

# Smooth and effective EMR migration

A success story migrating  
from Osler EMR to  
Med Access



Dr. Jane Hailey, a Vancouver pediatrician, is one of many customers who've had the chance to experience how easy a conversion to a TELUS EMR can be.

**DOCTOR**  
**Jane Hailey**

You may recognize Dr. Jane Hailey's name from her regular medical column that ran on CBC Radio from 1995 to 2009, or from her contributions to the well-respected newsletter *Pediatric Notes*. Now, Dr. Hailey is a consultant pediatrician running her own busy practice and a clinical associate professor at the University of British Columbia.

## Big tools to care for little patients

Dr. Hailey had switched from a large practice to working as a solo practitioner, and was moving to her own office when she converted from Osler Practice Manager to Med Access. "I was quite comfortable working with Osler EMR, but our business manager encouraged me to switch to Med Access. She was enthusiastic about the ease of billing and many other features."

## The switch to Med Access has proven invaluable

Pediatricians know all too well the challenges with providing care for children and youth. From smart growth charts and Rourke baby visit templates, to health immunization management and an expanding library of pediatric encounter templates, TELUS Health

EMR pediatric solutions are optimized to track the development of infants and children.

"My visit notes are always saved, even if I forget to click Save," says Dr. Hailey. "No more lost data! The growth charts are spectacular, which I especially appreciate as a pediatrician. The billing is so easy that I no longer need an assistant, and can do my own billing."

"I'm very happy with my decision and enthusiastic about being one of the first physicians to switch from Osler Practice Manager to Med Access. The web-based application is so much faster compared to using the Osler EMR via a virtual private network. Med Access is much faster than Osler. Med Access also works well with both a PC and my Mac computer."



“ I felt really supported with the training and the continued support. My data converted easily from Osler to Med Access, and is easier to find. ”

**Dr. Jane Hailey MA MB BChir FRCPC**



### By your side every step of the way

TELUS Health has a team of experts to guide any medical practice through a smooth and effective EMR conversion, migrating data from existing systems to their preferred TELUS EMR platform.

We ensure an accurate and complete data conversion that meets our clients' approval as well as specialized training to ensure clinics are up to speed as quickly as possible. In fact, more than 1,150 clinicians have made the switch to a TELUS EMR from more than 16 different EMRs in countless versions, representing two million patient charts.

### Looking to the future

The TELUS vision for healthcare is a system that enables timely, convenient, accessible and effective patient experiences. In support of this vision, the TELUS mission is to turn information into better health outcomes by providing applications and services that connect patients, providers and insurers through the TELUS Health platform. It's about seeing clinics that are technology-enabled, collaborative, accessible and secure.

**It's what TELUS calls The Future Friendly Clinic.**

### A trusted name and brand

TELUS Health is a leader in tele homecare, electronic medical and health records, consumer health, benefits management and pharmacy management. TELUS Health solutions give health authorities, providers, physicians, patients and consumers the power to turn information into better health outcomes.



For more information about TELUS Health,  
visit [telushealth.com](http://telushealth.com) or call us at 1 844 367 4YOU

