prescriptions

Feature

Initially, when filling a prescription that qualified for **Central Fill**, Kroll would prompt users twice to confirm whether they wished to send the prescription to the Central Fill facility. The first dialog box, asking '*Do you want to send the Rx to central fill?*' allowed users to choose *Yes* or *No*. However, this choice became redundant as users were presented with a subsequent dialog (**Central Fill Parameters**), providing them with another chance to decide whether to send the prescription to Central Fill or return to the prescription. For this reason, the first prompt has been removed, leaving just the second in place.



The screenshot shows a window titled "Central Fill Parameters" with a green leaf icon. It contains the following elements:

- A dropdown menu for "Host / Packager" with "Central Fill Host - Optifil" selected.
- Fields for "Next Cutoff in" (2 days) and "Estimated Arrival" (08/05/2023 17:00).
- A red warning message: "Warning! The arrival time is after the due date of 05/05/2023 10:57".
- Two checkboxes: "Snap Caps (Non-Safety Vials)" and "Allow Backorder", both of which are unchecked.
- Three buttons at the bottom: "Send" (with a green checkmark icon), "Back to Rx" (with a red X icon), and "Do Not Send".

[KRL-9410] Add reason codes when an eligible prescription is not being sent to Central Fill

Feature

Added a new **dropdown list** to the pop-up that appears when the user has opted to not send an eligible prescription to **Central Fill**. The new dropdown list allows users to select from a predetermined list of **Reasons**. The **Comment** section is still available. Either a Reason and/or a Comment is required to continue from this prompt.

[KRL-10342] Inactivate Central Fill consent when the agent's authorization has expired for a dependent

Feature

Central Fill Consent governs whether or not prescriptions can be transmitted to the Kroll Central Fill (CF) application for processing of prescriptions.

Authorized Agents (e.g. caregivers) are able to provide consent for these patients, who are minors, up until the age of minority.

When the patient reaches the age of majority, the consent provided by an agent is no longer valid, and a new consent must be provided in order to continue receiving service from the pharmacy. In Kroll, the **Central Fill Consent** text under Consent in the Patient Card will become *italicized* and grey, to indicate it is no longer valid.

Last NameCfFirst NamePatient7SalutationOKDropOffScan

Address 1777 Test AveAddress 2CityTorontoProvONPostalM2J 1V1CountryCanadaEmailSendQuick Code

Phone Numbers (0)F2InsDelDescriptionPhone

Family DoctorF2Clear

Birthdate16/08/2005Age18 yearsGenderUndifferentiatedLanguageEnglishHeightWeightLoadDelete

Consent

Show Complete HistoryExtra Functions

Rems (2) of (2)F2InsDel

Type	Description	Consent	Consent Date
Privacy Consent (Agent: Wm,Agent5)		No Consent	14/08/2023
Central Fill Consent (Agent: Wm,Agent5)		No Consent	14/08/2023

[KRL-10364] Hide the "Unknown" option in the "Given By" dropdown menu for all enhanced consent forms

Feature

The 'Unknown' option in the *Given By* dropdown menu will no longer be available in any consent form when the store is using the **Enhanced Consent** module.

Privacy Consent

Please enter whether or not the patient/guardian has given consent to record their information on the computer and/or send it over the network.

Given by: Patient (selected), Patient, Agent

Via: Written

☒ I consent
☐ I do not consent

Comment

Save and Print Save Cancel

Recorded
Recorded by: SB
Created: 31/05/2023
Last changed: 31/05/2023

Delivery Orders

[KRL-7181] Updating Delivery Consent via PharmacyLink® (Existing Patient)

Feature

Added the ability for a patient to sign a **Delivery Consent** form in **PharmaConnect** and then have that form sent back to Kroll and added to the patient's profile as a **Consent** record when the patient record already exists in Kroll.

[KRL-7185] Create a new Delivery Consent record screen

Feature

A new **Consent** record screen was created to support the **Delivery Consent** form. The user can access this via the **Consents** tab within the **Patient** profile. This screen allows for the recording of a patient's authorization of their address for **Delivery Orders** or allows an **Authorized Agent** to consent on behalf of a dependent.

1-(local):ON1028-Patient

File Edit Recent Patient View Profile Reports Utilities NH Cards Session Help Version 10 (Benitoite)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - New Rx Alt+X - Start

Last Name: Woo First Name: Karo Salutation: OK Save X Scan

Address 1: 33 Yonge Street Address 2: 4 Alt Addresses City: Toronto Prov: ON Postal: M1M 1M Country: Canada Email: Send

Phone Numbers (1): Description Phone Cell

Birthdate: 07/07/1977 Age: 45 years Gender: Female Language: English Height: Weight:

Family Doctor: Load Delete

Consent

☐ Show Complete History Extra Functions

Items (4) of (6)

Type	Description	Consent	Consent Date
Privacy Consent		Written Consent	25/01/2023
Agent Authorization Consent		Accepted (Agent: Woo,Jane)	
Agent Authorization Consent		(Agent: Woo,George)	25/01/2023
Agent Authorization Consent		(Agent: Woo,Joseph)	25/01/2023

User: OS (Olga Siliatski) 27/01/2023 16:17:35

[KRL-7233] Delivery Order User Interface changes to support multiple addresses

Feature

The **Delivery Order** screen was modified to indicate to the user when an **Alternate Address** has been identified as the '**preferred**' delivery address or as an '**alternate**' delivery address. A new icon was added to the **Locations** drop-down using a **delivery truck symbol**. The icon with the **star symbol** denotes the '**preferred**' delivery address.

1-(local):ON1028-Patient - Cook, Nora

File Edit Recent Patient View Profile Reports Utilities NH Cards Session Help Version 10 (Benitoite)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - New Rx Alt+X - Start

Last Name: Cook First Name: Nora Salutation: OK Save Cancel

Address 1: 35 Anystreet Phone Numbers (1) Birthdate: 07/07/1977

Address 2: Unit 23 6 Alt Addresses Description Phone Age: 45 years

City: Toronto Prov: ON Gender: Female

Postal: M1M 1M Country: Canada Language: English

Email: Send Height: Weight: Load Delete

Quick Code: Family Doctor: F2 Clear

Alternate Addresses

Copy default address F2 Ins Del

Location	Address1	Address2	City	Prov	Postal Code	Phone	Fax	Delivery	Billing	Auth
Default	35 Anystreet	Unit 23	Toronto	ON	M1M 1M1				N	
Second Floor	35 Anystreet	Unit 23	Toronto	ON	M1M 1M1				N	
Loc3	33 anystreet		Toronto	ON	M1M 1M1				N	
Loc4	35 Anystreet	Unit 23	Toronto	ON	M1M 1M1				N	
Loc5	35 Anystreet	Unit 23	Toronto	ON	M1M 1M1				N	
Loc6	35 Anystreet	Unit 23	Toronto	ON	M1M 1M1				N	

Rectangular Ship

User: OS (Olga Siitski) 0 30/01/2023 16:21:14

Profile

- All Rx
- Active Rx
- Active Rx w/Passtimes
- Refillable Rx
- Pricing Profile
- Not Disp./OTC Rx
- Rx Filled in Error
- Suspended Rx
- Transactions
- Perform Clinical Analysis

View

- Alternate Addresses (6)
- Appointments
- Authorized Agents (3)
- Batches
- Charting
- Consents
- Credit Cards
- Documents (2)
- ERx Orders
- History
- Immunizations
- Limited Use Items
- Outbound Communications
- PharmacyLink Access (3)

[KRL-7238] Update Kroll reporting capabilities to include delivery Consent

Feature

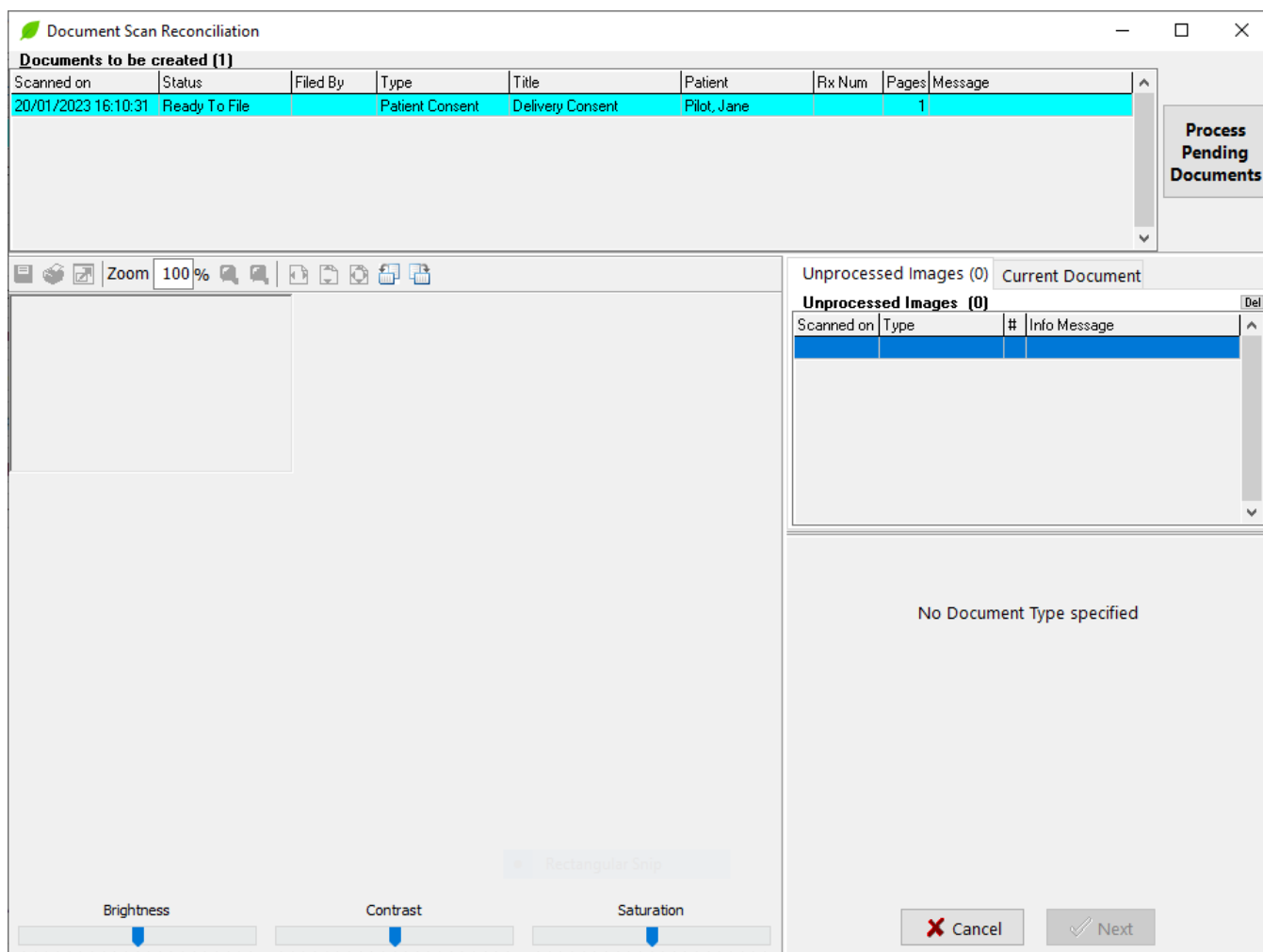
Added the new **Delivery Consent** type to the **Patient Consent Report**. The user can select this type as a filter.

The screenshot shows a software window titled "Patient Consent Report" with a menu bar containing "File" and "Version 10 (Benitoite)". Below the menu bar are three tabs: "Selection" (active), "Selection 2", and "Options". The "Selection" tab contains a "Consent Type" dropdown menu with "Delivery Consent" selected, which is highlighted by a red rectangular box. Below this is a "Consent" section with two checkboxes: "Unverified" and "Accepted", both of which are checked. The "Accepted" checkbox is highlighted with a blue background. Below the checkboxes are two buttons: "Select All" and "Clear Selection". Further down is a checkbox labeled "Include Revoked" which is also checked. At the bottom of the window, there are printer settings: "Printer" set to "Microsoft Print to PDF" and "Copies" set to "1". Below these are "Tray" settings set to "(Default tray)". At the very bottom are four buttons: "Restore Defaults", "Print" (with a green checkmark icon), "Preview", and "Close" (with a red X icon).

[KRL-7613] Integrating Delivery Consent changes to the Document Scan queue

Feature

The user will be able to print off a **Delivery Consent** form, have the patient sign it, and then scan that document back into Kroll. The printout now has the **2D bar code** that will link the document to the correct Delivery Consent record.



[illegible]

[KRL-7657] Merge Delivery Consent into existing patient records

Feature

When patient records are merged, the system will retain **Delivery Consent** forms and records from both profiles and merge them into the "final" profile.

[KRL-7770] Finalize Default Delivery Consent Schema for Kroll Central Maintenance

Feature

Backend work to add the correct XML file into the "main" Kroll Central Maintenance system to support the Delivery Consent form. This particular form is the general form used for Kroll Central Maintenance customers.

[KRL-7807] Delivery Address User Interface changes to support delivery consent

Feature

The alternate address screen was modified to allow more than one alternate address to be identified as a Delivery Address. Two options are provided: **Preferred** and **Alternate**.

[KRL-7809] Create Store Configuration flag to enable Consent for Delivery Addresses

Feature

Two new configuration options were added to the **Store Level Configuration Parameters** screen under the Patient tab.

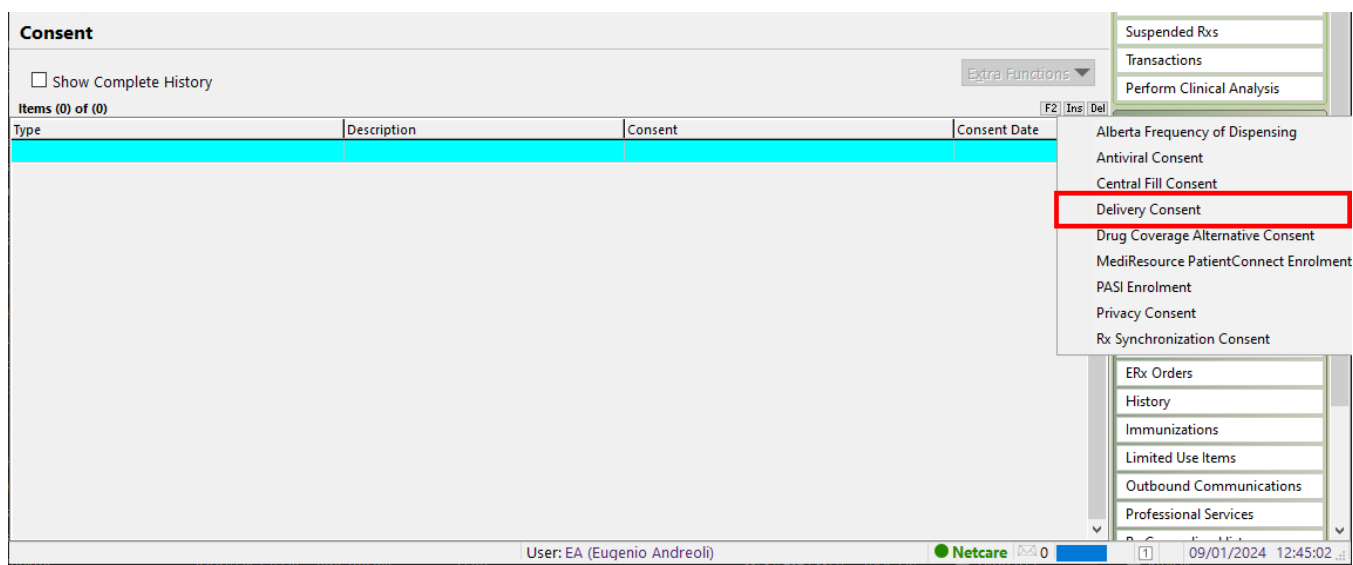
- **Enable delivery authorization** - This option enables Delivery Consent in the patient record.
- **Prompt for delivery consent** - This option allows to control whether or not having an authorized Delivery Address will prompt the user in Kroll to obtain a Delivery Consent from the patient.

The screenshot shows the 'Store Level Configuration Parameters' window with the 'Patient' tab selected. The '2 - Agent' section is active. In the 'Consent' group, the 'Enable delivery authorization' checkbox is checked and highlighted with a red box. Other options in this group include 'Prompt for patient privacy consent', 'Require patient privacy consent to fill Rx', 'Require guardian consent for patients under age', 'Enable consent for authorized agent', and 'Prompt for delivery consent'. The 'Default unit dose patient price group' is set to '<None>'. The 'Default patient card tab' is set to 'General' for retail patients and 'Nursing Home' for NH patients. The 'Search' section has 'Ignore provincial plans' and 'Ignore clinical plans' checked. The 'Profile' section has 'Hide expired Rx in the "Active" (Shift-F5) profile' checked. The 'Prompting' section has 'Prompt to add new or modified plans to existing Rx' checked. The 'Patient Document Retention' section has 'Type' set to 'Since Last Date of Service' and 'Retain documents for' set to 10 years and 0 months. The 'Fax Doctor report, Rx Transfer Out report, (+More)' are listed as reports to retain. The 'Use Citrix PLB for Netcare' checkbox is checked.

[KRL-8260] Allowing Delivery Consent records to be added from the Consent screen

Feature

The ability to create **Delivery Consent** records from the patient **Consent** screen. This allows users in Kroll to identify an address that has not yet been authorized by the patient, and then obtain consent to use it.



[KRL-8298] Creating Delivery Consent records from the Alternate Address screen

Feature

When the user saves an **Alternate Address** marked as '**Delivery**', the system will check to see if the address has been **previously authorized** by the patient. If not, the **user will be prompted** to get authorization from the patient to allow that address to be delivered to.

[KRL-8299] Creating Delivery Consent records from the Patient record

Feature

Kroll was enhanced to trigger a new prompt when the patient has a **Delivery Address** on file but has not yet been authorized. When the user creates or edits details on the "main" patient screen, the primary address will be evaluated by the system to see if that address has already been authorized. If not, the user will be prompted to get authorization from the patient to allow that address to be used for deliveries.

[KRL-8814] Add prompt on the Delivery Order screen when delivery authorization is missing for selected address

Feature

Added a **dialog** that will display when adding or editing an **Alternate Address** that has not yet been authorized by the patient. The prompt is informational only and will not affect the processing of the Delivery Order.

Alternate Patient Addresses

Location
third floor

Company

Care of

Address 1
123A Anystreet

Address 2
unit Wer345

City
Toronto

Country
Canada

Phone
Ext
Fax
Ext

☐ Use for billing

Use for delivery
Preferred

Delivery route
Canada Post Delivery

☐ ON
M1M 1M1
Canada Post Delivery, DeliveryRouteService1

Warning
This address has already been authorized by the patient. Altering the address will require reauthorization.

[KRL-9001] Add delivery signature selection to Store Configuration

Feature

Added new options to **Store Level Configuration Parameters** to control whether delivery is permitted with or without a **signature**.

Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels **Delivery** Reports Security Interfaces Order X - AR Y - To Do Cleanup

Print Delivery Order report: Always

Print Delivery Invoice report: Only if > \$0.00

☐ Print credit card on Delivery Order report

☒ Print credit card on Delivery Invoice report

☒ Print drug information on Delivery Order report

☐ Print section Release Of Delivery Order on Delivery Order report

☐ Print section Delivery Of Order on Delivery Order report

☐ Print section Receipt of Delivery Order on Delivery Order report

☐ Print section ID Required on Delivery Order report

☐ Print store logo on delivery invoice

☐ Mark delivery order shipped on print

☐ Warn me if the address used in a delivery order is not valid

Delivery order bar code: Delivery Order Number

☐ Delivery order export

Delivery order export folder: Browse

Note: It is recommended that a shared network folder is selected to keep all exported orders in one location.

Edit

Default delivery charge \$ 0

Retain completed delivery orders for 0 months

☒ Allow patients to receive deliveries without signature

Require signature for orders with value greater than \$ (blank = no max)

☐ Require signature for refrigerated products

Require signature for delivery addresses in these provinces/territories: F2

Require signature for delivery addresses for these drug schedules: F2

☐ Default waybill number for Store Delivery

Search OK Cancel

[KRL-9004] Uncheck Canada Post signature options when a signature is not required

Feature

Added functionality to uncheck the 'Signature option' checkbox on the **Canada Post Create Shipment** form when a **Delivery Order** is being shipped without requiring a signature by the recipient.

[KRL-9180] Update Delivery Orders to include new statuses

Feature

Added three new statuses to Delivery Orders:

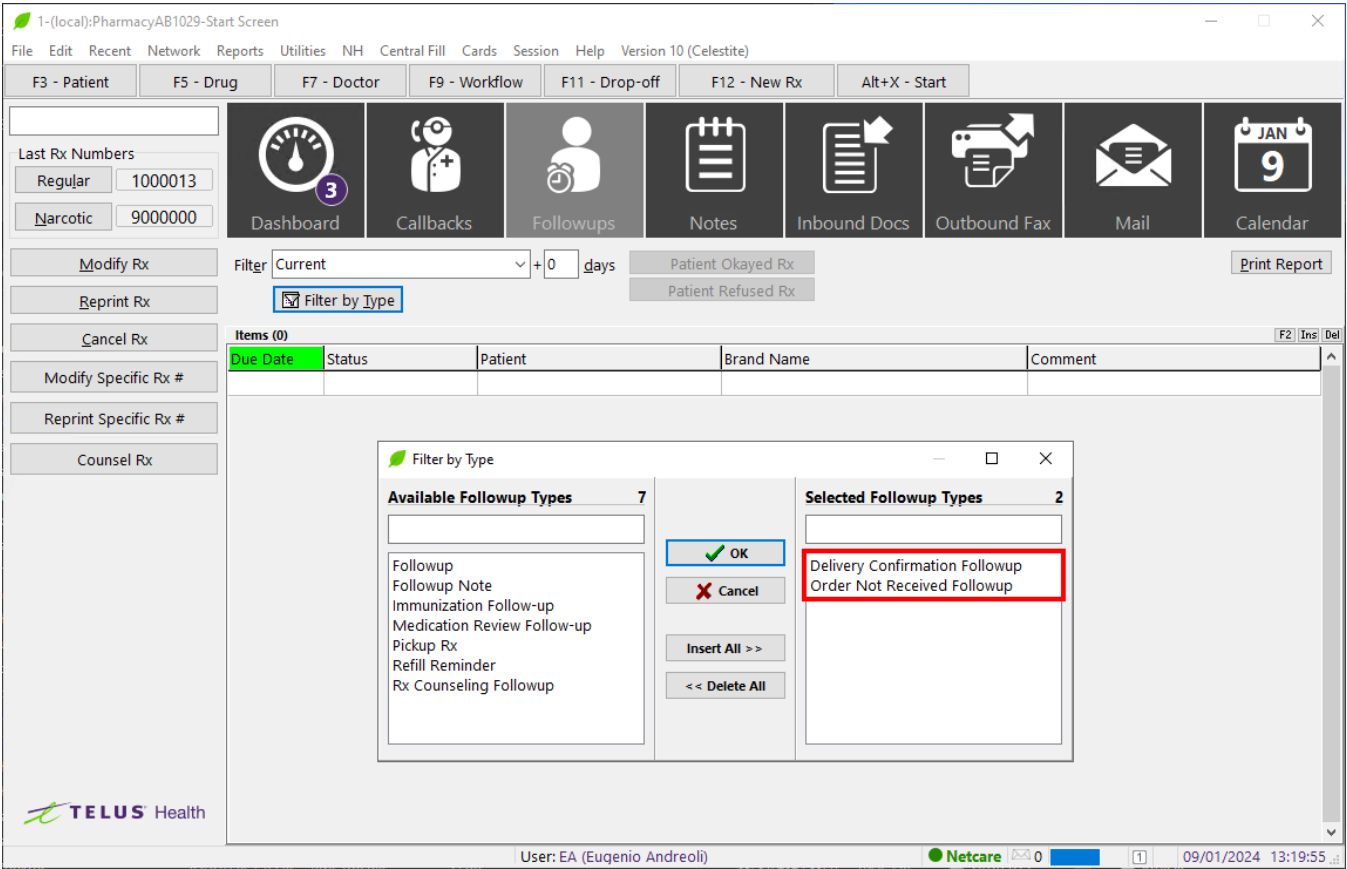
- **Delivered Not Confirmed** - This status is displayed when an order has been delivered without a signature being required and the patient has not yet confirmed that they have received the order.
- **Not Received** - This status indicates that the patient has reported that they have not received the order.
- **Closed Not Received** - This status is displayed when an order is closed due to the patient not receiving their order.

[KRL-9181] Add two new Follow-Up Types and link them to Delivery Orders

Feature

Two new **Follow-Up Types** have been added to Kroll:

- **Delivery Confirmation Followup** - This is used to follow up with a patient to get confirmation that a 'no-signature' delivery has been received.
- **Order Not Received Followup** - This type serves to follow up with a patient when they have indicated that they did not receive an order that was marked as being delivered to them.



[KRL-9287] Add new Store Configuration option for enhanced thermal delivery labels

Feature

A new option was added to the **Store Level Configuration Parameters** screen, under the **Labels** tab.

- *Use enhanced delivery label (Thermal only)*

Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication **Labels** Delivery Reports Security Interfaces Order X - AR Y - To Do Cleanup

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

☐ Print Rx ranges on daily total label
☐ Print warning label to indicate no refills remaining
☒ Print mixture component breakdown label
☒ Print costs
☒ Print Tx label
☒ Print pictures
☐ Print description with drug image
☐ Print patient dialogue label
☐ Print cost difference label
☐ Print Ontario-compliant counselling checklist

☒ Print provincial card expired label on Ontario dot matrix set
☐ Print free form labels to dot matrix printer
☐ Print user labels to dot matrix printer
☐ Print "Controlled Partial Fill Pickup" label
☐ Print Allergies/Conditions label when inactivating/reactivating
☐ Print enhanced work order drug list
☐ Print mixture component breakdown on second vial

☐ Print counselling on right margin for...
☐ New Rx's
☐ Repeat Rx's

☐ Print hardcopy comments on...
☐ Allergies/Conditions label
☐ Drug information label

☐ Print robotic in separate section on Work order drug list label

Audit/Tracking position: (NONE)

Audit/Tracking label box wording

1 Check of entry	2 Rx fill	Compliance label location	In Place Of Counselling
3 Order entry	4 Final check	Dose checking label location	(NONE)
5	6	Drug message location	< (NONE) >
7	8	Workflow messages location	< (NONE) >

Profile / Wallet Card **Delivery / Privacy** Coupon

Delivery

☐ Use enhanced delivery label (Thermal only)
☒ Always print delivery label
☐ Print Rx number
☐ Print phone number
☐ Print co-pay
☐ Print pending medication review notification
☐ Print signature line
 Position: Mailing label

Privacy

☐ Print phone number
☐ Print patient pays
☒ Print third party amount
☐ Print pending medication review notification
☐ Print signature line
☐ Print patient email address
☐ Print refrigerated product indicator
 Position: (NONE)

Search OK Cancel

When this option is enabled, the new **Enhanced Delivery Label** will print in place of the standard Delivery Label.

The new label will print the **prescription's number**, **copay amount** and the **patient's phone number** on the Delivery Label. Non-enhanced labels will continue to only allow two of the three fields.

[KRL-9299] Allow users to manually set Delivery Order status 'Delivered Not Confirmed'

Feature

A button has been added to the **Delivery Orders** screen to allow a user to mark a **Delivery Order** as being delivered but not confirmed. As well as updating the **Delivery Order's** status, a **Delivery Confirmation Follow-Up** is automatically created.

Delivery Orders

Last, First Name
Filter Clear

Delivery Route All

Delivery Status All
☐ Created Date This Month
01/05/2023 11/05/2023

Del. #	Status	PatName	Created On	By	Shipped On	By	DeliveryRoute	Paid by
9	Shipped	Barnum, Sharolyn	10/05/2023 4:55:43 PM	SB	10/05/2023	SB		
8	Pending	Barnum, Sharolyn	10/05/2023 4:51:21 PM	SB				
7	Pending	Bahena, Donya	08/05/2023 3:04:51 PM	SB				
6	Not Received	Badescu, Stefan	28/04/2023 2:39:04 PM	SB	08/05/2023	SB		
5	Received	Badescu, Stefan	28/04/2023 2:10:01 AM	SB	28/04/2023	SB		
4	Not Received	Bahena, Donya	27/04/2023 2:14:30 PM	SB	27/04/2023	SB		
3	Not Received	Kroll, Firstname	26/04/2023 4:18:00 PM	SB	27/04/2023	SB		
1	Shipped	Stefan, Badescu	26/04/2023 1:04:24 PM	SB	27/04/2023	SB		

Delete
Deliver
Delivered Not Confirmed
Print
Details
Close

[KRL-9490] Add Buttons to the Delivery Order Edit Screen

Feature

Additional buttons have been added to the **Delivery Order Form** to allow a user to update the Delivery Order's status:

- **Not Received**
- **Closed Not Received**

Packages

Default Package Type Not Specified

Package Items (1)

Description	RxNum	Patient	Cost	Tax	Total	Pat Pays
Not Specified						
Advil 200mg	1000015	Barnum, Sharolyn	\$10.84	<None>	\$10.84	\$2.71

Deliver
Not Received
Print
OK
Cancel

Packages
Default Package Type Not Specified

Package Items (1)

Description	RxNum	Patient	Cost	Tax	Total	Pat Pays
Not Specified						
Advil 200mg	1000015	Barnum, Sharolyn	\$10.84	<None>	\$10.84	\$2.71

[KRL-9951] Allow users to manually override the Signature Required toggle

Feature

Added functionality to allow users to **override** the system's recommendation as to whether a **Delivery signature** is or is not required.

[KRL-9953] Recalculate the Signature Required value when the Delivery Order is changed

Feature

When a **Delivery Order** has been updated after the order has been placed in **PharmaConnect**, Kroll will recalculate the eligibility of that order to decide whether it can or cannot be sent without a signature being required.

[KRL-10019] Add Signature Eligibility field to the Delivery Order screen

Feature

Added a '**Signature Eligibility**' field to the **Delivery Order Form** to indicate whether the order is eligible for delivery without signature based on the related **Store Level Configuration Parameters** settings.

Ship To

Super, Patient

Location

Primary

Company

Care of

Address1

Address2

City

Province

AB (Alberta)

Country

Postal

Phone #

Ext

Status

Pending

Delivery #

2

Delivery Type

Store Delivery

Delivery Route

<Undefined>

Delivery Service

<Undefined>

HAL Code

Payment Method

<Undefined>

Waybill #

Delivery Charge

Charge

0.00

Tax Type

GST

GST

\$0.00

Total

\$0.00

Total Item Value

\$147.73

Total Delivery Order Value

\$147.73

Total Patient Pays + Charge

\$147.73

Signature Eligibility

Eligible for no signature

Signature Requested?

Unknown

☒ Signature Required

Comment (Character Count: 0)

Packages

Default Package Type

Not Specified

Package Items (1)

Add Item

Packages

Description	RxNum	Patient	Cost	Tax	Total	Pat Pays
Not Specified						
Bexsero Vaccine	1000013	Super, Patient	\$147.73	<None>	\$147.73	\$147.73

Ship

Print

OK

Cancel

[KRL-10020] Hide fields when 'Allow patients to receive deliveries without signature' is disabled

Feature

The **fields** related to **delivery without signature** will be **hidden** from the **Delivery Order Form** when the 'Allow patients to receive deliveries without signature' **Store Level Configuration Parameter** option is not enabled.

[KRL-10021] Enable/Disable signature requested and signature required fields

Feature

When the status of a **Deliver Order** is **Pending**, the *Signature Requested?* and *Signature Required* fields on the **Delivery Order Form** will be enabled. In all other scenarios, these options will be disabled.

Ship To

Super, Patient

Location

Primary ^

Company

Care of

Address1

Address2

City

Province

AB (Alberta)

Country

Postal

Phone #

Ext

Status

Shipped

Delivery #

2

Delivery Type

Store Delivery

Delivery Route

<Undefined>

Delivery Service

<Undefined>

HAL Code

Payment Method

<Undefined>

Waybill #

Delivery Charge

Charge

0.00

Tax Type

GST

GST

\$0.00

Total

\$0.00

Total Item Value

\$147.73

Total Delivery Order Value

\$147.73

Total Patient Pays + Charge

\$147.73

Signature Eligibility

Eligible for no signature

Signature Requested?

Unknown

☒ Signature Required

Comment (Character Count: 0)

Packages

Default Package Type

Not Specified

Package Items (1)

Description	RxNum	Patient	Cost	Tax	Total	Pat Pays
Not Specified						
Bexsero Vaccine	1000013	Super, Patient	\$147.73	<None>	\$147.73	\$147.73

Undo Ship

Deliver

Delivered Not Confirmed

Print

OK

Cancel

[KRL-10022] Calculate the Signature Required field based on Eligibility and Signature Requested fields

Feature

Added functionality to **automatically toggle** the *Signature Required* option on the **Delivery Order Form** based on whether the order is eligible for no signature and the patient has requested delivery without signature.

DIS

[KRL-4801] Add a configuration option to not Print the prescription order on a Pharmacist Prescribe

Feature

The “**Print Prescription Order when pharmacist records pharmacist prescribe**” dropdown menu has been added to the Store Level Configuration Parameters screen to control printing of the **Prescription Order** when pharmacist users fill **Pharmacist Prescribe** prescriptions.

Available options are:

- **Ask** – A prompt will be shown: “Do you want to print a Prescription Order?”.
- **No** – A Prescription Order will not print automatically.
- **Yes** – A Prescription Order will always print automatically.

Store Level Configuration Parameters

General Patient Drug Doctor **Rx** FDB Adjudication Labels Delivery Reports Security Interfaces Order X - AR Y - To Do Cleanup

1 - General 2 - Pricing 3 - Prompting 4 - Nursing Home 5 - Background Rx Filling 6 - Workflow 7 - Counseling 8 - Immunization 9 - CeRx 10 - Auto-Refill/Reminders

Drug Subs

☒ Prompt to use drug subs ☐ Automatically use drug subs

☐ Use drug subs when batching

Cancels

☐ Prompt if doctor refused repeat when cancelling an Rx

☒ Prompt for comments when cancelling an Rx

☐ Always require comment

☐ Prompt for comments when cancelling an Rx for rebilling

☐ Prompt if was undeliverable when cancelling an Rx

Inactivations

☒ Prompt for comments when inactivating an Rx

☐ Always require comment

Copy

☒ Prompt for repeats when copying an Rx

☐ Prevent copying an inactive Rx to a new number

☒ Prompt to copy to new number if refilling an Rx with no repeats

☒ Prompt to copy "Mistake" Rxs to a new number

☒ Prompt to retain Min Interval Days when copying an Rx

Batching / AutoFill

☐ Prompt to batch NH Rxs

☐ Remove manual price for batched Rxs

☐ Show thermal/dot matrix label config on autofill

☐ Prompt for Due Date on autofill batches

☐ Prompt for Tx comment on autofill batches

☐ Require a reason for backdating Rx

☐ Prompt before submitting to manual plan

Require pharmacist login when undo Transfer older than days

Drug Programs

☐ Participate in the Pharmacy Access program

☐ Use station name subdirectories for Pharmacy Access

XML path Days back

☐ Enable Rx Canada program (RxGateway)

Medication Reviews

☐ Prompt for Medication Review

☐ Track Medication Review Rejection Reasons

☒ Allow 'Never Prompt' for Medication Review

Enrol patients for pickup notification

Enrol NH patients for pickup notification

Save Rx Route of Admin as default if no default set

Save Rx Dosage Form as default if no default set

☐ Prompt when not dispensing as drug's pack size

☐ Prompt if doctor authorization received for narcotic Rxs

☒ Prompt if there is not enough inventory to fill the Rx

☐ Prompt to print script image for first fill of an unfilled Rx

☐ Prompt for AADL plan information if SA number is NOT set

☒ Prompt to use manual price from last refill

☐ Check for high intensity drugs ☐ Show local patient profile on fill

Print Prescription Order when tech records pharmacist prescribe

Print Prescription Order when pharmacist records pharmacist prescribe

Search

[KRL-5103] Improvements to prevent users from ignoring the DIS claims queue (Alberta)

Feature

A new prompt has been integrated into Kroll, which appears when a Pharmacist or a non-pharmacist Manager user logs into a Kroll session.

This prompt serves to notify the user about any pending clinical transactions that should be sent to the DIS (Drug Information System), indicating whether they are **overdue by more than 7 days**, **overdue by less than 7 days** and can be completed by the current user, or **overdue by less than 7 days but must be completed by another user**.

Pending Clinical Claims

There are clinical claims waiting to be completed!

Recording these data on Netcare is vital to patient safety and public health.
Complete these claims as soon as possible to ensure an accurate profile.

There are **2** claims pending more than 7 days

Review Now

There are **1** claims pending 7 days or less that you are eligible to complete

Review Now

There are **1** claims pending 7 days or less that must be completed by the previous user

Review Now

Ignore

The **Pending Adjudication** screen filters have been changed to include the following options:

- **Over 7 days old** – This will display pending claims overdue by more than 7 days.
- **7 days or less, I can complete** – This will display claims overdue by 7 days or less that the current user can complete.
- **7 days or less, another user must complete** – This will display claims overdue by 7 days or less that must be completed by a different user.

Clicking on any of the **Review Now** buttons on the prompt will bring the user to the Pending Adjudication queue, where the correct filter will be automatically selected to align with the three new filters introduced.

2-(local):PharmacyAB1029-Workflow

File Edit Network Utilities NH Workflow Cards Session Help Version 10 (Celestite)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - New Rx Alt+X - Start

Filter By 7 days or less, I can complete Show only Netcare claims space - Mark Rxs Refresh M - Modify Rx(s) Del - Delete

Send/Receive All Current User (Rob Clarke) over 7 days old

Err	Status	User	Rx Num	Patient	Brand Name	Message
Not Sent	7 days or less, I can complete	29 RC	1000010	Obay, Adeem Kraig F	Apo-Fluoxetine 10mg	
Postponed	7 days or less, another user must complete	41 EA	1000011	Obay, Adeem Kraig F	Auro-Amlodipine 10mg	
Postponed	Rx Plan Claim	08/09/2023 17:47:57 EA	1000008	Obay, Adeem Kraig F	ACT Ramipril 5mg	

Workflow Actions

Rx To Do
Rx In Progress

Pending Adjudication (3)

Trouble (0)
Rx Counseling (4)
Professional Services (0)
Immunizations (1)

Network Queue

Send All
Send for Current Patient

General

[KRL-7629] Provide the ability to include the scanned prescription image/electronic prescription when transferring out a prescription

Feature

Added the new **Print Rx Image** option to the **Rx Transfer Report** configuration screen. When enabled, the system will generate a copy of the scanned prescription image/saved eRx order and attach it to the Rx Transfer Report. Both can be printed out and/or faxed via Kroll Fax.

The screenshot shows a software interface for transferring prescriptions. The main window is titled "Transfer Out Rx(s)". It has a search bar at the top with the text "Search for a store. Type its name, address, or other information" and a "New" button. Below the search bar, there are fields for "Store Name" (containing "Transfer Out Store") and "Pharmacist Name". To the left of these fields are labels for "Chain", "Address", "City", "Postal", and "Phone". Below these fields is a section for "Rx Summary" with a table containing "Rx Num" and "1000013". A modal dialog titled "Rx Transfer Report" is open in the center. It has a "File" menu and "Version 10 (Celestite)". The "Options" tab is selected, showing a list of checkboxes: "Print Billing Info" (checked), "Print patient allergies and conditions" (unchecked), "Use doctor's address from Rx" (unchecked), "Print Cover page" (unchecked), "Print Rx Status" (unchecked), and "Print Rx Image" (unchecked). The "Print Rx Image" checkbox is highlighted with a red box. Below the checkboxes are fields for "Printer" (set to "Microsoft Print to PDF") and "Tray" (set to "(Default tray)"). There is a "Copies" spinner set to "1". At the bottom of the dialog are buttons: "Restore Defaults", "Print" (with a green checkmark icon), "Preview", and "Close" (with a red X icon). At the bottom of the main window are buttons: "Transfer Out Eligible Rxs" and "Cancel" (with a red X icon).

[KRL-8344] Terminate Kroll at a configurable relative time

Feature

A new feature has been added to have Kroll sessions automatically close after a configurable amount of time. This feature enhances security by providing an extra layer of protection.

A new option has been added to the **Store Level Configuration Parameters** screen:

- **Terminate session _ minutes after locked session** - setting this to a value other than 0 will automatically **exit** the Kroll session after the specified number of minutes.

The existing *Blank screen after _ minutes* option has been renamed to:

- **Lock session after _ minutes**

☒ **Require Passwords**

Regular Users **Manager Users**

Min password length

Min password age days

Force password change after days

Prevent usage of previously used passwords

Disable user after failed attempts (minimum of 3)

☐ Force password change for new user

☐ Enforce complex passwords

☐ Force the use of numbers in password

☐ Force the use of symbols in password

Lock session after minutes

Terminate session minutes after locked session

☐ Require User ID For Every Rx

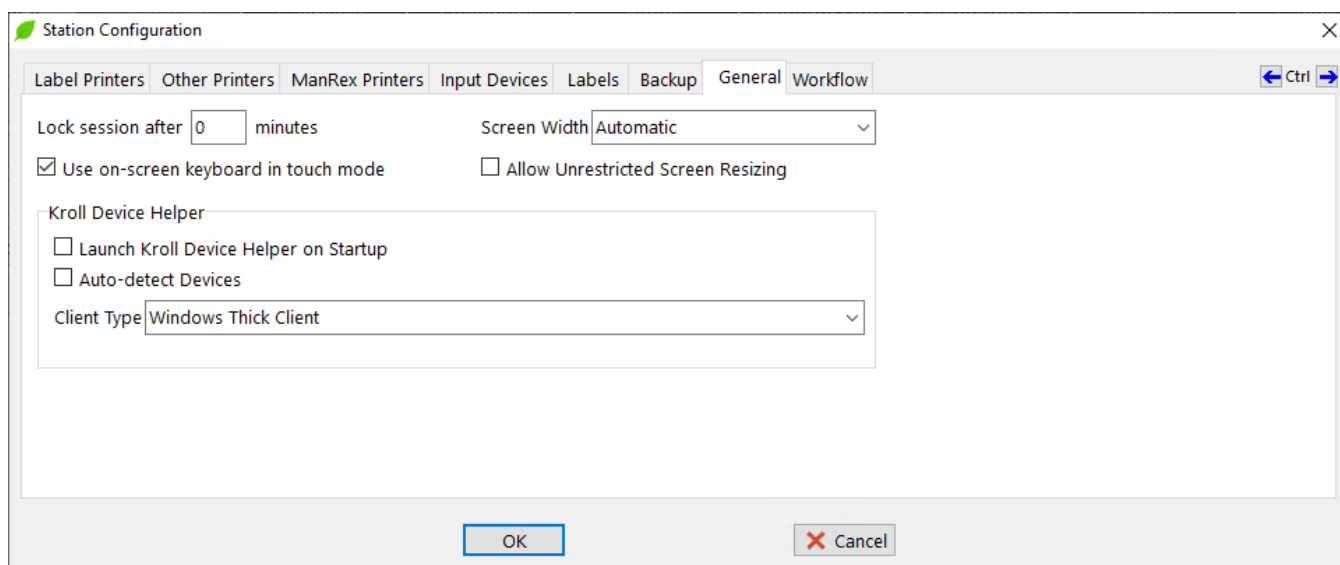
Require Password After No Rx Activity in minutes

☒ Allow Password Recovery With App

☒ Allow sending public IP address to Pharmanet

Additionally, the *Blank screen after _ minutes* option in **Station Configuration** has been renamed to:

- **Lock session after _ minutes**



[KRL-8380] Rx Canada Health Inform program no longer used

Feature

Removed User Interface and logic associated with **Rx Canada Health Inform**, including:

- Configuration setting to enable the feature
- Prompting at the time of prescription fill for participation in the program
- Report for generating data

[KRL-9408] Update the Workflow queue section on the Dashboard to allow more queues to appear

Feature

The **Dashboard** screen has been enhanced to allow for a larger number of queues to appear, by incorporating a "heat map". The list will be scrollable if the number of queues exceeds the default space. Warning messages that appeared at the bottom of the screen have been moved to the right.

Store 1 (Main) --Start Screen

File Edit Recent Reports Utilities NH Central Fill Cards Session Help Version 10 (Celestite)

LiveChat with Kroll Support

F3 - Patient

F5 - Drug

F7 - Doctor

F9 - Workflow

F10 - Pickup

F11 - Drop-off

F12 - New Rx

Alt+X - Start

Last Rx Numbers

Regular57016

Narcotic10003

Modify Rx

Reprint Rx

Cancel Rx

Modify Specific Rx #

Reprint Specific Rx #

Counsel Rx

Dashboard130

Callbacks1

Followups4

Notes1

Inbound Docs

Outbound Fax

Mail

Calendar

Rx Work in Progress

	Overdue	0-1 hrs	1-4 hrs	4+ hrs	Tomorrow	Trouble	Total
Input	8	0	0	0	0	0	8
Adjudicate	48	0	0	0	0	0	48
Waiting for Payment	4	0	0	0	0	0	4
Filling	27	0	0	0	0	0	27
Technical Check	7	0	0	0	0	0	7
Pharmacist Check	5	0	0	0	0	0	5
CPack: Filling	7	0	0	0	0	0	7
CPack: Technical Check	0	0	0	0	0	0	0
CPack: Pharmacist Check	2	0	0	0	0	0	2
Central Fill Receive	22	0	0	0	0	0	22
Pickup Completion	0	0	0	0	0	0	0

Rx's Waiting for Pickup

	1-7 days	7-14 days	14-21 days	21-28 days	28+ days	Total	Total \$
Waiting for Pickup	0	0	0	1	5	6	\$93.00

Central Fill Status

Next Cutoff

Rxs to Send12

Rx Counts

New1

Repeat2

Total3

Development use only

TELUS Health

User: P (Pharmacist)

0

1

02/06/2023 22:27:09

[KRL-9409] Update the F9-Workflow screen to allow configurability of visible queues

Feature

The **F9-Workflow** screen has been enhanced to display more queues by default.

Kroll V10 SP29 Feature Release Notes

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Store 1 (Main) --1-(local):PharmacyON1029_WM-Workflow

File Edit Utilities NH Central Fill Workflow Cards Session Help Version 10 (Celestite)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

☐ Show Rxs from

	Overdue	0-1 hrs	1-4 hrs	4+ hrs	Tomorrow	Trouble	Total
<input type="checkbox"/> Data Entry	24	0	0	0	0	0	24
<input type="checkbox"/> Data Verification	6	0	0	0	0	0	6
<input type="checkbox"/> Packaging 2	1	0	0	0	0	0	1
<input type="checkbox"/> Pharmacist Verification	1	0	0	0	0	0	1
<input type="checkbox"/> Incomplete Pickup	0	0	0	0	0	0	0

Show/Hide Queues

Central Fill Status

Next Cutoff Rxs to Send 0

Get Work

Rx's In Progress

space - Mark Rxs Refresh

F - Call up Rx(s) Del - Delete

#	Tote	ToDo	Origin	DueDate	Days	Fill Date	Days Ago	Due	RxNum	WO #	Patient	BrandName	Doctor	Ni

User: EA (Eugenio Andreoli) 0 09/01/2024 14:16:09

Workflow Actions

- Get Work
- Waiting for pickup
- Pending Adjudication (1)
- Trouble (0)
- ADT (0)
- ERx (0)
- Rx Counseling (0)
- Professional Services (3)
- Immunizations (5)
- Pre-pay Accounts (1)

New options have been added to the **Station Configuration** screen, under the Workflow tab, to allow users to configure which queues are displayed by default at that particular workstation.

Station Configuration

Label Printers Other Printers ManRex Printers Input Devices Labels Backup General Workflow

Workflow Queue Startup Defaults

	Show on Get Work	Selected
(All queues)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Data Entry	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Data Verification	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Packaging 2	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Pharmacist Verification	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Incomplete Pickup	<input checked="" type="checkbox"/>	<input type="checkbox"/>

OK Cancel

Users can also opt to save these settings as-is on the associated workstation configuration screen.

[KRL-9502] Track changes to pre-counselling comments

Feature

A new history table was created to track when a pre-counselling note or comment is added, updated or deleted by a user when filling a prescription. The records can be viewed using the **Field Modification History Report**.

Field Modification History Report

JG1025, 123 Fake Street, Springfield ON M3M 3M3

Phone: (416) 333-3333 Fax: (416) 333-3333

ReportParameters

Date Range - 01-01-2023 to 31-05-2023

Showing only information from this store

Printing Rx inserts

Field Modification History Report

Printed on: 2023-05-31 6:17:10 PM

Rx Changes

ChangeDate	User	Type	Field	New Value	Old Value
5387					
31-May-2023 18:16	P	D	Comment (Delete)	-	General
31-May-2023 18:15	P	U	Comment [General] Changed	A comment changed from Rx ta...	A comment added from Rx tab ...
31-May-2023 18:14	P	I	Comment (Insert)	General	-
31-May-2023 15:30	P	D	Comment (Delete)	-	Counseling
31-May-2023 14:32	P	U	Comment [Counseling] Changed	Testing comment changed	Testing comment insert
31-May-2023 14:28	P	I	Comment (Insert)	Counseling	-
5386					
26-May-2023 11:26	P	U	Comment [Counseling] Changed	This is testing how rx comments...	This is testing how rx comments...
26-May-2023 17:00	D	I	Counseling Required	1	2

[KRL-10413] Update all Database Maintenance - Inactivation screen titles and update text on the Patient Inactivation utility screen

Improvement

The titles at the top of the existing **Inactivation** utilities have been updated to be more descriptive.

In addition, the text phrasing has been updated specifically within the Patient Inactivation utility.

These pre-existing Utilities can be found under the Utilities menu in Kroll:

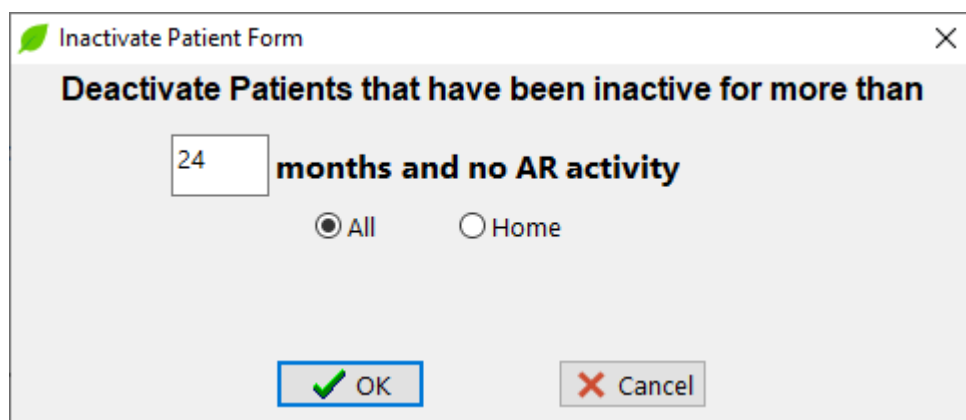
Utilities -> Database Maintenance -> Inactivation.

Updated screen titles on the form(s):

Original form title	Updated form title
Inactivate Patient Form	Patient Inactivation
Drug Inactivation Form	Drug Inactivation
Inactivate Mixtures Form	Mixture Inactivation

Patient Inactivation utility screen updated text:

Original text	Updated text
Deactivate Patients that have been inactive for more than XX months and no AR activity	Inactivate patients with no Rx or AR activity in the past XX months



Inactivate Patient Form

Deactivate Patients that have been inactive for more than

24 months and no AR activity

☒ All ☐ Home

OK Cancel

Minor Ailments

[KRL-9670] Default the Intervention Code to 'PS' for the first fill of a Minor Ailment prescription (British Columbia)

Feature

In British Columbia, the **Intervention Code** of 'PS' will automatically be submitted to **PharmaNet** when adjudicating the **first fill** of a **Minor Ailment** prescription. This intervention code is a requirement for the **British Columbia Minor Ailment and Contraception Services** program.

[KRL-9673] Concatenate phone number and default SIG for Minor Ailment Fee For Service claims (British Columbia)

Feature

For **Minor Ailments** in **British Columbia**, the prescription **SIG** for the **Fee for Service** claim will always be **pre-populated** with the **store's phone number**. If the drug record in question also has default SIG text, that text will be added after the store's phone number for each claim.

Payments

[KRL-8103] Add Store Configuration option to support the CVV Verification with PharmacyLink®

Feature

A new **PharmacyLink®** configuration option was added to support third party payment solutions.

- **Require payment card verification for delivery**

This option will inform **PharmaConnect** if the store in question requires the **Card Verification Value (CVV)** number on a credit card to be authorized against the address that the order is being delivered to.

The screenshot shows the 'Store Level Configuration Parameters' window with the 'Delivery Interfaces' tab selected. The left sidebar lists various configuration categories, with 'PharmacyLink' highlighted. The main area contains several sections: 'Narcotic Drug Schedules' with a dropdown set to 'G (Controlled); N (Narcotics); T (Targeted)' and a checkbox for 'Require payment card verification for delivery' (highlighted with a red box); 'Networks' with a list of pharmacy networks; 'Patient Reports' with checkboxes for 'Allow Tax Receipts Report', 'Allow Medical History Report', and 'Allow Medical Expenses Report'; and 'Send outbound messages' with dropdowns for SMS, Email, and Appointment notifications. The bottom of the window has a 'Search' button and 'OK'/'Cancel' buttons.

[KRL-9881] Improve the way refunds are posted in Kroll (collapse from AR Profile screen and send notifications)

Feature

A new functionality allows users to consolidate '**Posted**' and '**Open**' **Invoices** from the patient **AR Profile** screen for AR (Accounts Receivable) Pre-Pay Accounts.

Invoices that are linked to the same original Invoice can be **highlighted** by the user and consolidated into one Invoice using the **Consolidate Invoices** function from the **AR** menu. The existing 'Posted' or 'Open' Invoices will be deleted a new Invoice with the appropriate balance will be created.

Store 1 (Main) --1-(local):PharmacyON1029_WM-Patient - Test, Patient

File Edit Recent Patient View AR Profile Reports Utilities NH Central Fill Cards Session Help Version 10 (Celestite)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Last Name: Test First Name: Patient Salutation: Mr. OK Save Cancel

Address 1: Kroll St 123 Address 2: 3 Alt Addresses City: Toronto Postal: A1A 1A1 Country: Canada Prov: ON Email: Quick Code: Send

Phone Numbers (1) Birthdate: 01/01/2015 Age: 9 years Gender: Male Language: English Height: Weight: Family Doctor: Load Delete

Account: 13

Billed To: Test, Patient Inactive Filter By: Current Activity Total: \$0.00 Unposted Amount: \$0.00 Effective Total: \$0.00

Detail Invoices Payments Comments Credit Cards/EFT Electronic Payments Reports

Items (2)

Status	Invoice #	Date	Credit for Invoice #	Subtotal	HST	HST/GST	Total	Paid	Balance
Open	10	09/01/2024		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Open	9	09/01/2024		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

User: EA (Eugenio Andreoli) 0 09/01/2024 14:39:18

Profile AR Make Payment Zero Out Account Consolidate Invoices Change Bill To Patient View AR Account Members View AR History Print Statement Print Invoice View Alternate Addresses (3) Accounts (2) Appointments AR Profile Authorized Agents (1) Batches Charting Consents Documents (42) ERx Orders History Immunizations (7) Limited Use Items Outbound Communications PharmacyLink Access

[KRL-10083] Add a prompt for the Pharmacist to confirm the end of modifications to trigger invoice posting within the workflow

Feature

When a user makes a change to a prescription charged to an AR (Accounts Receivable) Post-Pay Account, whether it's a **cancellation** or a **clinical** or **billing** change, there are impacts on invoicing.

After submitting the changes to the prescription, the Pharmacist will now have the ability to choose to '**Leave the invoice open**' to modify another prescription on the same **Work Order** or to '**Post and consolidate with other pending invoices**'; choosing this option will finalize the invoice in Kroll, reflect the changes in PharmaConnect and trigger the appropriate notification to the patient.

[KRL-10099] Create logic to trigger the 'Payment amount changed' notification

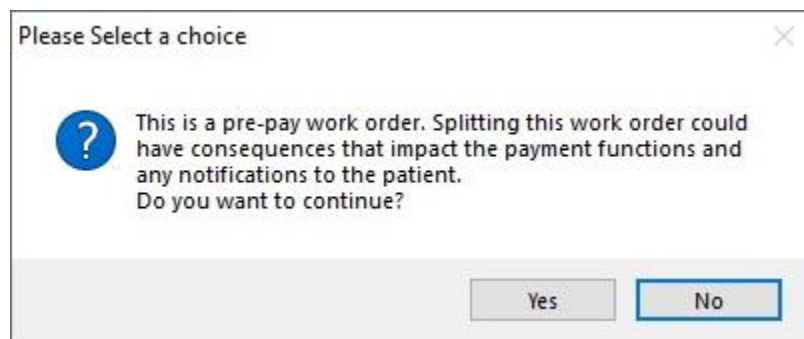
Feature

When a '**Posted**' Pre-Pay Work Order **Invoice** has been modified resulting in a different dollar amount owing but the Patient has **not yet paid** for their prescription in **PharmaConnect**, Kroll will now trigger a **notification** to the patient letting them know that the amount owing for their recent order has been **updated**.

[KRL-10165] Warning when attempting to split a Pre-Pay Work Order

Feature

When a user attempts to split a Pre-Pay **Work Order** that originated from the **PharmaConnect** app, a message will be displayed warning the user that doing so may result in issues with payment functions and patient notifications.



[KRL-10539] The Privacy Label says "CHARGED" when the order is for pickup and the patient hasn't paid yet

Improvement

The Privacy Label has been improved so that the word "**CHARGED**", which is printed when the '*Print CHARGED or NOT CHARGED on receipts for patients with AR Account*' option is enabled in Store Level Configuration Parameters, is **omitted** if the prescription is part of a **work order** that is **paid online**.

The original purpose of the word "CHARGED" applies to patients using the Accounts Receivable module, where prescriptions are being charged to a monthly statement or account. With online payments, a customer or staff member might unintentionally become confused with the term "CHARGED".

PharmacyLink®

[KRL-8772] Create and Manage “Out for Shipping” Bulletin Type

Feature

Ensure that the **PharmaConnect** app accurately displays delivery bulletins to the end-user based on the status of a **Delivery Order** in Kroll.

[KRL-9376] Add new PharmacyLink® Due Date option for Transfer Prescriptions

Feature

A new configuration option has been added to the **Pharmacy Link Due Dates** section in the **Store Level Configuration Parameters** screen. The store will be able to indicate what the default **Wait Time** will be for **Transfer Prescriptions** that are received from patients via **PharmaConnect**. Users can select an existing Wait Time from the dropdown list or insert a new one.

Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Delivery Reports Security Interfaces Order X - AR Y - To Do Cleanup

Point of Sale
Robotic
Central Fill
Outbound Communication
Outbound Fax
External Interfaces
PharmacyLink
PharmacyLink Due Dates
VoicePort
Telus Pharmospace
Delivery Interfaces
RxTouch
FaxRx Cloud
AR Payment Import File
PointClickCare
Vigilance

Delivery Interfaces

Due Dates

New Prescriptions	Default Wait Time	Ins	<input type="checkbox"/> Don't promise due date to patient
Refill Drug Prescriptions	Default Wait Time	Ins	<input type="checkbox"/> Don't promise due date to patient
Refill Mixture Prescriptions	Default Wait Time	Ins	<input type="checkbox"/> Don't promise due date to patient
Refills Requiring Pharmacist Extension	Default Wait Time	Ins	<input type="checkbox"/> Don't promise due date to patient
Refills Requiring Doctor Callback	Default Wait Time	Ins	<input type="checkbox"/> Don't promise due date to patient
Transfer Prescriptions	Default Wait Time	Ins	<input type="checkbox"/> Don't promise due date to patient

When calculating due dates, defer items due within 15 minutes of closing until next business day.

Search OK Cancel

PrescribeIT®

[KRL-9745] Update system data element related to unit using Systematized Nomenclature of Medicine (SNOMED) codes in Fast Healthcare Interoperability Resources (FHIR) messages

Feature

The **Uniform Resource Locator (URL)** value that represents **Systematized Nomenclature of Medicine (SNOMED) codes** in **electronic prescriptions** sent from **Electronic Medical Record (EMR) systems** was changed in **PrescribeIT® v5.0**. When the new code was being received by Kroll from EMR systems using PrescribeIT® v5.0, the system would end up forcing users to manually type in the **Dispense Quantity** on the **F12** screen. Kroll will now accept both the current and this new system value and will properly **pre-populate** the **Dispense Quantity** on the **F12** screen.

Reports

[KRL-5826] Patient inactivations or previews are not printing correctly on the Security Audit Report

Feature

The **Security Audit Report** has been enhanced to more properly identify access to **Patient records** and the **Database Maintenance Inactivation Utility**.

Security Audit Report			
Olga's Pharmacy, 55 Anystreet, Toronto ON M1M 1M1			
ReportParameters			
Date Range - 17-08-2023 to 17-08-2023			
Sort By: User			
SecurityAuditReport			Printed on: 17-08-2023 14:18:46
Time Stamp	User	Type	Message
17-Aug-2023 13:27:15	LK	Database MaintInactivation (Patient)	EffectiveDate: 2023-Jul-18
17-Aug-2023 10:26:47	LK	PatientAccess	Patient card (Rain, Jane)
17-Aug-2023 11:40:36	LK	PatientAccess	Patient card (Rain, Jane)
17-Aug-2023 11:41:59	LK	PatientAccess	Patient card (Test, security)
17-Aug-2023 11:56:47	LK	PatientAccess	Patient card (Kroll, Test)
17-Aug-2023 11:58:45	LK	PatientAccess	Patient card (Pconnect, James)