

# How to activate your account.



Gain access to your very own personal health and wellness resource.

**1**

TELUS Health

**Sign up**

Let's get your account set up!  
First, we'll need your email address:

Email Address

Enter your email address

Why do you need my email? >

Continue

Enter the email address you would like to use to set up your account.

**2**

TELUS Health

**Sign up**

In what province do you currently reside?  
We need this information in order to connect you with a clinician licensed to practice medicine in your province.

Province

Select your province

Continue

Enter your province.

**3**

TELUS Health

**Sign up**

Enter your group number and your personal coverage identifier supplied by your plan provider.

Group Number

Personal Coverage Identifier

Continue

Enter your group number and personal coverage identifier.\*

**4**

TELUS Health

**Sign up**

Good news! Your account is eligible for a TELUS Health Virtual Care membership.  
To verify your identity, we'll send you a welcome email with an activation link.

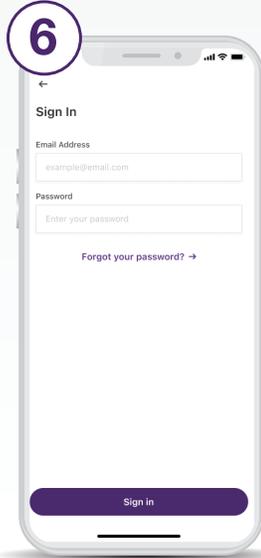
Email me my activation link

Get your unique activation link.

\*Your personal coverage identifier number may mean: your email address, your certificate number, your employee number or your personal identifier.



Follow the link in the email you received to activate your account.



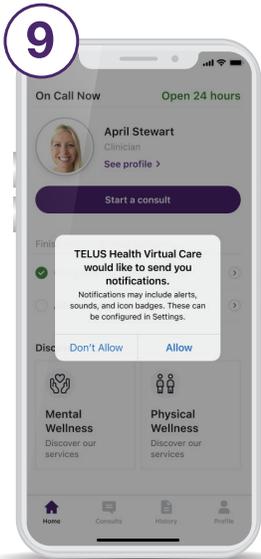
Enter your email address and choose a password.



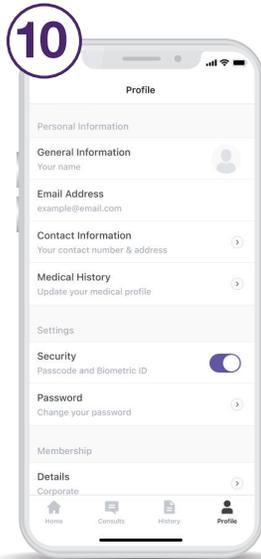
Download from the App Store or Google Play.



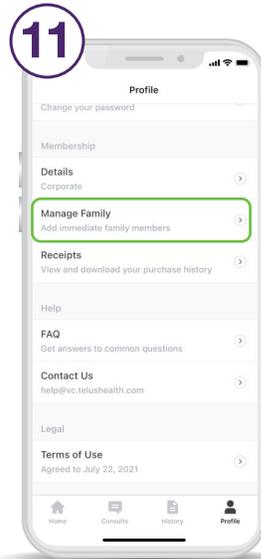
Use your account credentials to sign in to the app.



Ensure you have enabled notifications.



Set up your profile under the Profile tab.



Scroll down the Profile tab to add family members.



Start a consult and navigate resources from the home screen whenever you need.

Need help? Contact us at [help@vc.telushealth.com](mailto:help@vc.telushealth.com)