



## Collaborative Health Record

Charting a new course in healthcare.

The **TELUS Collaborative Health Record (CHR)** reimagines the EMR as a tool that empowers clinicians to focus on delivering high-quality, patient-first care. A cloud-based solution with a full suite of tools for collaboration, patient engagement, automation and data optimization, the CHR is the complete digital health platform you need to steer your practice into the future.

### **Run your entire practice with the CHR.**

Get full EMR functionality plus patient engagement tools, virtual care and streamlined documentation – all easily accessible by simply logging in. No downloads, VPN, plugins or updates.

### **Engage patients in their care.**

Connect with patients through the integrated portal, which includes ebooking, automated reminders, encrypted messaging, video visits, and tools for intake assessment and outcome measurement.

### **Streamline the patient encounters.**

Customize and automate parts of the encounter such as intake, screening, prescriptions and billing. Patient-submitted data flows into encounter notes so you can focus on care, not documentation.

### **Provide seamless virtual care.**

Launch synchronous (video/audio) and asynchronous (messaging) virtual care from the patient chart. Track patient flow from virtual waiting room to triage to clinical visit and automate tasks with a workflow management tool.

### **Get real-time clinical and business intelligence.**

Access powerful data for live visibility into every aspect of your practice such as billing and clinic workflows.

“ CHR allows us to run our business to maximum efficiencies and allows our patients to feel like they’re part of the process and not just a piece of paper. It has been a game-changer for us. ”

**Stefan Fletcher**

CEO Rebalance<sup>MD</sup> Sports Medicine, Victoria



Fully integrated features for seamless functionality and maximum efficiency.

The CHR is designed to be a complete digital health record solution with native features built-in from the ground up. With everything at your fingertips, you'll enjoy everything from virtual care to multi-modal communications to dashboards – with no add-ons required.



**Patient engagement at the core.**

Just like care providers, patients can also engage with the CHR without having to install anything. This allows for an even more seamless interaction between patients and healthcare providers.

“ The CHR is very intuitive, making onboarding staff so easy. Within a day, they are very comfortable with it. The graphical user interface is nice to look at - it doesn't feel like work. The questionnaires are fantastic. Ask exactly what you want – how you want it. Patients can answer in their own time from the comfort of their homes, and you have all that data before you even start the visit. It's all part of a wonderful platform. As it improves, you improve. ”

**Dr. Panagiotis “Taki” Galanopoulos**  
MD, MSc, FFAFP Blue Water Medical Clinic, Vancouver

You're passionate about better patient outcomes. So are we.  
By working together, we can improve care delivery across the health continuum.

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