Switch to Kroll

A smooth transition to your new PMS.

Benefit from a transition process adapted to the reality of your pharmacy and supported by a dedicated, multi-disciplinary team. We are by your side before, during and after the go-live to help you increase efficiency and get the most out of Kroll.



Define the transition process.

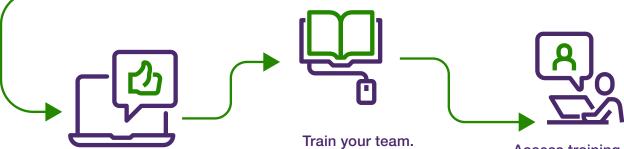
After understanding your specific needs, our team will personalize your transition and recommend the right Kroll customization and add-on services for your pharmacy.

Prepare for the transition.

We'll discuss your install date, your expectations for the launch, and your hardware and training needs as well as other details.

Collaborate and test.

Some tests will be conducted at your pharmacy with your collaboration. Our data specialist will work with you to rigorously review your data to help protect its integrity during migration.



Install and configure Kroll.

Kroll installation will happen prior to your launch date followed by remote configuration of features and add-on services after closing hours.

To help ensure everything runs smoothly on launch day, your trainer will go through pricing set-up and system configuration with you before the pharmacy opens and will be available to support staff throughout the day.

Access training materials and support.

You and your team will have access to extensive Kroll training videos, user guides and more at our online Kroll resource centre. If you have any questions, you can contact support 24/7.

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