



January 9, 2023

IMPORTANT

Update on the Public Service Health Care Plan (PSHCP) adjudication service - Carrier No. 12 -

Effective **July 1, 2023**, claims for PSHCP members and their eligible dependants will be administered by Canada Life.

What does this mean for pharmacies?

- There is no change to your existing process until June 30, 2023.
- The PSHCP Carrier ID will remain as No. 12.
- Effective July 1, 2023, claims for PSHCP members and their eligible dependants must be submitted under a different plan number.
- More details regarding these changes will be communicated to you at a later date.
- There is no action required at this time.

Questions

We're sharing this communication as an advanced notice prior to the implementation date of July 1, 2023. More information will be shared leading up to that date.

If you have any questions, please call the PSHCP Pharmacy Claims Support Centre.

Thank you for your collaboration and engagement!

Pharmacy Claims Support Centre: 1-800-668-1608

Monday to Sunday, including holidays | 5:30 am to 2:00 am EST

